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21 MARCH 2024 ETC.VENUES COUNTY HALL, LONDON

UNLOCKING THE POTENTIAL OF THE LATER LIVING SECTOR

The annual **Later Living Conference**, organised by *Property Week*, brings together property professionals from across the industry to discuss emerging trends and developments presented by the retirement sector. This one-day conference and showcase will take a deep dive into the latest policies, legislation, investment, funding, planning, technology, innovation and more.

40+
expert
speakers

5
networking

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expected industry professionals



LATERLIVING.PROPERTYWEEK.COM

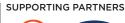
№ @LaterLivingPW #LaterLivingPW

PARTNER















Property Week-

LATER LIVING

CONFERENCE

21 MARCH 2024 ETC.VENUES COUNTY HALL, LONDON

TAKE A LOOK AT OUR INDUSTRY EXPERTS



Ali Powell
CEO & Founder
Commercial
Acceleration



Amanda Nurse Co-founder Carterwood



Anna Kear CEO Tonic Housing



Ben Rosewall Head of Investmen Senior Housing Legal & General Capital



Clare Cameron
Architect and
Director
PRP



Dan Madsen Chairman and CEO One Eighty International/ Leisure Care



Dasos Kirtsides Head of Healthcare Shawbrook Bank



David Whiteley

Director

Whiteley Consulting



Ed Warner CEO Motionspot



Gary Day Land, Design and Planning Director Churchill Retirement



Graeme Carver CEO Aspect Partnership



Harry Harris Managing Director SUSD London



Helen Jones CEO Allegra Care



Honor Barratt
CEO
Birchgrove



Honorary Professor

UCL Bartlett School
for Sustainable
Construction
and Founder
Agile Ageing



lain Lock Managing Director of Health Avison Young



Jamie Bunce CEO Inspired Village



Joe Flaherty
Director
Beaufort Capital
Management



Josephine Jones Knight Frank



Judith Phillips (Research) & Professor of Gerontology and UKRI Healthy Ageing Challenge



Kathleen Dunmore Three Dragons



Trowers & Hamlins LLP



Lord Richard Best Chairman/CEO/C Local/Central Government



Martyn Craddock United St. Saviours Charity



ARCO



Nick Edwards Audley Group and former CFO, **Moorfield** Group



Olga Turner Baker Managing Director Ekkist



Co-Founder and CIO Wallacea Living



Paula Broadbent Managing Director Lovell Later Living



Phil Schmid Operational Real CBRE



Rebekah Luff Social Care Institute for Excellence (SCIE)



Richard Hinchliffe Strategies ANZ Institutional



Richard Morton RMArchitects



Samantha Rowland Senior Living, Senior BNP Paribas Real Estate



Stephen Morris Pollard Thomas **Edwards**



Stewart Moore Lifecycle Living



Tim Stephen Amber



Tom Scaife Partner, Head of Knight Frank







Well-being Director Riverstone





21 MARCH 2024 ETC.VENUES COUNTY HALL, LONDON

08:30 Registration & networking

08:55

Welcome from *Property Week* & Chair's opening remarks



Lem Bingley Editor Property Week



Chair
Kyle Holling
Partner
Trowers &
Hamlins

09:00 Industry overview - market data and insights

A comprehensive market outlook considering the latest key trends and drivers in the retirement living sector, how they affect current performance and the expectations for further growth

- Addressing key figures and trends, sales velocity, growth in rental, the impact of market volatility and inflation on the sector
- Exploring the diversity of markets and the importance of addressing different segments, including the middle and mass market



Tom Scaife
Partner, Head of
Seniors Housing
Knight Frank

09:20 Management teams spotlight: Steering the future of the retirement housing living

How current leadership teams have been created, understand their journey, the challenges they have faced and their view on following key questions:

- What keeps them awake at night. How to bring good talent and what skills do they need today
- What needs to be done to scale up the market? How to build larger communities (150-250 units)
- The challenges and opportunities related to achieving sustainable growth in the retirement housing industry
- Explore the barriers to market entry for new operators
- Industry collaboration for overcoming challenges

Moderator: Iain Lock, Managing Director Health, Avison Young Global



lain Lock Managing Director Health, Avison Young Global



Honor Barratt CEO Birchgrove



Dan Madsen
Chairman & CEO
One Eighty
International/
Leisure Care



Jamie Bunce CEO Inspired Village



Anna Kear CEO Tonic Housing

10:00 Panel: Putting your customers' needs in the heart of your business

The session will explore the demographics of residents, payment methods, tenure options and factors influencing the choice of senior living now and in the future

- Current trends in tenants' behaviour
- How well are customer profiles understood
- What drives tenants' behaviour for the top, mid and lower segments of the sector?
- How can technology be leveraged to create leading experiences in senior living?
- How to improve the customer journey to increase occupancy

Moderator: Victoria Mager, Director of Development Delivery, Anchor



Victoria Mager Director of Development Delivery



Anchor
Ali Powell
CEO & Founder
Commercial
Acceleration



Paul Coles Co-Founder and CIO Wallacea Living



Zoe Wyrko Well-being Director Riverstone



Rebekah Luff Senior Research Analyst Social Care Institute for Excellence (SCIE)

11:10 Panel: Addressing the mid-market gap and affordability

The session will examine the current definition of the mid-market and its significance in retirement housing and how to unlock midmarket potential as well as the latest progress of government initiatives

- Older People's Housing Taskforce where are we now?
- The ways the quality and quantity of the older people's housing market can be expanded
- Exploring the need for design revisions to cater to the middle market's preferences and affordability
- How to creating communities that facilitate social interaction and well-being
- How to navigate the planning process

Moderator: Paula Broadbent, Managing Director, Lovell Later Living



Paula Broadbent Managing Director Lovell Later Living



Judith Phillips
Deputy
Principal
(Research) &
Professor of
Gerontology
and Research
Director
UKRI Healthy
Ageing
Challenge



Lord Richard Best Chairman/ CEO/CFO Local/Central Government



Michael Voges CEO ARCO



Richard Morton Director RMArchitects

11:40 Case Study: Creating investor value in a DMF environment

Find out why that when the operational and development phases are taken together, it leads to a competitive customer proposition, along with good IRRs.



David Whiteley
Director
Whiteley
Consulting

12:05 Lifetime neighbourhoods that care

Imagine a future where age is not a barrier, but a gateway to new horizons. A future where technology enables people to maintain their health, their independence and their dignity, well into later life. This is the vision of ISO 25553, a new global standard framework, relating to the design, creation, operation and maintenance of mixed tenure 'Smart Multigenerational Neighbourhoods', where young and old, disabled and able, can co-exist in technologically enabled housing. Find out what it's all about, how it could benefit your business, and have your say before the standard is finalised.



lan Spero Honorary Professor UCL Bartlett School for Sustainable Construction and Founder, Agile Ageing Alliance (AAA)

12:30 Lunch and networking

13:30 Investor insights: Decoding the senior living market

Existing investors discuss their investment strategies, experiences, and future plans for growth in the senior living sector.

- What is the latest investor engagement in the senior living sector?
- Key investment challenges for the sector and which investment metrics are needed to navigate challenges effectively.
- Strategies for long-term investor engagement amidst rising development costs and housing market deflation
- How the sector can be made more attractive to investors by aligning with risk profiles and addressing barriers for new operators. What investors are looking for?
- DMF: how do investors look at the DMF? Can any value realistically be ascribed to the DFM when a DMF income stream has never been traded in the UK? Are investors automatically ascribing a £0 value to the DMF when looking at a scheme with one?



Kyle Holling
Partner
Trowers &
Hamlins LLP



Ben Rosewall Head of Investment, Senior Housing Legal & General Capital



Richard Hinchliffe Director Sector Strategies ANZ Institutional



Amanda Nurse Co-founder Carterwood

Moderator: Kyle Holling, Partner, Trowers & Hamlins LLP

14:05 The growth of senior living funding - what can we expect next?

Discussing the challenges and opportunities in financing the sector. Do we need two type of capital to fund and develop?

Moderator: Kyle Holling, Partner, Trowers & Hamlins



Kyle Holling Partner Trowers & Hamlins



Joe Flaherty Director Beaufort Capital Management



Dasos Kirtsides Head of Healthcare Shawbrook Bank



Samantha Rowland Head of Healthcare and Senior Living, Senior Director BNP Paribas Real Estate



Gavin Eustace CFO Silbury Finance

14:40 Panel: Future of rentals - finding the right recipe

Exploring the differences in rental models, rental vs DMF, and focusing on rentals benefits

- Review of the benefits for providers and consumers in senior living communities.
- Evaluating challenges in the sales market and the relative manageability of rental properties.
- Underwriting of rental products and proving the demand for rental retirement housing.
- Researching catchment areas for both sales and rental properties

Moderator: Stewart Moore, Consultant, Lifecycle Living



Stewart Moore Consultant Lifecycle Living



Phil Schmid Senior Director. Operational Real Estate CBRE



Nick Edwards former COO. Audley Group and former CFO. Moorfield



Group **Graeme Carver** CEO Aspect Partnership



Josephine Jones Partner Knight Frank

15:10 Afternoon refreshments

15:35 Panel: Unveiling construction and design dynamics - from today's developments to future openings

How innovative approaches to design can enhance housing affordability and discover real-world examples of successful projects that have utilised diverse construction methods

- Exploring the balance between build costs, design complexity, and the preferences of senior living residents
- Consider how design influences the choices of senior living residents
- Solutions for making housing more affordable
- Innovations in senior living design and construction
- How to create quality, design-led schemes that are fit for the 21st century without having to charge a premium price via sales or rentals

Moderator: lain Lock, Managing Director Health, Avison Young Global



lain Lock Managing Director Health. Avison Young Global



Harry Harris Managing Director SUSD London



Clare Cameron Architect and Director PRP

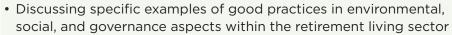


Stephen Morris Partner Later Living Pollard Thomas Edwards



16:05 Panel: Maximising impact - the power of ESG and harnessing technological advancements in retirement communities

Showcasing how ESG commitments and technological advancements can drive operational efficiencies, profit contributions, and the synergy between the two



- Examining the role of residents in contributing to ESG goals and forming working groups to address these consideration
- How technology can enhance the overall living experience and contribute to the sustainability goals of retirement communities

Moderator: Olga Turner Baker, Managing Director, Ekkist



Olga Turner Baker Managing Director Ekkist



Ed Warner CEO Motionspot



Tim Stephen
Director
Amber

16:25 Panel: Building sustainable culture and consumer confidence - navigating marketing and reputation in retirement living

This panel will share insights into marketing, culture, trust-building, regulatory considerations, and strategies for sector-wide promotion, offering a holistic perspective on the future of retirement living

- What are effective methods to promote the retirement living sector at a broader scale?
- How does the pivotal role of marketing and cultural considerations contribute to fostering trust within the realm of retirement housing?
- In what ways can the involvement of government officials support and shape the senior living industry, and what impact does it have on the overall growth and development of the sector?

Moderator: Kathleen Dunmore, Retirement Housing Group



Kathleen Dunmore Retirement Housing Group



Gary Day
Land, Design
and Planning
Director
Churchill
Retirement



Living
Martyn
Craddock
Chief Executive
United
St. Saviour's
Charity



Helen Jones CEO Allegra Care



Dan Madsen
Chairman
and CEO
One Eighty
International/
Leisure Care

17:00 Chair's closing remarks

17:15 Networking drinks reception







Bringing together industry professionals for a day of educational insights into the evolving retirement sector, the Later Living Conference is also now CPD certified and will provide up to 6 hours of credits towards your professional development. . With a packed schedule designed to equip you with new ideas and strategies, don't miss out on this valuable opportunity to network with industry peers and stay ahead of the curve!



WHO ATTENDS?

ORGANISATIONS: JOB TITLES:

- **OPERATORS**
- **DEVELOPERS**
- **AGENCIES**
- **INVESTORS**
- **FINANCIERS**
- **ARCHITECTS**
- LEGAL
- PLANNING
- CONSTRUCTION
- **OCCUPIERS**

- **DIRECTOR/PARTNERS**
- CHAIRMAN/CEO
- **SENIOR MANAGER**
- **HEAD OF DEPARTMENT**
- **MANAGER**
- **CONSULTANT**

LATER LIVING CONFERENCE

21 MARCH 2024 ETC.VENUES COUNTY HALL, LONDON LOUPIC CAME

95%
of previous attendees
are planning
to return

E595
Conference
Tickets

100%
of previous attendees
were satisfied with
the speaker
line up





THANKS TO OUR PARTNERS

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EXHIBITION PARTNERS









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