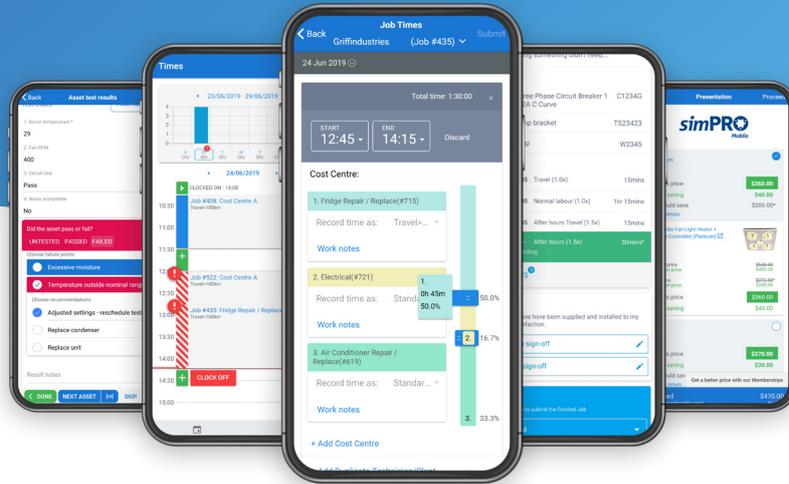# simPRO

## Connect office operations to field service delivery with simPRO Mobile.

Give your field staff the tools to efficiently manage jobs on site. Whether completing service, maintenance or project-based work, simPRO Mobile provides easy-to-use features for quoting, time tracking, job management and invoicing in the field. Increase productivity with real-time updates between the field and the office.

Professional quoting in the field

Need your field staff to generate quotes for additional service or parts while on site? Using simPRO Mobile's Quote and Sales feature, create multiple quote options with your standard service fees, savings options or add-on pricing for discounted rates. Quotes in simPRO Mobile can include images, videos and manuals to support the sales process all while maintaining your professional branding. Email your quote to the customer and convert to a job directly from a mobile device.
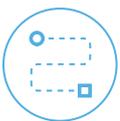
Job management from beginning to end

When field staff are kept informed, they have a better chance of providing outstanding service. In simPRO Mobile, you can access pending, scheduled or assigned jobs. Easily view site history, customer details, notes and attachments. Simplify job management in the field with pre and post audits for safety and compliance, in-field note and photo capture, purchase order requests, job card signature capture for staff and customers, high-accuracy GPS navigation and other service management features.

Key Features

- Job management
- Time tracking
- Quoting
- Notes and attachments
- Square payment processing
- GPS navigation
- Customer signature capture
- Scheduling updates
- Click-to-call functionality
- Office to field connectivity

Technical Requirements

- iOS 11.0 and up
- Android 4.4 and up
- Compatible with iPhone, iPad and iPod touch

Asset management with field mobility

When using the Assets feature, field staff can create, manage and test assets from a mobile device. Access full asset test and service history, past readings, failure points, recommendations and notes to improve service. Also, reuse these details for the current asset when testing for the same service level. Field staff can scan assets with the in-app QR and barcode reader to quickly test assets back to back.
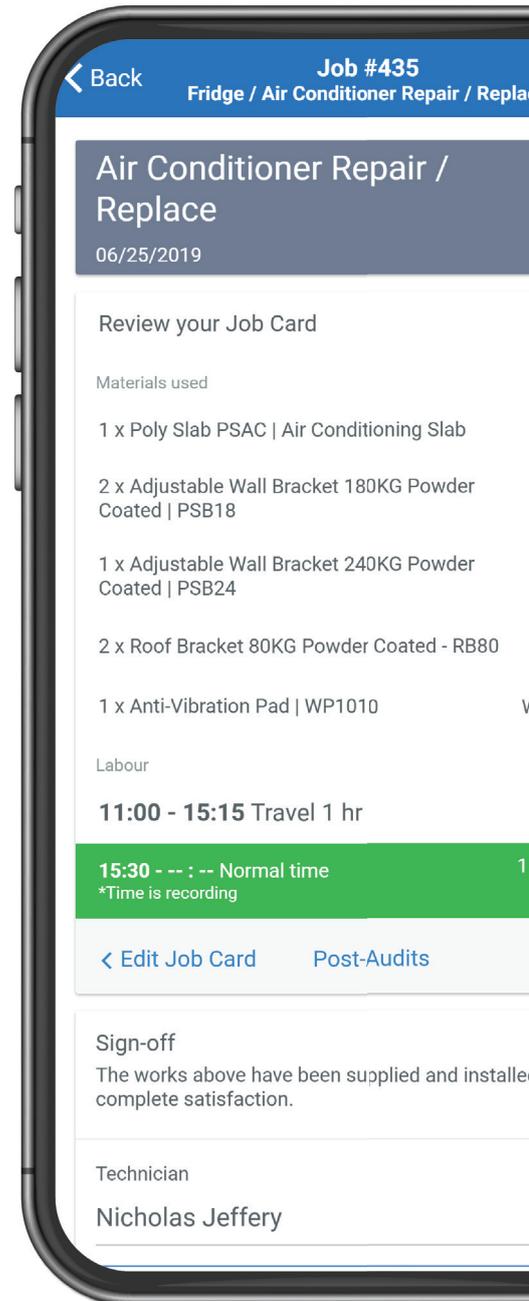
Workforce time tracking

Allow your field staff to update and record their labour time for billable and non-billable work while on site and on the road. With simPRO Mobile's time tracking feature, easily clock on and off, pause work or add travel time to a job. Give field staff greater autonomy with the ability to add after hours work, long distance travel, compare scheduled and completed work, and identify and fix unaccounted time blocks or conflicts on any of their scheduled jobs. Keep your staff up-to-date on scheduling with past, current and upcoming schedule views for the jobs they are assigned.

Mobile invoicing and payment processing

Once a job is complete and the customer is ready to pay, field staff can create and email an invoice directly through simPRO Mobile. The Square Payments integration allows for on-site payment acceptance and quick payment processing.

Back

Job #435
Fridge / Air Conditioner Repair / Repla

Air Conditioner Repair / Replace
06/25/2019

Review your Job Card

Materials used

1 x Poly Slab PSAC | Air Conditioning Slab

2 x Adjustable Wall Bracket 180KG Powder Coated | PSB18

1 x Adjustable Wall Bracket 240KG Powder Coated | PSB24

2 x Roof Bracket 80KG Powder Coated - RB80

1 x Anti-Vibration Pad | WP1010

Labour

11:00 - 15:15 Travel 1 hr

15:30 - -- : -- Normal time
*Time is recording

< Edit Job Card   Post-Audits

Sign-off
The works above have been supplied and installe
complete satisfaction.

Technician
Nicholas Jeffery

5,500+ businesses trust simPRO for field service management

Technicians can go out in the field, they can put information into the device, it comes into the office and the admin guys can deal with it. The piece of paper goes away."

— **Mark Wilburn, RFS Fire**