



Join the UK's only **INDEPENDENT**
MOTOR TRADE ORGANISATION
for **VEHICLE BODY BUILDERS**
and **HEAVY VEHICLE REPAIRERS.**





WHO ARE THE VBRA?

We are the only trade association dedicated to commercial vehicle body repair and bodybuilding in the UK. Established in 1914, the VBRA started off as an organisation for Wheel Rights.

The VBRA merged with the Retail Motor Industry Federation bodyshops division in 2015.

INDUSTRY STANDARDS AND ACCREDITATION

As a VBRA repairer member, you gain exclusive access to the Elite Truck & Van Standard accreditation. This recognised standard provides independent, external assurance that your business meets required professional benchmarks.

SUPPORTING THE HEAVY WEIGHT OF THE INDUSTRY

As a VBRA member, you gain access to a wide range of benefits designed to support your business. This includes HR support, legal advice, repair methods and technical support as well as access to our commission-free debt recovery service.

DRIVEN BY INTEGRITY, HONESTY AND TRANSPARENCY

We are here to lobby for your interests at the DVSA, DfT, insurers and OEMs and ensure work providers recognise your bodyshop as a "One-Stop-Shop" for heavy commercial repair.

MEMBERSHIP SUPPORT

 0207 291 9750

 vbramembership@rmif.co.uk

THE ELITE TRUCK & VAN STANDARD

The VBRA Elite Truck & Van Standard has been developed for the commercial vehicle repair sector, recognising that trucks, vans, and specialist vehicles present unique challenges.

This national standard defines best-in-class body repair capability – ensuring technical competence, investment in facilities, robust compliance, and verified ADAS and EV-safe repair capability.

VBRA ELITE ACCREDITATION RECOGNISES TWO LEVELS OF REPAIR CAPABILITY:

Elite Structural – For full structural and chassis repairs, including alignment jig operations for trucks and large vans.

Elite Non-Structural – For facilities specialising in panel and cosmetic body repairs. Both levels meet the same high standards of safety, competence, and quality.

WHERE SAFETY MEETS PROFESSIONALISM

By achieving the Elite Truck & Van Standard, repairers demonstrate technical capability and a culture of continuous improvement – supporting safer roads, reduced costs, and greater trust across the commercial vehicle repair sector

WHY THE STANDARD MATTERS

Modern commercial vehicles integrate advanced driver assistance systems (ADAS), electrified powertrains, and ultra-high strength materials.

Repairing these vehicles requires advanced technical expertise and precise processes. The Elite Standard provides safety assurance, verified competence, reduced repair risk, operational reliability, and customer confidence – guaranteeing repairs are completed correctly every time.



MEMBER BENEFITS



EXCLUSIVE ACCREDITATION:

As a VBRA repairer member, you gain access to the Elite Truck & Van Standard. The standard provides demonstrates credibility, reinforces customer confidence, and differentiates your business from non-accredited operators.



REPAIR METHODS:

Maximise your repair efficiency with five free repair requests monthly, backed by a proven track record of success.



CONSUMER GUIDANCE:

The VBRA has published consumer-facing codes of practice to ensure transparent repair services, with guidance on estimates, warranties, and customer redress mechanisms.



TECHNICAL SUPPORT:

VBRA produces technical guidance documents, such as ADAS repair guidance for commercial vehicles, reflecting current best practice and helping members cope with evolving technology.



HEALTH & SAFETY SUPPORT:

Access expert advice on health and safety matters, ensuring compliance and promoting a safe working environment.



DEBT RECOVERY:

Reclaim outstanding debts effortlessly, without worrying about commission fees, regardless of the owed amount.



LEGAL ADVICE:

Gain peace of mind with our industry-focused legal experts, offering personalised advice at no cost to you.



HR SOLUTIONS:

Streamline your Human Resources processes with bespoke guidance and tools designed specifically for your business needs.



DEDICATED REGIONAL MANAGER:

Receive personalised support and guidance from a dedicated regional manager who understands your local market dynamics.



CONCILIATION SERVICE:

Resolve customer disputes smoothly with our mediation service, ensuring customer satisfaction and preserving your reputation.



TECHNICAL HELPDESK:

Get prompt, BS10125 compliant answers to your technical queries within 24 hours, ensuring minimal disruption to your operations.



INDUSTRY ADVOCACY:

We represent your best interests with industry stakeholders, government and insurers, promoting professionalism and influencing policy in the automotive repair sector.



MEMBERSHIP SUPPORT LINE:

Receive direct assistance from our knowledgeable support team, providing solutions to any issues you may encounter.



EFFECTIVE COMMUNICATION:

Stay informed and connected with regular member updates through the VBRA's digital channels, keeping you abreast of the latest industry developments and opportunities.



SUPPLIER DISCOUNTS:

Unlock exclusive discounts from our extensive partner network, helping you save on essential products and services.



OTHER TRADE BODIES:

Expand your professional network and gain affiliate membership with UK Logistics, opening up new opportunities for collaboration and growth.



REGIONAL MEETINGS:

Attend meetings to network with fellow members and stay updated on regional developments and opportunities.



THE REPAIRER MAGAZINE:

Stay informed with our industry magazine, which provides valuable insights, news, and updates to keep you ahead of the curve.





VBRA
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