

TROXY

SUSTAINABILITY

We're incredibly proud to be a Grade II-listed Art Deco venue, with roots dating back to 1933. While sustainable design wasn't front of mind back then, it's central to how we operate today. Our historic building presents some challenges, but we're always looking for smarter, greener ways to improve.



1. OUR COMMITMENT TO SUSTAINABILITY

We believe that changes big and small can make a world of difference that's why we're actively reviewing our operations to ensure we're as sustainable as possible. For us that means working with suppliers with sustainable credentials to back it all up. And teaming up with local businesses and maintaining a catering supply chain that champions local produce.

We encourage all guests to use public transport or greener methods of travel to reach us. Every aspect of our sustainability policy undergoes rigorous testing and ensures we're in line with the latest guidance.

2. ENERGY & EMISSIONS

We power up responsibly.

- Fully upgraded to LED lighting across all operational areas.
- Automated energy controls to minimise unnecessary use of lighting, heating and ventilation.
- Ongoing review of energy efficiency across AV and infrastructure.
- Exploring options for green energy providers and long-term emission reduction.

3. WASTE & MATERIALS

Less waste. More impact.

- Over 80% of venue waste is recycled on-site.
- Zero waste to landfill as standard.
- Gold Recycling Standard Certificate holder.
- Water refill stations available across the venue.
- Paper-free ticketing with digital scanning for all public events.
- We use paper-only confetti, and any unused event materials are reused, repurposed or responsibly donated.
- All hand dryers are electric – no paper towels.
- On-site food waste separation and composting initiatives.



4. CATERING & SUPPLY CHAIN

Local first. Planet-friendly always.

- Partnering with local suppliers.
- All catering partners are vetted for environmental responsibility.
- Focus on plant-led menus and seasonal ingredients.
- Reusable crockery available for large-scale dining events.
- Disposable plates, cutlery, etc. are compostable/biodegradable.

Partner standards include:

- Sustainable sourcing policy
- Waste reduction plans
- Local delivery to cut carbon
- Transparent environmental credentials

5. TRAVEL & TRANSPORT

Smart travel for a cleaner city.

- Troxy is a public transport-first venue, with step-free access via Limehouse DLR (2 stops from Bank).
- No general car parking to reduce private vehicle usage.
- Cycle to Work scheme in place for all full-time staff.
- Electric van and bike couriers used by preferred suppliers.



6. SOCIAL IMPACT & ACCESSIBILITY

Positive impact beyond the stage.

- We run a charity guest list for public events – 100% of donations go to War Child UK.
- Artists retain 100% of merchandise revenue.
- Accessibility is constantly evolving:
 - › Step-free routes from street to stage
- Gender-neutral toilets
- Trained security and front-of-house teams
- Quiet spaces available on request
- We work with LGBTQ+ promoters, artists and communities to make Troxy a safer, braver space for everyone.

7. WHAT'S NEXT

We're proud of the steps we've taken but there's more to do. Not one to stand still, we're constantly evaluating and evolving our sustainability policy in line with the latest guidance from MoL and LLDC objectives.

In 2026-27, we're working towards:

- Exploring partnerships with green energy suppliers
- Expanding food waste separation
- Measuring and publishing our carbon impact



