

Portertrac:

Portering Software for Service Contractors in the UK and Ireland



What is **Portertrac**?

Portertrac helps service contractors in healthcare and other demand-led environments manage available resources and distribute tasks in real-time to enhance communication, improve performance, increase cost effectiveness and create better experiences for patients and customers.

Portertrac



Complement Task Management

Allocate tasks, confirm assignments and communicate on-the-go. Distribute time-sensitive tasks at high volume in real-time, plus complement and improve the unique work, high volume and time-driven services critical environment porters provide. Ensure tasks are handled effectively and within service levels and identify any exception to performance.



Enhanced Communication

Real-time communication with porters through mobile tools enables a strategically placed and autonomous workforce, with a reduced dependency on a centralized physical hub or control desk. Intelligent analysis helps you identify productivity options and gaps in performance, driving continuous improvement and service compliance.



Performance Improvement

With less focus on departmental porters and more on increased pools of assignees within your workforce, you're able to better leverage your workforce through strategic task assignments. As your response times improve, and your downtime between tasks shrinks, you can spend time elevating the patients' experience and your customers will take notice.