

Section II

Our speakers

Our speakers

Nicola Ackerman

**BSc(Hons) RVN CertSAN CertVNECC
VTS(Nutrition) HonMBVNA**

Nicola Ackerman works as the Head Medical Nurse at The Veterinary Hospital in Plymouth, UK. Nicola graduated from Hartpury College with an honours degree in Equine Science, and subsequently qualified as a veterinary nurse in 2002. Nicola has written for many veterinary publications and textbooks, and is the editor of *Aspinall's Complete Textbook of Veterinary Nursing* and is on the editorial board of *The Veterinary Nurse*. Nicola won the BVNA/Blue Cross award for animal welfare in 2010, various SQP awards in 2011, 2012, 2013 and 2014, and the College of Animal Welfare Professional Development Award in 2012. Nicola is currently studying for a Master's degree in Advanced Veterinary Nursing with Glasgow University.



Sophie Adamantos

**BVSc CertVA DipACVECC
DipECVECC FHEA MRCVS**

Sophie Adamantos graduated from Liverpool and worked in first opinion and referral practices prior to becoming a Diplomate of the American College of Veterinary Emergency and Critical Care in 2005. Sophie remained at the RVC as a lecturer and then senior lecturer. Sophie spent 5 years developing the ICU and acute medicine services at Langford Veterinary Specialists before becoming Clinical Director of Paragon Veterinary Referrals in November 2018. Sophie enjoys all aspects of emergency and acute medicine.



Paul Aldridge

BVSc CertSAS MRCVS

Paul Aldridge graduated from the University of Liverpool, and currently works as staff surgeon at Vets Now Referrals in Manchester where he sees referred soft tissue and orthopaedic cases. His clinical interests include all areas of traumatology and acute abdominal surgery. Paul is widely involved in delivering CPD, both nationally and internationally.



Emma Archer

**RVN DipAVN(Surgical)
VTS(Anaesthesia)**

Emma Archer qualified as a Veterinary Nurse in 2001 in general practice, gaining her advanced veterinary nursing diploma (surgical) in 2006. Since 2008, she has been an Anaesthesia Technician at The Animal Health Trust and is a Veterinary Technician Specialist (VTS) in Anaesthesia & Analgesia and a member of the Academy of Veterinary Technician Anaesthetists. Emma is passionate about continuing education and has a keen interest in teaching and CPD for veterinary nurses and is currently undertaking an MSc.



Heather Bacon

BSc(Hons) BVSc CertZooMed MRCVS

Heather Bacon graduated from the University of Bristol and, after several years working overseas, now runs international veterinary training projects out of the Jeanne Marchig International Centre for Animal Welfare Education at the University of Edinburgh; Heather has a keen interest in dog behaviour and welfare, veterinary training and zoological medicine.



Lucy Barker

BVMBVS BVMedSci PGCert

Lucy Barker is a graduate from the University of Nottingham. She is currently a second year resident in small animal internal medicine at the University of Bristol, and has a keen interest in all areas of internal medicine.



Penny Barker

BVetMed BSc MRCVS

Penny Barker is a Royal Veterinary College graduate, former small animal vet, programme manager and management consultant. She has a passion for helping people to both realise their potential and to work more effectively together. This led her to becoming a NLP Practitioner and gaining Diplomas in both personal and corporate coaching. She now runs her own leadership coaching and team development business as well as working back within the profession she loves as an associate with VDS training.



Duncan Barnes

**MA VetMB DipSAS(Ortho) MRCVS RCVS
Recognised Specialist in Small Animal Surgery
(Orthopaedics)**

Duncan Barnes qualified from the University of Cambridge in 2001, and spent 9 years in general small animal practice, where he gained the RCVS Certificate of Small Animal Surgery (CertSAS) in 2006. In 2010 he set up the orthopaedic referral service at Eastcott Referrals in Swindon, and he completed a part-time externship at Anderson Abercromby Veterinary Referrals in 2014. He was awarded the RCVS Diploma in Small Animal Orthopaedics, completing this via the alternate track, in August 2016. Duncan is currently head of the orthopaedics department at Eastcott Referrals.



Dan Batchelor

BVSc PhD DipSAM DipECVIM-CA MRCVS

Dan Batchelor is a Bristol graduate and a European and RCVS Specialist in Small Animal Internal Medicine. Dan works at the University of Liverpool Institute of Veterinary Science and is Head of Small Animal Medicine; he has an interest in all areas of internal medicine.



Julie Beacham**BSc(Hons) CVPM**

Julie Beacham has over 20 years' experience in the veterinary world and manages Wendover Heights Veterinary Centre, a large, mixed, independent practice in Buckinghamshire. She relishes the diversity and unpredictability of the role and enjoys finding solutions to the problems that arise. Julie has been a member of the Veterinary Practice Management Association (VPMA) Council & Board since 2011, was a member of the Certification and Training Committee for six years, and is now the 2018-2019 President under its new name, The Veterinary Management Group.

**Laura Black RVN****CertNEBOSH (Occupational Health and Wellbeing) (Occupational Health & Safety)**

Laura Black has been a Veterinary Nurse for 26 years, working in both private and charity sectors. She is Head of Health, Safety & Wellbeing at Vets Now. She has a keen interest in improving wellbeing within our profession, through raising awareness of good mental health, encouraging the practice team to look after themselves and improving the quality of sleep.

**Vicki Black****MA VetMB ECVIM-CA FHEA MRCVS**

Vicki Black graduated from University of Cambridge Veterinary School in 2009 and worked in small animal practice before completing an internship at Davies Veterinary Specialists and a residency at Bristol Veterinary School in 2016. Since achieving her European Diploma in Small Animal Internal Medicine she has remained at Bristol Veterinary School as a Clinical Teaching Fellow. Vicki has a special interest in haematological and immune-mediated disorders.

**Ben Blacklock****BVSc(Hons) DipECVO MRCVS**

Ben Blacklock graduated from the University of Bristol in 2009. After spending time in mixed practice in Lancashire, he undertook an internship and then residency in ophthalmology at the Animal Health Trust in Newmarket. Upon completion of his residency, Ben moved to Dick White Referrals. He is an RCVS and European Specialist in Ophthalmology.

**Kieran Borgeat****BSc(Hons) BVSc MVetMed(Dist) CertVC DipACVIM DipECVIM-CA MRCVS**

Kieran Borgeat is a Bristol graduate, who completed his Certificate in Veterinary Cardiology in general practice and then completed a Residency and Masters degree at the Royal Veterinary College. He is an American and European Diplomate and an RCVS Recognised Specialist in Cardiology. He is Clinical Lead in Cardiology at Langford Vets, University of Bristol. He is particularly interested in



interventional procedures, cardiac therapeutics, feline myocardial disease and clinical decision making processes.

Peter Borriello**PhD**

Peter Borriello is a microbiology graduate and Fellow of University College London. His career history includes appointment as Head of a Medical Research Council Unit working on pathogenicity of bacterial infections; founding Director of the Institute of Infections and Immunity, University of Nottingham; and was appointed Director of the Central Public Health Laboratory, which was the National Centre for Reference Microbiology, and then Director of the Government a centre for Infections, His last post was as Chief Executive of the Veterinary Laboratories Agency. He is currently Chief Executive of the Veterinary Medicines Directorate.

**Kelly Bowlt****Blacklock BVM&S DipECVS PGCert FHEA MRCVS**

Kelly Bowlt graduated from the University of Edinburgh in 2005 and after 18 months in small animal general practice, completed a rotating internship at the Royal Veterinary College and a three-year ECVS approved residency programme in Small Animal Surgery at the University of Bristol. Kelly joined the Animal Health Trust in 2011, where her particular interests include minimally invasive surgery, trauma management and reconstructive/oncological surgery. She is a member of the European College of Veterinary Surgeons (ECVS) and the Association of Veterinary Soft Tissue Surgeons (AVSTS).

**Jonathan Bray****MVSc MSc(Clin Onc) MANZCVS CertSAS DipECVS MRCVS**

Jonathan Bray graduated from Massey University, New Zealand in 1988 and became a Diplomate of the European College of Veterinary Surgeons in 1997. He obtained a Master's degree in Veterinary Science in 1990, and a Master's degree in Clinical Oncology in 2013. He is currently completing a PhD, with the hope of developing better prognostic tools and treatments for soft tissue sarcoma. Jonathan is now a Senior Surgeon at Fitzpatrick Referrals Oncology and Soft Tissue in Guildford, UK.

**Laura Buckley****BVetMed CertVD DipECVD MRCVS**

Laura Buckley is a Royal Veterinary College graduate and a RCVS and European Specialist in Veterinary Dermatology. After completing her residency training at the University of Liverpool, she worked in private referral practice for Guide Dogs as part of UK VetDerm, Davies Veterinary Specialists and Calder Vets. She returned to the University of Liverpool in 2014 and is currently in post as Senior Lecturer in Veterinary Dermatology. She is interested in all areas of dermatology, in particular chronic otitis and feline dermatology.



Our speakers

Richard Byrne

BVetMed MRCVS

Richard Byrne is a Royal Veterinary College graduate and Director at West Bar Veterinary Hospital, Banbury in Oxfordshire. Richard spends most of his time involved in the clinical work of a busy first opinion mixed practice. Richard has a keen interest in using technology in first opinion practice to improve clinical outcomes and processes, improve client care and improve the quality of the work environment for staff.



Richard Casey

MBA AssocCIPD

Richard Casey is a charity veterinary professional and works as Clinical Development Manager at Blue Cross, as well as a Director of the Veterinary Management Group. His areas of expertise include service innovation and people development.



David Charles

David Charles is a final year student at Bristol Vet School and Senior Vice President of the Association of Veterinary Students. Prior to attending Bristol, he studied biology at the University of Birmingham. His presidential year saw the launch of the AVS EMS Grants, the inaugural EMS Experience survey and the first student led session at London Vet Show. David is passionate about improving the student experience and accessibility in vet schools and on placements for students of all backgrounds. For the last 5 years he has worked either full or part time to help fund his veterinary studies and associated expenses.



Sylvie Chastant

DVM PhD Habil DipECAR

Sylvie Chastant is a French vet, whose passions are teaching and applied research in the field of reproduction. She developed research on canine neonatology and paediatrics, within a dynamic team called Neocare (Toulouse National Vet School, Toulouse, France), dedicated to reproduction, neonatology and kennel/cattery medicine with special interests in colostrum and milk, birth weight, and alert criteria to decrease the risk of mortality in puppies and kittens.



John Chitty

BVetMed CertZooMed MRCVS

John Chitty is a CVS Advanced Practitioner in Zoological Medicine. John qualified from the Royal Veterinary College in 1990 and gained his RCVS Certificate in Zoological Medicine in 2000. John Co-Directs a small animal/exotics practice in Andover, Hampshire with a 100% avian/exotics/small mammal caseload of both referral and first opinion patients. John is consultant to seven zoological collections, a commercial laboratory and the Great Bustard Reintroduction project as well as Co-editor of two texts



on avian medicine, one on rabbit surgery and co-author of a textbook of tortoise medicine. John is the author of various book chapters and papers on a range of species, Vice-President of the European Association of Avian Veterinarians, and Senior Vice President of the British Small Animal Veterinary Association.

Peter Cockcroft

**BA MA MSc MBA Vet.MB DVM&S DCHP
DipECBHM FHEA MRCVS**

Peter Cockcroft is Professor of Veterinary Education within the School of Veterinary Medicine at the University of Surrey, where he is responsible for the design, delivery and development of the veterinary curriculum. With Mark Holmes, he co-authored the Handbook of Evidence-Based Veterinary Medicine and the Handbook of Clinical Veterinary Research. Peter is the Editor in Chief of RCVS Knowledge's journal Veterinary Evidence.



Elizabeth Cox

CertSAN RVN

Elizabeth Cox works for Independent Vetcare as Veterinary Project Manager, is also the Senior Vice Chair of RCVS Veterinary Nurses Council and an appointed member of the RCVS council. She also Co-Chairs the RCVS and BVNA Veterinary Nurses Future Project. Having worked within a wide range and style of practices over the years, Elizabeth is passionate about veterinary nursing with a strong focus on the future and direction of the profession. With the rapid changes and advances in the industry, she is keen that nurses develop their own career and the profession as a whole.



Thomas Cox

BVSc CertAVP(GSAS) MRCVS

Thomas Cox is a graduate of Liverpool University, qualifying in 2012, he spent three years in first opinion practice before completing rotating and surgical internships. He is now in his final year of a surgical residency at the Small Animal Teaching Hospital, Liverpool. He has a keen interest in all areas of small animal surgery.



Carolyn Crowe

**BVetMed(Hons) BSc(Hons) MSc Dip Coaching
Dip Stress Management and Wellbeing MRCVS**

Carolyn Crowe is an experienced equine vet, an award winning personal performance coach, mentor, international speaker, researcher and lecturer. Carolyn has a Master's degree in Workplace Health and Wellbeing and continues to do research in veterinary team health, wellbeing, performance and engagement. She is a master trainer in DISC behavioural profiling, a CPCAB trainer in Stress management and Wellbeing, a certified trainer in Resilience, a Mental Health First Aider and an Honorary Lecturer of the University of Liverpool. Carolyn is a training consultant at VDS Training.



Laura Cuddy

**MVB MS DipACVS-SA DipECVS DipACVSMR
DipECVSMR MRCVS**

Laura Cuddy is a graduate of University College Dublin. She is an American, European, RCVS and VCI Specialist in Small Animal Surgery and an American and European Specialist in Veterinary Sports Medicine and Rehabilitation. Laura is Director of Veterinary Specialists Ireland. She has a keen interest in all aspects of orthopaedic, soft tissue, neurologic and oncologic surgery, specifically minimally-invasive techniques, traumatology and rehabilitation of the postoperative patient. Her research interests include orthopaedic biomechanics, as well as teaching and proficiency assessment in minimally-invasive procedures.



Stacey Davidson

Stacey Davidson is Champion of Culture and Community at The Ralph Veterinary Referral Centre – a role which combines her two greatest passions; communications and people. She is a true advocate and champion of the far-reaching effects that a positive organisational culture can have on individuals and teams. She also believes that at its heart, great communication is about creating an authentic story, told in a genuine way, with simplicity and purpose.



Charlotte Dawson

**BVetMed MVetMed PGCertVetEd FHEA
DipECVO MRCVS**

Charlotte Dawson graduated from the RVC in 2009, and after a year in general small animal practice she went on to complete two rotating internships. The first at a private referral practice and the second at the RVC. Having also undertaken specialist training in the RVC's Ophthalmology Service, she is now Lecturer in Veterinary Ophthalmology and head of the service.



Rachel Dean

**BVMS PhD MSc(EBHC) DSAM(Fel) SFHEA
MRCVS**

Rachel Dean, a graduate from University of Glasgow, has worked in mixed, dairy and small animal general practice. She holds the RCVS Diploma in Feline Medicine, has a PhD in epidemiology and an MSc in Evidence-based Healthcare. Rachel is currently the Director of Clinical Research and Excellence in Practice for Vet Partners, the inaugural chair of the Association of Charity Vets and the chief editor of the BSAVA Manual of Shelter Medicine.



Steven De Decker

**DVM PhD DipECVN MvetMed PGCertVetEd
FHEA MRCVS**

Steven De Decker graduated from Ghent University in Belgium. After graduation, he performed a rotating internship there and undertook a PhD studying 'wobbler syndrome' in dogs. This was followed by a Residency in Neurology and



Neurosurgery at the Royal Veterinary College. He is Senior Lecturer and the Head of Service of the neurology and neurosurgery team at the Royal Veterinary College. Although he is interested in all aspects of veterinary neurology, most of his research and publications focus on spinal disorders and neurosurgery.

Margaret Mary Devaney

Margaret Mary Devaney was invited to join the RCVS Knowledge Quality Improvement Advisory Board in 2018. She brings with her the unique experience and perspective of an NHS improver. As well as being a registered nurse, she has undertaken leadership roles such as Head of Patient Safety at the Royal Free London NHS Foundation Trust and currently as Assistant Director for Quality & Risk at East and North Hertfordshire NHS Trust. Margaret Mary has experience as a Quality Improvement Advisor with the Academic Health Science Network UCL Partners and through in-depth studying with the Institute for Healthcare Improvement (IHI) Improvement Advisor Programme.



Simon Doherty

BVMS CertAqV MRCVS MRQA CBIoI FRSB

Simon is the president of the British Veterinary Association and a Senior Lecturer (Education) in Animal Health & Welfare at the Institute of Global Food Security, Queen's University Belfast. He is a trustee of the BVA Animal Welfare Foundation and of international livestock development charity, Send a Cow. Through his own business, Blackwater Consultancy Ltd, Simon delivers mentorship in business development for innovative start-up and spin-out companies working in the agri-tech & agri-food sectors, and he was appointed as a GlobalScot by Scottish Development International during 2018.



Julie Dugmore

RVN

Julie Dugmore qualified as a veterinary nurse in 1987 after spending her training years in small animal practice. Her keen interest in student training led her to take a teaching position in 2000 and since leaving full time practice she has kept her clinical skills up to date. Julie's position with the Royal College of Veterinary Surgeons has been varied; starting in 2002 as an external verifier and progressing through the ranks to become the Director of Veterinary Nursing responsible for eight members of staff working to support the Veterinary Nurse Council in the college's regulatory remit.



Florent Duplan

DVM MRCVS

Florent Duplan is Resident in Small Animal Internal Medicine at Langford Vets, University of Bristol. In 2015, he graduated from Alfort Veterinary School in France and performed a small animal rotating internship in Canada, at the University of Prince Edward Island.



Our speakers

Sarah Egleston

RVN VTS(ECC)

Sarah Egleston graduated from the University College Dublin in 2010, after which she worked in general practice before moving to a large emergency referral hospital in central London, where she was the transfusion nurse and clinical lead. In 2017, Sarah became a member of the Academy of Veterinary Emergency and Critical Care Technicians, when she obtained her VTS (ECC) qualification. Sarah is currently an ECC nurse at the QMHA RVC.



Gary England

BVetMed PhD DVetMed DipVR DipVRep
DipECAR DipACT PFHEA FRCVS

Gary England is Professor of Comparative Veterinary Reproduction at the School of Veterinary Medicine and Science, University of Nottingham. He gained a PhD in canine reproduction, is a Diplomate of the European College of Animal Reproduction and the American College of Theriogenologists, and he holds the RCVS Diploma in Veterinary Reproduction.



Brian Faulkner

BSc(Hons) BVM&S CertGP(SAM) CertGP(BPS)
MBA MSc(Psych) MRCVS

Brian Faulkner is a clinician, veterinary business consultant and confidence coach. Brian has set up, developed and exited 4 veterinary practices. He is the creator of Colourful Consultation.com and founder of The British Veterinary Receptionist Association. He is a SPVS past president.



Joe Fenn

BVetMed MVetMed DipECVN FHEA MRCVS

Joe Fenn graduated from the Royal Veterinary College in 2009 and spent some time in general practice in Derbyshire. He then returned to the RVC to complete a rotating internship and residency in veterinary neurology and neurosurgery. Following completion of his residency, Joe stayed at the RVC as staff clinician, and in 2017 was appointed as a Lecturer in Veterinary Neurology and Neurosurgery. Joe is a European and RCVS Recognised Specialist in Veterinary Neurology. He is interested in all aspects of veterinary neurology and neurosurgery, including the management of acute spinal cord injury and advanced neurosurgery.



Elena Fenollosa-Romero

DVM CertVOphthal MRCVS

Elena Fenollosa-Romero is a third year ECVO resident at Dick White Referrals. She enjoys all aspects of Ophthalmology but mainly corneal and intraocular surgery.



JD Foster

VMD DACVIM(SAIM)

JD Foster graduated from the University of Pennsylvania. After spending a year in private practice general medicine, he completed an internship followed by a residency in small animal internal medicine at the University of Wisconsin. JD is now a staff veterinarian at the Friendship Hospital for Animals in Washington DC. There, he runs the only extracorporeal blood purification service in the region. His research interests include glomerulonephritis, acute kidney injury, novel usage of extracorporeal blood purification, and biomarkers of renal injury. JD is the current president of the American Society of Veterinary Nephrology and Urology. He has published numerous textbook chapters, peer reviewed research and review articles, and has spoken internationally on many topics within renal and urinary disease.



Shakira Free Miles

RVN Bsc

Shakira Free Miles qualified in 2009 and has worked in a wide variety of clinics all over the world. Shakira is a passionate and active RVN focusing on animal welfare and has a strong voice within the profession on breed specific laws and animal cruelty.



Isuru Gajanayake

BVSc CertSAM DipACVIM DipECVIM-CA
DipACVN MRCVS

Isuru Gajanayake is an American, European and RCVS Specialist in Small Animal Internal Medicine, and an American Specialist in Small Animal Nutrition. Isuru is the Head of Internal Medicine at Willows Veterinary Centre and Referral Service, where he works as a specialist in internal medicine and clinical nutrition.



Alex German

BVSc PhD CertSAM DipECVIM-CA SFHEA
FRCVS

Alex German holds the position of Royal Canin Professor of Small Animal Medicine at the University of Liverpool. He is a 1994 graduate of the University of Bristol and, after spending two years in mixed practice, returned to Bristol to undertake a PhD in mucosal immunology, and then a residency in small animal internal medicine. He is a Diplomate of the European College of Veterinary Internal Medicine, a RCVS Recognised Specialist in Internal Medicine, and a Senior Fellow of the Higher Education Academy. His clinical and research interests include comparative obesity biology, ageing, preventing chronic disease, gastroenterology and evidence-based veterinary medicine. For 14 years, he has run the Royal Canin Weight Management Clinic at the University of Liverpool. This specialist clinic aims to improve the quality of life of all overweight pets through clinical excellence, research and education.



Sonya Gordon**DipACVIM Cardiology**

Sonya Gordon is a graduate of the Ontario Veterinary College (Canada) where she also completed her cardiology residency training and advanced degree in veterinary cardiology. Sonya has been on faculty at Texas A&M University since 1998. She teaches in all years of the DVM program and is the cardiology residency program director. Sonya practices medicine 30%–50% of the time, which facilitates her research interests that are realized in large part through involvement in multicentre collaborative clinical trials and collaborative translational research. These opportunities, coupled with her involvement in multicentre international studies, have provided her with a global perspective with respect to veterinary cardiology.

**Richard Guest****MA (Hons) CEO Morgan Frey, Telemedicine Consultancy**

Richard Guest graduated from Oxford University and has driven innovation across a number of industries. Most recently Richard launched the NHS GP at hand service with Babylon health, saving patients time and taking pressure off the rest of the NHS.

**Eilidh Gunn****BVMS DVMS DipECVIM-CA MRCVS**

Eilidh Gunn is a graduate of the University of Glasgow and, following a residency at the University College Dublin, obtained her ECVIM diploma in small animal internal medicine. Eilidh is a clinician at North Downs Specialist Referrals and is interested in all areas of internal medicine.

**Chris Gush****BSc MSc**

Chris Gush is the Executive Director of RCVS Knowledge, which aims to advance the quality of veterinary care for the benefit of animals, the public and society. Chris began his career as a microbiologist. Having left the laboratory, a move to the Department of Health saw him co-develop the Showcase Hospitals Programme. Later, at the Health Protection Agency, Chris managed investigations into microbiology testing leading to improved standards. In his previous role as Assistant Director of Clinical Innovation and Research at the Royal College of General Practitioners, Chris led on the development of resources to help improve the quality of patient care.

**Peter Haseler****BVetMed MRCVS**

Peter Haseler is a Royal Veterinary College graduate. Pete works as a first opinion and referral vet at Acorn Veterinary Centre, Studley. He has a keen interest in veterinary dentistry, is a past President of the British Veterinary Dental association and is the Treasurer of the European Veterinary Dental society.

**Rachel Hattersley****BVetMed(Hons) CertSAS DECVS MRCVS**

Rachel Hattersley is a Royal Veterinary College graduate and an RCVS and EBVS Specialist in Small Animal Surgery. Rachel is a member of the soft tissue surgery team at Dick White Referrals. She has a keen interest in all areas of soft tissue surgery but her specific areas of interest include brachycephalic obstructive airway syndrome, feline nephroureterolithiasis and surgical oncology.

**Philippe Hennet****DV DipAVDC DipEVD**

Philippe Hennet is an American, European and French Specialist in Dentistry and Oral Surgery. Philippe works at ADVETIA Veterinary Referral Hospital and is Head of Dentistry, Oral and Maxillofacial Surgery.

**Michael Herrtage****MA BVSc DVSc DVR DVD DipSAM FRCVS DipECVIM DipECVDDI RCVS and European Specialist in Small Animal Medicine**

Mike Herrtage graduated from the Liverpool University and was until recently Professor of Small Animal Medicine at the University of Cambridge and Dean of the Cambridge Veterinary School. He was in charge of the small animal medicine and diagnostic imaging services at the Queen's Veterinary School Hospital. His clinical responsibilities include all aspects of small animal medicine and diagnostic imaging, but he has a particular interest in endocrine and metabolic disorders.

**Paul Higgs****MA VetMB CertSAM DipECVIM-CA MRCVS**

Paul Higgs qualified from the University of Cambridge in 2006. He completed a residency in internal medicine at the University of Bristol and became a Diplomate of the European College of Veterinary Internal Medicine in 2014. Since then he has worked in private referral practice and is currently part of the internal medicine team at Highcroft Referrals, Bristol.

**Georgina Hills****RVN CVPM**

Georgina Hills is a Veterinary Management Group Director and works as an Operations Manager for Independent Vetcare, previously having worked as an RVN and practice manager. Georgina sits on the VMG committee for the Certificate in Veterinary Practice Management (CVPM) and has a keen interest in promoting the benefits of non-clinical CPD and management training for all members of the team, including the leaders, to improve practice life.



Our speakers

Jo Hinde

RVN

Jo Hinde is a Registered Veterinary Nurse with a special interest in rabbit medicine. Jo is a director of LagoLearn which provides rabbit specific CPD to veterinary professionals in the UK and internationally. She is also a BVNA Council member and has won awards for her dedication to animal welfare.



Delphine Holopherne-Doran

DVM MSc PhD DipECVAA AFHEA MRCVS

Delphine Holopherne-Doran is an EBVS Specialist in Veterinary Anaesthesia and Analgesia. She works as a clinical anaesthetist at Highcroft Veterinary Referrals; she has a keen interest in all areas of anaesthesia and analgesia.



Paula Hotston Moore

MEd RVN

Paula Hotston Moore is a Registered Veterinary Nurse, working at the University of Bristol for 13 years up until December 2018. Paula has worked in veterinary nurse education for a number of years. Paula was Senior Tutor for the veterinary nursing courses and had responsibility for the pastoral support of undergraduate students.



Dawn Howard

Chief Executive of NOAH

Dawn Howard, prior to joining NOAH in 2014 was based in Brussels and spent a number of years representing UK agriculture in the office of the UK National Farmers Union where her responsibilities included animal health and welfare. She later headed up the European body for farm animal breeders, EFFAB. Dawn previously worked in Defra's Animal Health and Welfare policy unit in Westminster and prior to that both Plant Health and pesticides policy in York, originally joining as a field-based inspector. Whilst originally qualified as a botanist, Dawn has a passion for raising animal health and welfare standards.



Susan Howarth

BSc(Hons) DipAVN(Surg) DipAVN(Med) CertEd FHEA RVN

Susan Howarth is the Programme Manager of Veterinary Nursing courses at Harper Adams University and sits on the RCVS Veterinary Nursing Education Committee and Veterinary Nurse Council. She has an interest in veterinary nurse education, in particular post professional education.



Andrea Jeffery

RVN MSc DipAVN(Surg) CertEd FHEA

Andrea Jeffery is a Veterinary Nurse Educator and has worked in both further education and now higher education for the past



twenty years. Andrea is Programme Director for the undergraduate veterinary nursing programmes at the University of Bristol and is currently Chair of the VN Education Committee at the RCVS. She has a keen interest in patient care and client compliance as well as improving professional practice.

Thom Jenkins

MA VetMB MRCVS

Thom is Founder and CEO of Gula, a mobile-first veterinary telemedicine platform enabling veterinary clinics to offer video consultations to pet owners. Thom previously served as the Chief Operating Officer of multi-site veterinary groups in both Europe and Asia. Thom serves as Chair of VetForum USA, UK and APAC events, is Non Executive Director at Recruit4vets and is an advisor to YLD, one of London's fastest growing software engineering consultancies working with brands such as The Economist, Trainline and Thomas Cook.



Georga Karbe

DVM PhD DACVS-SA MRCVS

Georga Karbe graduated from the Freie University Berlin, Germany after which she pursued specialist surgical training in the United States. She spent time at Colorado State University and the University of Pennsylvania, where she completed a research fellowship as well as surgical internship and residency. Georga is a Diplomate of the American College of Veterinary Surgeons and is currently working as a soft tissue consultant at Dick White Referrals. She has a strong interest in all aspects of soft tissue surgery, particularly minimally invasive surgery and reconstructive surgery.



Aarti Kathrani

BVetMed(Hons) PhD DACVIM(SAIM) DACVN MRCVS

Aarti Kathrani graduated from the Royal Veterinary College in 2006 before completing her rotating small animal medicine and surgery internship at the Queen Mother Hospital for Animals, RVC, in 2007 and her PhD in canine inflammatory bowel disease at the RVC in 2011. Aarti then completed a three-year residency program in small animal internal medicine at Cornell University in 2014 and is a diplomate of the American College of Veterinary Internal Medicine. She also completed a two-year small animal clinical nutrition residency program at the University of California-Davis in 2016. She is a diplomate of the American College of Veterinary Nutrition. Aarti works at the RVC as a senior lecturer in small animal internal medicine.



Sophie Keyte

BVMS(Hons) MVetMed(Dist) FHEA DACVIM MRCVS

Sophie Keyte is a Glasgow University graduate and an American and RCVS Specialist in Small Animal Internal Medicine. She enjoys



all aspects of internal medicine, however her main areas of interest are endocrinology and infectious disease. During her residency she was a member of the "Feline Acromegaly Team" at the Royal Veterinary College. Sophie is currently a Clinical Teaching Fellow at the University of Bristol and leads the canine hypophysectomy service, alongside the Neurology and Emergency and Critical Care team, at Langford Veterinary Services.

Richard Killen

BVSc MRCVS

Richard Killen qualified from Bristol University and for many years was partner at the Highcroft Vet Group in Bristol. Since 2016 he has been the Director of Clinical Services for CVS Group, his responsibilities include helping maintain the clinical and practice standards within CVS practices. Richard is also a senior assessor for the RCVS PSS.



Jennifer Kinns

VetMB DipECVDI DACVR MRCVS

Jennifer Kinns is a Cambridge Veterinary School graduate and an American, European and RCVS Specialist in Diagnostic Imaging. Jennifer works as a radiology consultant and medical manager with Idexx Telemedicine and is exam director for the European College of Veterinary Diagnostic Imaging. She has a particular interest in teaching radiographic interpretation to general and emergency practitioners.



Chris Laurence

MBE QVRM TD BVSc FRCVS

Chris Laurence qualified as a vet from Bristol in 1968 and worked in mainly small animal practice until 1998. Chris was subsequently Chief Veterinary Officer at the RSPCA and Veterinary Director of Dogs Trust. He retired in August 2011. He was awarded the MBE for services to animal welfare in 2007 and granted Fellowship of the Royal College of Veterinary Surgeons in 2017.

Chris is currently Chairman of the Canine and Feline Sector Group and Chairman of the Animal Welfare Foundation and the British Veterinary Behaviour Association. He also works for other charities



Richard LeCouteur

BVSc PhD DipACVIM(Neurology) DipECVN

Richard LeCouteur is a graduate of The University of Sydney, and a Diplomate of the American College of Veterinary Internal Medicine (Neurology) and the European College of Veterinary Neurology (ECVN). Currently Rick is a Professor Emeritus of Neurology and Neurosurgery at The University of California, Davis.



Dan Lewis

MA VetMB CertVA DipACVECC DipECVECC MRCVS

Dan Lewis is a Cambridge graduate and an American, European and RCVS Specialist in Small Animal Emergency & Critical Care. Dan is national clinical lead in ECC for Vets Now and is based in their Glasgow referral hospital. He is interested in all aspects of emergency & critical care, but particularly in the treatment of sepsis and the use of blood products in the critically ill patient.



Philip Lhermette

BSc (Hons) CBiol FRSB BVetMed FRCVS

Philip Lhermette is the principal and founder of Elands Veterinary Clinic, near Sevenoaks in Kent. After completing an honours degree in animal physiology at the University of Nottingham in 1977, Philip went on to complete his degree in veterinary medicine at the Royal Veterinary College, London, in 1982. Following four years in mixed practice in Surrey Philip moved to Kent to establish his own practice which moved to new purpose-built premises in 2010.

Philip has a particular interest in surgery – and more specifically, minimally invasive (keyhole) surgery using both rigid and flexible endoscopes. Philip trained with human minimally invasive surgeons in the UK and veterinary endoscopists in the USA. Having practised rigid endoscopy since 1995, Philip has extensive experience in endoscopy and endosurgery and has run a referral service since 2001. He pioneered laparoscopic bitch spays and laser endosurgery in veterinary medicine in the UK, is author and editor of the BSAVA Manual of Canine and Feline Endoscopy and Endosurgery and has contributed to numerous other publications and lectures extensively in minimally invasive techniques throughout the UK, Europe and Asia. In 2011 Philip received the BSAVA Simon Award for outstanding contributions in the field of veterinary surgery. In 2016 he was awarded Fellowship of the Royal College of Veterinary Surgeons for meritorious contributions to clinical practice and in 2017 he was awarded Fellowship of the Royal Society of Biology. He is an Official Veterinary Surgeon (OV) currently on the following panels: ES, EX, SX, CA.



Francisco Llabrés-Díaz

DVR DipECVDI MRCVS

Francisco Llabrés-Díaz has been working in the field of referral small animal diagnostic imaging for 20 years. He is an RCVS Specialist in Veterinary Diagnostic Imaging, holding the RCVS and ECVDI Diplomas. Francisco has worked at different referral centres in the UK and has been Chair of the British and Irish Division of the European Association of Veterinary Diagnostic Imaging and the East Anglia Region of BSAVA.



Our speakers

Anette Loeffler

DrMedVet PhD DVD DipECVD MRCVS

Anette Loeffler graduated from Ludwig-Maximilians-University Munich, worked in mixed practice in Cumbria for six years and is now assistant professor in veterinary dermatology at the Royal Veterinary College, involved in clinical work, teaching and research. She is a European and RCVS Specialist in Veterinary Dermatology and has a keen research interest in bacterial skin diseases, antimicrobial resistance and zoonotic transmission of MRSA and MRSP.



Christine Magrath

BVMS HonFRCVS

Christine Magrath was appointed by the VDS in 1999 to initiate and develop a programme which specifically deals with every day communication with clients and addressing difficult situations. The programme has had an impact at practice level and on undergraduate training, and in light of this Christine was awarded an Honorary Fellowship of the Royal College in 2009 and presented with the Chiron award from the BVA in 2010. Christine is recognised as a leader in this field and has co-authored books on the subject. She is a past President and Treasurer of SPVS and was a partner for 12 of her 17 years in practice.



Christoph Mans

DrMedVet DipACZM DipECZM(ZHM)

Christoph Mans is a native of Germany and received his veterinary degree from the University of Leipzig (Germany). He completed an internship in Avian and Exotic Animal Medicine at the Ontario Veterinary College (Canada) followed by employment in private practice in Hong Kong. He then completed a 3-year-residency in zoological medicine at the University of Wisconsin-Madison, the Milwaukee County Zoo and the International Crane Foundation. He is currently a clinical associate professor of zoological medicine at the University of Wisconsin-Madison, USA.



Stephen May

MA VetMB PhD DVR DEO FRCVS DipECVS FHEA

Stephen May is Professor of Education and Senior Vice-Principal at the Royal Veterinary College, and Senior Vice-President of the Royal College of Veterinary Surgeons, currently chairing its Graduate Outcomes Working Group. He is interested in professional identity and capability and learning that supports this, including communication skills, leadership and team-working, scientific, clinical and ethical reasoning, and professionalism. He pioneered new approaches to teaching, learning and assessment, and has extensive experience of curricular development. His research focuses on the scholarship of primary care, reflective practice and learning, professional development and assessment methods.



Anne McBride

PHD

Anne McBride's degree was in Psychology and her PhD in animal behaviour. She has been a practising clinical animal behaviourist for over 30 years. She has taught about owner psychology, counselling and listening skills to behaviour counsellors and animal training instructors for 20+ years. Understanding and interacting with owners is core to the success of any treatment or programme aimed at improving animal welfare in any context.



Fiona McDowall

PGDipVN Oncology PGCertTLHE CertAAB DipAVN DipCVN RVN

Fiona McDowall is the Senior Oncology Nurse at the Royal Dick School of Veterinary Studies, Edinburgh. Fiona is currently studying towards a Master's Degree in Veterinary Nursing Oncology and has a keen interest in medical oncology and client support techniques.



Matt McMillan

BVM&S DipECVAA MRCVS

Matt McMillan is the Principal Clinical Anaesthetist at Cambridge Vet School. His interests are patient safety, error, ethics and education.



Pam Mosedale

BVetMed MRCVS

Pam Mosedale is a Lead Assessor for the RCVS Practice Standards Scheme. She is also an SQP assessor for AMTRA, organises CPD for SQPs, edits the BSAVA Guide to the Use of Veterinary Medicines and organises the BSAVA Dispensing Course. Pam is a member of RCVS Knowledge's Quality Improvement Board and has a keen interest in all aspects of clinical governance and quality improvement in practice.



Dave Nicol

BVMS CertMgmt MRCVS

Dave Nicol is a veterinary marketing, performance management and leadership expert. He has written three books, most recently 'So You're A Vet...Now What?', and publishes the weekly Freewheelin' Vet Biz Q&A Show on YouTube. Plus, he hosts Blunt Dissection Podcast, a monthly conversation about success with the rock stars of veterinary medicine (which receives more than 60,000 plays per year), and is the founder of VetX Graduate, an independent teaching, mentoring and networking community helping vets thrive in practice (not just survive), by teaching essential non-clinical skills. In his spare time, he helps to run Roundwood Vets, a small, independent veterinary practice in London. You can access all of his content (the majority of which is free) and get in touch at www.drhavenicol.com.



Louise O'Dwyer**MBA BSc(Hons) VTS(Anaesthesia/Analgesia & ECC) DipAVN(Medical & Surgical) RVN**

Louise O'Dwyer currently works as Clinical Support Manager for Vets Now and is based at their 24/7 Emergency and Specialty Hospital in Manchester. Louise gained her Diploma in Advanced Veterinary Nursing (Surgical) in 2004 followed by her Diploma in Advanced Veterinary Nursing (Medical) in 2007, Veterinary Technician Specialist (Emergency and Critical Care) in 2011 and Veterinary Technician Specialist (Anaesthesia) in 2014. Louise has contributed to over 45 books, journal articles and book chapters, and lectures regularly worldwide. In 2016, she was the recipient of the prestigious Bruce Vivash Jones Veterinary Nurse Golden Jubilee Award by the RCVS for exceptional contribution to veterinary nursing. Louise became the President of the Academy of Veterinary Emergency and Critical Care Technicians in September 2018.

**Ron Ofri****DVM PhD DipECVO**

Ron Ofri was a member of the charter class of the Koret School of Veterinary Medicine, Hebrew University of Jerusalem, Israel, and has a PhD from the University of Florida. Ron is a European Specialist in Veterinary Ophthalmology, and a Professor in his alma mater. He is winner of numerous Teacher of the Year awards, a popular international speaker, author of more than 80 refereed papers and co-author of the popular textbook Slatter's Fundamentals of Veterinary Ophthalmology (4th and 5th editions). In 2002-2005 he served as President of the European Society of Veterinary Ophthalmology.

**Catherine Oxtoby****BVSc PhD MRCVS**

Catherine Oxtoby qualified from Bristol Vet School in 2000 and worked as a small animal and equine vet in the South West for 13 years. In July 2017, she completed a PhD in Patient Safety at Nottingham Vet School, co supervised by the School of Psychology. Catherine's research investigated the causes of errors in veterinary practice, the effect of organisational culture, and the adaptation of an inter-professional teamwork training programme from human medicine for use in veterinary practice. Catherine presently works for the Veterinary Defence Society, applying human factors principles to develop system strategies and training programmes to help vets and veterinary practices mitigate errors and improve patient outcomes.

**Gillian Page****BSc RVN Cert(B&PS)**

Gillian Page was one of the first RVNs in the UK to own a veterinary practice and was co-founder of Ayrton Veterinary Hospital. Opening in 1999 and progressing to a purpose-built Veterinary Hospital in 2006. As Centre Manager for The College of Animal Welfare, she was



involved as Deputy Programme Leader in the setting up of Scotland's first BSc (Hons) Degree in Veterinary Nursing. Gillian's interest is in Leadership, practice culture, clinical workflow and standards; believing that structure and standardisation in practice can help achieve quality assurance and professional confidence. She obtained the European School of Veterinary Post Graduate Studies (ESVPS) Certificate in Business & Professional Skills (Cert B&PS) in 2011. Gillian is currently the Junior Vice President of the Veterinary Management Group (VMG).

Gina Parkes**DipAVN(small animal) PGCertVetEd FHEA**

Gina Parkes qualified in Northern Ireland in 2008 and currently works at the Royal Veterinary College's Queen Mother Hospital for Animals as the Head Medicine Nurse. This year she completed her Postgraduate Certificate in Veterinary Education and has a keen interest in evidence based veterinary nursing.

**Sue Paterson****MA VetMB DVD DipECVD FRCVS**

Sue Paterson is a Cambridge graduate and a RCVS and European Specialist in Veterinary Dermatology. She is a Fellow of the RCVS through meritorious contribution to clinical practice. She is the Senior Vice President of the European Society of Veterinary Dermatology and chairs the Education Board at the World Association of Veterinary Dermatology. Sue is a Director of Virtual Vet Derms, a Dermatology Telemedicine Service. She is incoming President of BSAVA.

**Karen Perry****BVM&S CertSAS DipECVS PGDipVetEd FHEA MRCVS**

Karen Perry graduated from The Royal (Dick) School of Veterinary Studies, Edinburgh in 2005. Following a short period in mixed practice, she completed an internship at Fitzpatrick Referrals prior to undertaking a residency in small animal surgery back at the R(D)SVS. Following achievement of ECVS status in 2011, she joined the Royal Veterinary College as a lecturer in small animal orthopaedics. After four years there she moved to Michigan State University where she is currently an Assistant Professor in Small Animal Orthopaedics. Her main research interests are feline orthopaedics, limb deformities associated with medial patellar luxation and traumatology.

**Rachel Pickles****DipAVN(Medical) RVN**

Rachel Pickles has her Diploma in Advanced Medical Nursing. Rachel is one of the head nurses at Anderson Moores Veterinary Specialists. Rachel was one of two nurses that helped set up Anderson Moores when it opened in August 2006. She is particularly interested in transfusion medicine and endocrinology.



Our speakers

Laura Playforth

BVM&S PGDipAdvHCP(Open) MRCVS

Laura Playforth graduated from the Royal (Dick) School of Veterinary Studies and currently works as Head of Veterinary Standards for Vets Now. Laura has a keen interest in quality improvement and is currently completing a Masters in Advancing Healthcare Practice.



Caryn Plummer

DVM DACVO

Caryn Plummer is a graduate of the University of Florida College of Veterinary Medicine (Go Gators!). Following veterinary school, she completed an internship in small animal medicine and surgery at Michigan State University College of Veterinary Medicine followed by a residency in comparative ophthalmology at the University of Florida. She is a Diplomate of the American College of Veterinary Ophthalmologists (2006) and is currently a tenured associate professor at the University of Florida. Her research interests include corneal wound healing and glaucoma. She has lectured extensively both in the USA and abroad on many topics associated with clinical veterinary ophthalmology and animal models of ophthalmic disease, especially glaucoma. She is also a charter member of and currently serves as the secretary/treasurer for the International Equine Ophthalmology Consortium.



Paul Pollard

MVB Cert AVP Cert Vet Ed FHEA MRCVS

Paul Pollard graduated from Dublin in 1990 and has worked in mainly first opinion practice. He is the head vet at the RVC first opinion hospital in Camden where he teaches final year students day one skills. His interests include cardiology and veterinary education.



Gerry Polton

MA VetMB MSc(Clin Onc) DipECVIM-CA(Oncology) MRCVS

Gerry Polton graduated from Cambridge University. He is an EBVS Specialist in Oncology and an RCVS Recognised Specialist in Veterinary Oncology. Gerry is the Clinical Director of Oncology at North Downs Specialist Referrals.



Denise Prisk

**VTS(Anaesthesia & Analgesia)
DipAVN(Surgical) LTCL LCGI RVN**

Denise Prisk has had a long career in small, mixed and referral practice. She has taught veterinary nursing for many years and has been involved in the RCVS exam system for over 20 years. Denise has lectured extensively on all aspects of anaesthesia. She has been a contributing author to anaesthesia and general nursing textbooks and has published journal articles. Denise works at Anderson Moores Veterinary Specialists part time as well as running her



own in-practice training and CPD business and is currently the exam Chair for the Academy of Veterinary Technicians in Anesthesia and Analgesia.

Professor the Lord Trees

Lord Trees qualified as a veterinarian in 1969 and worked in general practice, industry and, for most of his career, academia. At the University of Liverpool, he was Professor of Veterinary Parasitology (from 1994) and Dean 2001–2008. He was RCVS President 2009–2010 and is currently Chair of the Moredun Research Institute, Veterinary Editor in Chief of the Vet Record and In Practice, and an Honorary Fellow of the Royal Society of Edinburgh. In 2012 he was appointed a Crossbench Peer in the House of Lords, and has been a member of the EU Select Committee and its Sub-Committee on Energy and Environment.



Ian Ramsey

BVSc PhD DSAM DipECVIM-CA FHEA FRCVS

Ian Ramsey is Professor of Small Animal Medicine at Glasgow University. He has lectured and published in many aspects of small animal medicine but his main interest is in endocrinology. He is the editor-in-chief of the BSAVA Canine and Feline Formulary and was awarded the BSAVA Woodrow Award for contributions to small animal medicine in 2015.



Matt Read

DVM MVSc DACVAA

Matt Read graduated from the Western College of Veterinary Medicine in Canada in 1998. He completed a residency in veterinary anaesthesiology at the WCVM and became board-certified with the American College of Veterinary Anesthesia and Analgesia in 2002. Matt enjoys sharing his passion and enthusiasm for anaesthesia and pain management with anyone who will listen, and even those who don't! He has delivered over 100 lectures and workshops and is currently preparing the second edition of a text book, Small Animal Regional Anesthesia and Analgesia. Matt works as an anaesthesiologist for MedVet in Columbus, Ohio.



Nicola Read

PGCert(Onc) DipAVN(Med) AFHEA RVN

Nicola Read is the Head Oncology Nurse at the Queen Mother Hospital for Small Animals; together alongside a dedicated team of nurses, residents and specialist veterinarians, Nicola strives towards delivering individualised care for both the patient and client. Nicola has a keen interest in advancing comparative oncology and is an advocate for continued learning through sharing the understandings and experiences of oncological caregivers with the veterinary nursing community.



Kate Richards**BVM&S DipM MA MRCVS**

Kate Richards graduated from the Dick Vet, spending the next fifteen years in farm animal practice. She moved into industry and then government, firstly as a veterinary advisor before diversifying into communication and policy roles. Kate recently graduated with an MA in Creative and Life Writing, has a portfolio of non-executive directorships and is a member of the RCVS Council and Chair of the Standards Committee.

**Renay Rickard****RVN CVPM**

Renay Rickard is the current Senior Vice President of the Veterinary Management Group. Renay is practice manager and director of Kernow Veterinary Group, a mixed multi-site practice in mid Cornwall. She has a special interest in the career development of Veterinary Nurses.

**Claire Roberts****DipAVN(Surg) PGCertVetAA CertVNECC RVN**

Claire Roberts works part time as part of the theatre team at Northwest Veterinary Specialists where she also chairs the infection control committee and is the owner of SynergyCPD which delivers in house CPD to the veterinary team.

**Alan Robinson****BVSc MRCVS DMS**

Alan Robinson has been a veterinary surgeon in practice for 20+ years, a successful business consultant for 18 years to over 600 practices and a director of Vet Dynamics. His mission is helping independent practice owners improve performance and quality of life in practice. His company, Vet Dynamics, works with independent practices to provide personalized resources for Practice Performance, Business Intelligence, Leadership and Culture, and Team Engagement.

**John Robinson****BDS(London)**

John Robinson qualified as a dentist and worked in general dental (NHS) practice for 6 years. Veterinary dentistry became his full time occupation in 1992. He has extensive experience of treating 1st opinion and specialist (referral) small animal dental cases. He is an external lecturer in dentistry at Cambridge Vet School and University College Dublin. Currently, the main focus of his work is advancing the provision of dentistry in general veterinary practice.

**Jeremy Rose****MA VetMB DipECVN MRCVS**

Jeremy Rose is a Cambridge graduate and a European and RCVS Specialist in Neurology. Jeremy works at Fitzpatrick Referrals and is a senior surgeon in neurology; he has a keen interest in all areas of neurology but particularly stabilisation surgeries.

**Suzanne Rudd****DipAVN(medical) RVN**

Suzanne Rudd started work in a small animal practice in Nottingham before qualifying from the Berkshire College of Agriculture 1999. In 2002 she moved to Bristol to become a feline nurse at the University of Bristol's Feline Centre. In 2004 she gained her advanced medical nursing diploma. Suzanne is now the senior feline nurse at The Feline Centre and is involved in teaching the veterinary and veterinary nursing undergraduates as well as lecturing around the UK on a wide range of feline nursing topics. She is also one of the lectures for the BSAVA Medical Veterinary Nursing Award and part of the nursing editorial board for International Cat Care.

**Miles Russell**

Miles Russell is a director and practice manager of The George Veterinary Group, a large independent practice based in Malmesbury, Wiltshire with four species specific departments. Miles has management responsibility for all non clinical activities of the practice, including finance. He trained with one of the four big accountancy firms before working and becoming a partner in a firm of chartered surveyors. He has been working in the veterinary industry now for 10 years and joined the board of VMG in 2018.

**Linda Ryan****DipAVN(Medical) VTS(Oncology)
KPA-CTP RVN**

Linda Ryan started her nursing career in general practice, qualifying in 2002. She then spent many years working in specialist clinics at two university referral hospitals. She has attained the Diploma in Advanced Nursing (Medical) and the Veterinary Technician Speciality (Oncology). She is a qualified animal trainer, behaviour practitioner and, in autumn 2018, Linda became a Veterinary Technician Specialist in Behaviour. She is passionate about collaborative care and patient-friendly practice, and regularly teaches various veterinary nursing & behaviour/training topics locally, nationally, internationally & online, & regularly writes for veterinary publications. She continues to study in the field of animal behaviour & welfare.



Our speakers

Raquel Salgüero

DVM MA DipECVDI MRCVS

Raquel Salgüero is a graduate from the University Complutense of Madrid, Spain. She undertook her residency at the University of Cambridge and has worked as a radiologist in different referral hospitals. Raquel is a European and RCVS Specialist in Diagnostic Imaging. She is Head of the Diagnostic Imaging Department at Hospital Veterinario Puchol in Madrid and is a part-time Assistant Professor at the University Complutense of Madrid. She is interested in all areas of Diagnostic Imaging.



Paolo Selleri

DMV PhD SpecPACS DipECZM

Paolo Selleri is a diplomate of the European College of Zoological Medicine (Small Mammal and Herpetology) and is the head of the Clinica per Animali Esotici, an exotics-only animal hospital site in Rome. Paolo frequents world-class veterinary structures, courses and conferences. Paolo worked as a clinical professor in the Universities of Padua, Naples and Teramo, transmitting his passion for herpetological medicine to undergraduate students. Beyond daily clinical activity, Paolo strongly supports the application of evidence-based standards for exotic animal medicine in Italy and is the co-author of several books and papers. He is the past-president of the Italian association of exotic animal veterinarians and is currently the Vice President of the Association of Italian Veterinarians.



Ruth Serlin

BVetMed Cert VA MRCVS PGCAP FHEA

Ruth Serlin graduated from the Royal Veterinary College and has spent over 25 years working in small animal charity practices. She is now a Lecturer in Veterinary Professionalism at the RVC. Ruth has volunteered her time in a number of outreach projects treating pets owned by homeless people since the '90s and is a founding trustee of Street Vet.



Holly Smith

RVN

Holly Smith is an RVN, has a diploma in advanced surgical nursing and currently works at the Royal Veterinary College, Queen Mother Hospital in the neurology team. She has always had a passion for the rehabilitation and care of neurological patients. Holly has also helped to set up and run the hydrotherapy unit at the Queen Mother Hospital.



Alex Smithson

BVM&S BDS(Hons) CertEndodontology MRCVS

Alex Smithson is a dual-qualified Veterinary Surgeon and human Dental Surgeon. He is Director of Orosurgeon Ltd, providing veterinary dental, oral and maxillofacial referrals. First qualifying as a vet, Alex undertook six years' specialist training in veterinary dentistry, oral and maxillofacial surgery followed by qualifying as a human



Dental Surgeon and gaining the human post-graduate Certificate in Endodontology. He has a keen interest in endodontology (pulp treatment e.g. root canal), comparative dentistry and oral and maxillofacial surgery.

Jennifer Stallwood

BVSc BSc (hons) Cert AVP (ECC) MRCVS

Jennifer Stallwood is a Bristol University graduate and recently completed a residency in small animal internal medicine. Jennifer works in a private referral practice in the Southwest and is interested in acute medicine.



Michael Stanford

BVSc FRCVS

Michael Stanford qualified from Liverpool University in 1987. He set up Birch Heath Veterinary Clinic in Cheshire specialising in the veterinary care of exotic pets, zoo and wildlife patients. He was awarded the RCVS Diploma of Fellowship by thesis in 2006 for his work on calcium metabolism in grey parrots, became a RCVS Specialist in Zoological and Wildlife Medicine in 2007 and is a recipient of the BVA William Hunter medal. He has been a Claims Consultant for the Veterinary Defence Society since 2007 and is their Newsletter Editor. Michael is a recent past President of the BVZS.



Jenny Stavisky

MRCVS BVM&S PhD PGCHE FHEA

Jenny Stavisky is an Edinburgh graduate and after several years in mixed practice took an accidental PhD in epidemiology and virology. She is interested in all aspects of charity and shelter medicine and works at the University of Nottingham as Assistant Professor in Shelter Medicine.



James Swann

MA VetMB MVetMed DipACVIM DipECVIM MRCVS

James Swann is an American and European Specialist in Small Animal Internal Medicine. He is currently completing a PhD in immunology and haematology at the University of Oxford. He has a particular interest in haematological diseases of dogs and cats, winning an International Canine Health Award from the Kennel Club Charitable Trust for his research work in 2015.



Simon Tappin

MA VetMB CertSAM DipECVIM-CA MRCVS

Simon Tappin graduated from the University of Cambridge and after 2 years in practice undertook a residency at the University of Bristol in Small Animal Medicine and Intensive Care, where he gained his European Diploma in Small Animal Medicine. He is currently head of internal medicine and a director of the internship program at Dick White Referrals where he sees cases in all areas of internal medicine.



Kathleen Tennant

BVetMed CertSAM CertVC FRCPath MRCVS

Kathleen Tennant graduated from the Royal Veterinary College and fell into a life of clinical pathology. She is currently the Clinical Lead for the diagnostic laboratories for Langford Vets. Her interests include cytology and infectious diseases.



Erik Teske

PhD DVM DipECVIM-CA(Int Med)(Oncol)

Erik Teske is a European Specialist in Companion Animal Oncology. He is Professor in Medical Oncology at the Veterinary Faculty in Liege and Head of Medical Oncology at the Veterinary Faculty in Utrecht. He is author of more than 130 publications and more than 15 book chapters. His special areas of interest are oncology, cytology and epidemiology. He is an Honorary Member of the European College of Veterinary Clinical Pathology and was awarded the WSAVA Hill's Excellence in Veterinary Healthcare Award in 2006 and the WSAVA International Award for Scientific Achievement in 2016.



Emily Thomas

BA VetMB DACVECC DECVECC MRCVS

Emily Thomas is a Senior Lecturer in Emergency and Critical Care at the Royal (Dick) School of Veterinary Studies, and an American and RCVS Specialist in ECC. She heads up the Intensive Care Unit in the Hospital for Small Animals at the University of Edinburgh. She has a particular interest in CPR, but enjoys all aspects of ECC.



Mickey Tivers

BVSc(Hons), PhD, CertSAS, DipECVS, MRCVS, RCVS and EBVS® European Specialist in Small Animal Surgery

Mickey Tivers is Head of Surgery at Paragon Veterinary Referrals in Wakefield, West Yorkshire. Mickey's main area of clinical and research expertise is in congenital portosystemic shunts and he has published widely on the subject. He continues to have active research into this fascinating condition. Mickey graduated from the University of Bristol in 2002. He finished a residency in small animal surgery at the RVC in 2008 and became a diplomat of the European College of Veterinary Surgeons in 2009. Following this he undertook a PhD on congenital portosystemic shunts in dogs, also at the RVC.



Helen Tottey

RVN

Helen Tottey qualified in 1996 and set up full time nurse consulting in 1997 developing the role to become an integral part of the practice for clients, their pets and the busi-



ness. Helen has worked for Petplan and Onswitch, and owned her own practice. She currently works for VetPartners as Business Support Trainer. Helen has always had a passion for helping pet owners through education and support that nurse consulting enables as well as providing additional income stream for the business and job satisfaction for nurses.

Sophie Tyler

Sophie Tyler graduated from the RVC in 2007. After working in first opinion small animal practice in the UK, Australia and New Zealand she completed a rotating internship followed by a dermatology residency at the University of Bristol in 2019. She is currently working towards the ECVD diploma examination.



Molly Varga

BVetMed DZooMed MRCVS

Molly Varga is an RCVS Specialist in Zoo and Wildlife Medicine. She has published and lectured widely on a range of topics related to exotic animal medicine, and her primary clinical interest is rabbit medicine and surgery.



Jaime Viscasillas

DipECVAA MA AFHEA MRCVS

Jaime Viscasillas graduated at the University of Zaragoza (Spain) and is an European and RCVS Specialist in Veterinary Anaesthesia and Analgesia. Jaime works as a lecturer in Veterinary Anaesthesia and Analgesia at the Royal Veterinary College. One of his main interest is the development, use and teaching of local anaesthesia techniques for perioperative and chronic pain management.



Holger Volk

PGCAP PhD DipECVN FHEA MRCVS

Holger Volk is Professor of Small Animal Diseases and the Head of Department of the Small Animal Clinic, University of Veterinary Medicine Hanover, the Past-President of the European College of Veterinary Neurology and the current treasurer of the European Board of Veterinary Specialisation. After graduating University in 2001, where he also earned his PhD in Neuropharmacology, Holger completed his specialist clinical education doing an internship and a residency in Neurology and Neurosurgery at the Royal Veterinary College. Holger is internationally known for his work in the field of Chiari-like malformation/syringomyelia and epilepsy. He has been a recipient of several Jim Bee educator excellent in teaching awards, the prestigious Bourgelat Award from BSAVA and the International Canine Health Award from the Kennel Club.



Our speakers

Angelika von Heimendahl

MScAg BVM(Berlin) MScVetSc DipECAR MRCVS



Angelika von Heimendahl is a graduate of both Agriculture and Veterinary Medicine from the University of Berlin. She runs her own small animal reproduction referral practice near Cambridge, and teaches undergraduates, veterinary surgeons and veterinary nurses. Angelika was the President of EVSSAR (European Veterinary Society for Small Animal Reproduction) in 2010/11, president of the ECAR (European College of Animal Reproduction) examination board 2016/17 and is now an ECAR board member. In recent years she has also developed an interest in conservation and is a member of the Cambridge Conservation Forum.

David Walker

BVetMed(Hons) DACVIM DipECVIM-CA MRCVS



David Walker is a Royal Veterinary College graduate and an American, European, and RCVS Specialist in Small Animal Internal Medicine. David works at Anderson Moores Veterinary Specialists and is Head of Medicine; he has a keen interest in all areas of internal medicine.

Hayley Walters

MBE RVN



Hayley Walters spent 7 years in mixed practice in Derbyshire before relocating to China for 3 years in 2006 to work for 'Animals Asia' with bears rescued from the bile farming industry. Hayley is the welfare veterinary nurse at The Royal (Dick) School of Veterinary Studies, teaching nursing and clinical skills to veterinary students in developing countries and helping two vet schools in Sri Lanka and India set up their first veterinary nurse training programme. In 2018 Hayley received an MBE for services to veterinary education and animal welfare.

Chris Warren-Smith

BVetMed MVetMed CertVDI DipECVDI MRCVS



Chris Warren-Smith is a graduate of the Royal Veterinary College and an RCVS and European Specialist in Veterinary Diagnostic Imaging. Chris is Head of Imaging at Langford Veterinary Services/University of Bristol; his main area of interest is cross sectional imaging, in particular CT.

Ruth Willis

BVM&S DVC MRCVS



Ruth Willis graduated from the Royal (Dick) School of Veterinary Studies. Ruth spent two years in mixed practice before starting a cardiology residency at Glasgow University Vet School which resulted in her obtaining the RCVS Certificate and Diploma in Veterinary Cardiology. She has held RCVS Specialist status since 2003 and currently works at Dick White Referrals. Ruth has a special interest

in the diagnosis and treatment of arrhythmias. She has extensive experience of ambulatory heart monitor recording analysis and has written a chapter on this topic in the BSAVA Manual of Canine and Feline Cardiorespiratory Medicine. She is a co-editor of The Guide to Canine and Feline Electrocardiography.

Matthew Winter

DVM DACVR



Matthew Winter is a graduate of Cornell University College of Veterinary Medicine and a Diplomate of the American College of Veterinary Radiology. Matt is an active educator, and has spent 13 years in academic practice at Iowa State University and the University of Florida, where he served as service chief of Diagnostic Imaging and Medical Director of the Small Animal Hospital. Matt is currently the Vice President of Veterinary Consultants in Telemedicine in North America and continues working at the University of Florida as a Clinical Associate Professor of Diagnostic Imaging. Matt loves all imaging modalities, but has a special passion for cross-sectional imaging, specifically Computed Tomography and Magnetic Resonance Imaging.

Georgia Woods

RVN CertCFVHNut PHC



Georgia Woods qualified as a Veterinary Nurse in 2004 from Myerscough College, Preston. In 2010 Georgia moved to a Head Nurse and Clinical Coach position in Cheshire, developing successful obesity and other nursing clinics. In June 2015, Georgia took the position of ROYAL CANIN® Weight Management Clinic Nurse at the University of Liverpool, Small Animal Teaching Hospital, where she is now dealing exclusively with obesity and nutrition. Georgia has recently gained her Certificate in Canine and Feline Veterinary Health Nutrition.

Claire Woolford

RVN VTS(Anaesthesia and Analgesia)



Claire Woolford began nursing in 1998 and spent 8 years working in general practice. In 2006 Claire joined Anderson Moores Veterinary Specialists in Hampshire where she is a head nurse and in charge of running the Soft Tissue department. She achieved her VTS in Anaesthesia and Analgesia in 2013 and is a member of the AVTAA Credentials Committee. Claire also works with SynergyCPD providing in house anaesthesia and CPR training for practices across the south of England.

David Yates

BVSc MRCVS



David Yates is a Liverpool graduate and Hospital Director of the RSPCA Greater Manchester Animal Hospital. He is involved in teaching charity vet practice to final year students from Bristol and Nottingham Universities.