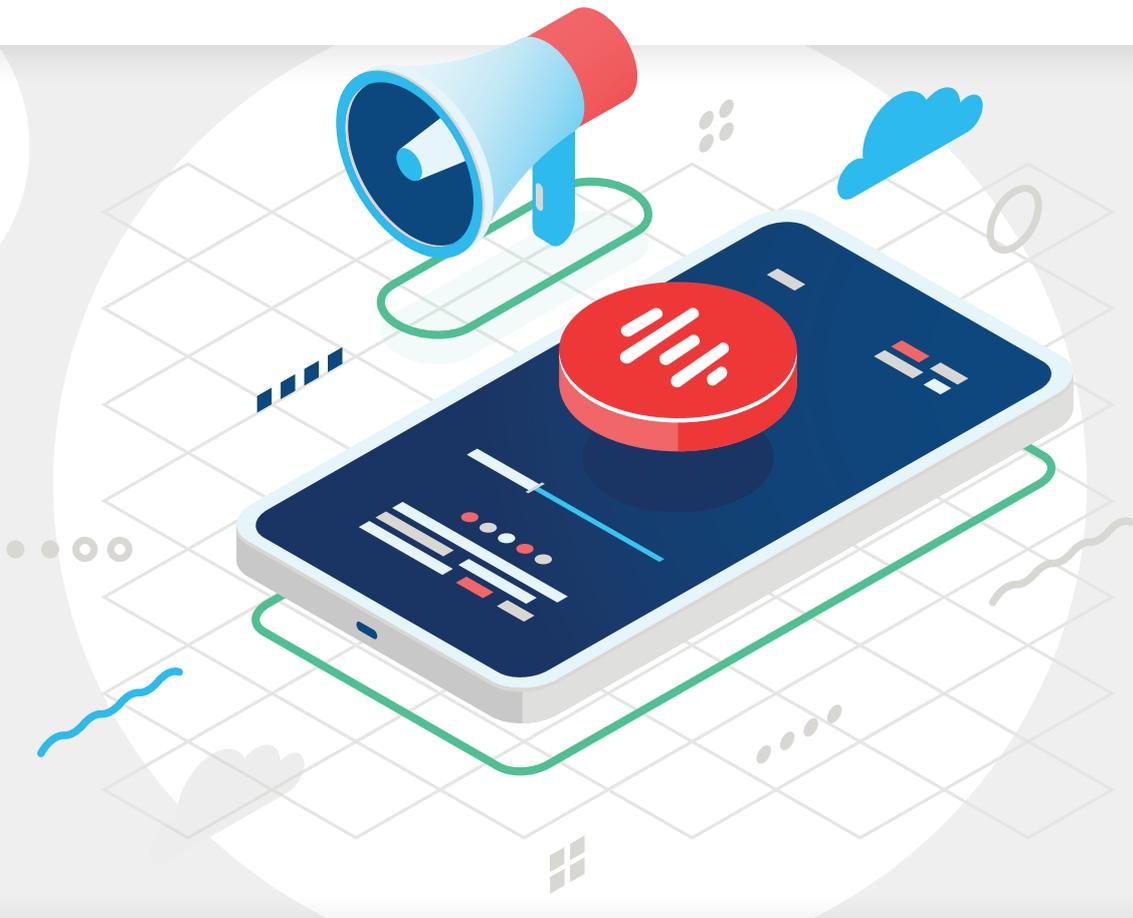




Welcome to the future of communication capture

Call recording as a service

Dubber is the world's leading call recording and voice AI platform as a service (PaaS), and Cisco BroadCloud's recording platform. With no on-premise equipment or up-front costs required, Dubber is the next generation of call recording and analytics. Deploying communication capture and voice AI capabilities as a service brings flexibility and affordability to an industry that was once constrained by bulky on-premise equipment, hefty CapEx investments and limited storage.



Zoe voice AI

Zoe voice AI transcribes everyday phone calls turning them into valuable data assets for both businesses and individuals. Facilitated by our cloud-based call recording, Zoe also overlays sentiment by analysing the language spoken during the call providing a positive, neutral or negative rating by sentence and for the overall call. Zoe Notifications can then be used to alert nominated individuals if a negative call has taken place or if specific words have been used during a call opening up a new world of possibilities to improve business process and customer experience.



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www.dubber.net

Compliance

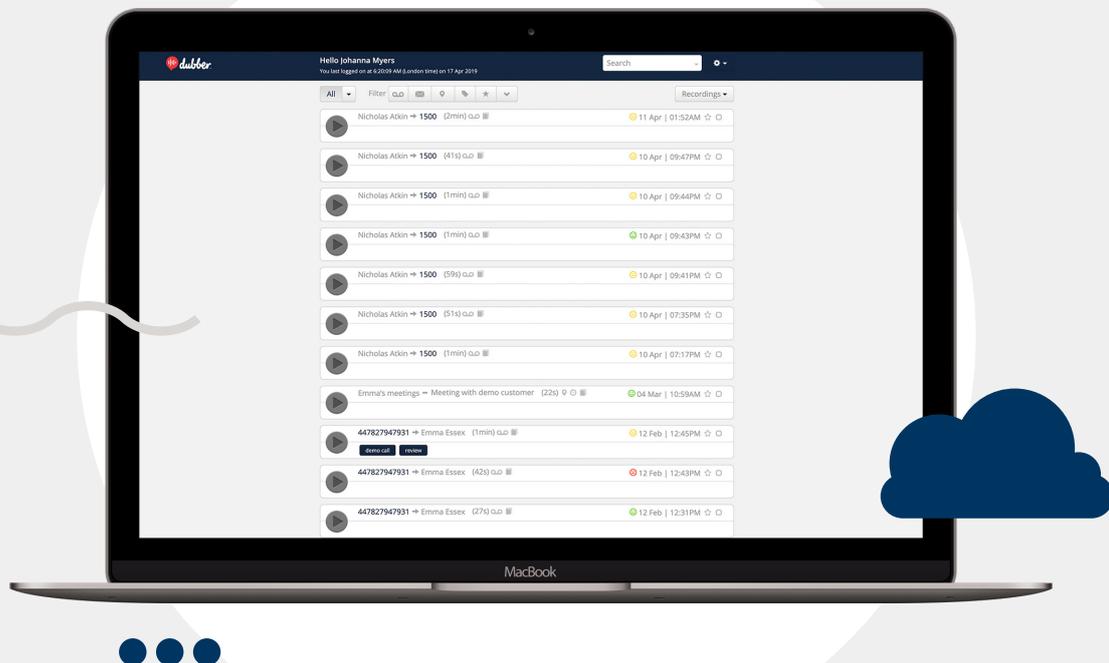
The Dubber solution has all the tools to help organisations and individuals to comply with regulations across a variety of sectors, including MiFID II legislation for financial services and GDPR. Dubber can capture calls made on both fixed-line and mobile phones, and works well as part of a UC solution, ensuring all communications are recorded. Storage is also unlimited, allowing users to meet the five years of secure storage required by MiFID II regulations.

API, productivity, and Big Data

Dubber operates a RESTful API, allowing users to fully tailor their interaction with Dubber. Dubber allows users to trigger workflows or alerts to individuals, deepen your CRM systems by including call information, and even push recordings from 3rd party applications to increase efficiency and productivity.

Dubber utilises multiple AI engines and models, continuously improving accuracy and experience. Through a single API, businesses can access multiple new engines instantly through no-code in-platform configuration.

Zoe also opens up the data held within voice calls - including it in the Big Data conversation for the first time and allowing organisations to truly listen to their customers.



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