

BSAVA Congress 2020 Booking Terms and Conditions

The booking form constitutes a legally binding contract and our Terms and Conditions take precedence over those of any other organisation in every case. In completing the registration, you agree to the Congress booking Terms and Conditions below and the BSAVA privacy policy, available via www.bsava.com/About-us/Privacy-Policy

All payments must be in pounds sterling. For payment in Euros please contact congress@bsava.com.

Payment for Congress must be received at the time of booking; we will not be able to guarantee you a place unless payment has been made.

Cancellations must be received in writing (letter or email) and will be acknowledged in writing. If you cancel your booking, the BSAVA will refund 75% of the booking fees paid by you before 28 February 2020, 50% between 28 February and 19 March 2020. The BSAVA will not refund any booking fees after 19 March 2020.

Name replacements will be accepted up until 2 April (the first live event day). The delegate badge provided is not transferable following the first live day (2 April) and cannot be split between attendees.

Disclaimers

Whilst the programme is correct at the time of going to press, the BSAVA reserves the right to change details of the event without notice. Alterations may occasionally be necessary due to circumstances beyond our control.

The BSAVA cannot guarantee entry into any lecture. All seats in the lecture theatres are allocated on a first come first served basis.

Where circumstances force the BSAVA to cancel a Congress or any part thereof, the liability of the BSAVA shall be limited to a refund of any fees paid for that particular Congress or part thereof.

The BSAVA shall not be liable to you for any loss of profit or anticipated revenue, loss of management time, loss of opportunity, or for any indirect or consequential loss, however arising, and BSAVA's total liability to you in respect of all other losses shall not exceed the booking fee actually paid by you (provided that nothing in these conditions shall limit or exclude BSAVA's liability for death or personal injury caused by its negligence).

Views expressed by speakers are their own. The BSAVA disclaims any liability for any advice given, or views expressed, by any speaker at the event or in any documentation provided to delegates.

If you are purchasing a Family Badge(s) you must ensure that children are accompanied at all times. Please note children are not allowed into lectures. If you are a parent wishing to take a baby into lectures, please sit towards the back of the room and be considerate to our attendees and the lecturer. Crèche facilities are available. Please contact congress@bsava.com if you have any questions.

Badge Information

When you register as a delegate for BSAVA Congress, you will be provided with a delegate badge. This badge will display your Name, Role, Town, County (if in the UK), Country (if outside the UK) denoted by your preferred address, account number and whether you are a member of the BSAVA. There will also be a barcode that, if scanned, checks eligibility into paid sessions and access to lunch. If you explicitly agreed to be scanned by an exhibitor during Congress, this will provide additional contact information including your email address, preferred address and job role to that exhibitor. If you do not wish to be contacted, you can refuse for your badge to be scanned. The BSAVA is not responsible for any data processing that is performed by the exhibitors with regards to your information once you have agreed to be scanned. We would advise that you check with the Exhibitor the purposes for which your Information is being processed beforehand. If you believe that your information is incorrect or you have any queries, please visit the Registration desk or email congress@bsava.com.

You are solely responsible for the safety and security of your delegate badge once it is handed over to you. In order to allow entry to the venue your badge will need to be visible at all times to members of staff.

Photography and Filming

Please be aware that a photographer and videographer has been commissioned to take photographs and video during Congress. These photographs and videos may be included in the associations printed publications, via its website, circulated to the media to other interested parties in order to promote Congress and the BSAVA.

If you have any questions or concerns please contact the BSAVA at the Information desk during Congress or email congress@bsava.com.

It is forbidden for attendees to take photos, audio or video within lectures.

Marketing and Promotional Emails

If you attend BSAVA Congress and provide your email address, we will send you useful information and programme updates including information about future BSAVA Congress's for three years after your last attendance. You can update your mailing preferences at any time by logging into the BSAVA website www.bsava.com or by emailing congress@bsava.com. You can also update your preferences through links in the footer of any email communication sent to you.

From time to time we shall share your contact details with approved 3rd parties in accordance with our [Privacy Policy](#).