eCOS Testimonials:

* "eCOS has been a fantastic addition and massive time saver during the pandemic. We are getting clients completing the forms and having them returned in 20 minutes. Literally saving weeks and avoiding the need to print, post, complete, post back, scan in, process and then send to the other side." **Adam Fletcher, Director, Ridley & Hall Solicitors**
* "eCOS from InfoTrack enables us to deliver on our promise to make clients our priority. The confusion has been removed from the three key property information forms as we can see what is being entered in real-time. Printing, posting and scanning is removed from the process allowing us to behave exactly how clients expect and move the process along faster." **Nadine Blacklock, Partner, Windsor Law**
* "With eCOS, it has made everything much quicker – we’re saving time, we’re saving paper, ink, literally everything and the client gets it immediately. We had a client who instructed us first thing in the morning, and we received all their information through eCOS by midday.  With the digital onboarding system from InfoTrack, we have everything within an hour rather than a week or a matter of days. It’s so much quicker for the clients and for us in every aspect." **Bethan Howells, Director & Licensed Conveyancer, HPLC Conveyancing Ltd**
* “eCOS has made the onboarding process quicker and easier for our clients to complete documents. Client feedback has been positive, with one client saying that they were particularly impressed by the process used to complete and sign all of the required documents. We love being able to access the documents with the client, meaning I have been able to fill out the forms for more elderly clients before they check and sign them.” **Jessica Ackers, Client Relationship Team, Labrums Solicitors LLP**
* "Before we had InfoTrack and eCOS, we were just automating an email out to the client. Now, the whole process for the client is a much better one, and for our team it's a lot easier. They love it because they're not having to check through the forms and see what the clients have or haven't put in and what they've missed out. The information they're getting back is 100% complete, and that's timesaving in itself. The payment on account just made it even quicker." **Justine Tipling, Operations Manager, Lyons Bowe Solicitors**