

HM

Hazelton Mountford

Chartered Insurance Brokers

The Haulage Experts



We go the extra mile
on your behalf....



HM

Hazelton Mountford

Chartered Insurance Brokers

The Haulage Experts

Our expertise in the Haulage Industry enables us to provide competitive, high quality **insurance services** to Haulage Contractors and related businesses.





We have a highly experienced team who can provide the right solution for your business, whether you offer General Haulage or a more specialised Transport solution.



Going the Extra Mile

We find that the high pressure working environment of managing a haulage fleet or business is challenging for most. Increased and tightening regulation within the transport industry and human resource issues mean that time is precious. You can't afford to spend time chasing your broker for claims information or updates, vehicle queries or indeed any advice relevant to your insurance. Our Haulage Experts are dedicated to a Personal Service and hands-on approach.

We place great emphasis on our excellent Claims Service and ensure we are up to date with the latest regulations relevant to the Transport Industry so we can discuss and advise in a language you can understand. With Hazelton Mountford you can rest assured your matter is being dealt with not only in the correct way but also in a timely manner.

Claims are such an important part of your insurance programme. Our clients benefit from a dedicated claims manager with particular expertise and skill in handling and settling motor claims.

Every claim reported to us is treated with importance, handled quickly and in a cost-effective way. Unfortunately, not all insurers work to the same standard but with Hazelton Mountford dealing on your behalf it ensures you experience nothing but the best service possible. The nature of Haulage Contractors claims and the number of incidents really do require your broker and insurer to back your version of events and pursue an outcome in your favour.

Your Hazelton Mountford Claims Manager will constantly liaise with insurers to assist with outstanding claims being removed or settled-off as quickly as possible, preventing issues caused by them being left on your record longer than necessary.



Expertise

Our team have years of experience in handling the requirements of Haulage Contractors and so can offer a specialised service to your business. We are a **Chartered Insurance Broker** which demonstrates our commitment to deliver the highest level of insurance expertise and staff training. We are also Associate members of the RHA.

The profit margins of Haulage Contractors are often very tight and squeezed further still due to things like expensive fuel costs, difficulties in finding reliable staff, vehicle defects and general wear. Insurance premiums need to be competitive and we can guarantee to be amongst the most competitive in the market due to excellent relationships with a range of insurers who respect our expertise.

Quality

Our service is tailored to suit your individual businesses needs. We will be as 'Hands-On' as our clients require – for larger fleets we offer regular meetings with analysis of claims and focused discussions on how to reduce insurance costs. For smaller fleets we will personally visit you at least annually and provide regular updates if required.

As well as keeping up to date with developments within the Transport Industry, we strive to improve and update the quality of service we provide including use of social media to engage our clients. We have developed an online Client Service Portal (CSP) which allows our clients to view their fleet and various policies, make changes, report claims, store documents and more. The system has received excellent reviews from the clients that use it.

For more information on how we can help you please call **01905 611951** or visit www.hazeltonmountford.co.uk/haulage



We can offer your business...

- Dedicated Claims Manager
- Regular claims reports and analysis
- In-House uninsured loss recovery service
- Online Insurance Manager system
- Driving Licence checking assistance
- Subcontractors insurance assistance
- HR advice and documentation
- Health & Safety advice and documentation
- Vehicle Camera systems preferred suppliers and insurance solutions
- Haulage risk management
- A tailored service to fit your needs

For more information on how we can help you please call **01905 611951** or visit www.hazeltonmountford.co.uk/haulage

HM

Hazelton Mountford

Chartered Insurance Brokers

The Haulage Experts

Always the right decision



CII 'Chartered Insurance Brokers'

With fewer than 5% of UK Brokers attaining the exclusive CII 'Chartered Insurance Brokers' status – which is today's 'gold standard' of excellence and integrity – Hazelton Mountford are committed to ensuring and maintaining the highest levels of knowledge, capability and ethical practice for our clients.

Hazelton Mountford Chartered Insurance Brokers
4 Bank Street Worcester WR1 2EW

Telephone 01905 611 951 Facsimile 01905 734 821

Email enquiries@hazeltonmountford.co.uk

www.hazeltonmountford.co.uk

Hazelton Mountford Limited is Authorised and Regulated by the Financial Conduct Authority. Our FCA number is 483264. Hazelton Mountford Limited is registered in England and Wales. Registered number: 06575157. Registered office: 71 Graham Road, Malvern, Worcestershire, WR14 2JS.