



Reimagine the way you work

Sennheiser Business Solutions

SENNHEISER



Unleash your potential and achieve more

The world as we know it is changing. Businesses all over the globe are in a state of transition where screens are replacing paper, open offices are more common than traditional ones and real-time worldwide communication is overtaking face-to-face meetings. Because of these huge shifts in the way we work, companies around the world are searching for the newest solutions that lead to seamless communication and collaboration.

As pioneers of this changing landscape, we at Sennheiser are dedicated to innovating and crafting audio solutions that enable you to achieve more and stay productive in the modern world. When talk matters and work knows no boundaries, flawless communication is essential for the success of your business. At Sennheiser, we help you take your communication that one step further with tools based on innovation, quality and design that enable workplaces and their people to unleash their full potential.



Unbeatable audio for all

At Sennheiser, our mission is to deliver excellent audio experiences and enable exceptional user performance, so individuals and teams can reach their goals and achieve more.

Every model we offer delivers rich and natural audio, with Sennheiser innovations that filter out unwanted noise, clarify speech, and deliver an enhanced audio experience for both speaker and listener. Our products increase productivity and efficiency, while decreasing distractions, and delivering an excellent customer experience. At the end of the day users are at the core of our business, so when they're succeeding, we are too.

MB 660 Series



SDW 5000 Series



SP 30 Series



Pioneering audio technology

With an innovative mindset and a passion for technology, we are the ones who transform ideas into better audio solutions for the businesses of the world of today.

We do this by looking at audio holistically and by engineering all the small, albeit important, details – like software algorithms and microchips, and speakers and microphones – to make premium products that reinvent the way you work.

For our users, this means being able to trust our audio tools to perform and take their day-to-day communication one step further, while staying at the forefront of what is technically possible and keeping their needs in focus, always.



Crafted to last – designed to excite

Our headsets are specifically designed for those who demand professional excellence from the products they use.

Which is why all of our products are crafted with the highest quality materials, meaning they not only feel great, but they are built to last even in the toughest office environments. Providing the perfect balance of excellent sound and soft materials, users can enjoy our headsets day in, day out, ensuring comfort, ease and style, all year round.

We keep designs minimalistic by eliminating any unnecessary components, while still ensuring our products deliver the exact functionalities needed.

Tools for success

IMPACT

When talk matters



ADAPT

Work your way



EXPAND

Seamless collaboration





IMPACT

When talk matters

Whatever your line of business, clear and seamless communication is essential for excellence. And in a world where 40 percent* of professionals spend long durations on the phone, and where noisy and open work environments are the norm, this proves even more important. It's for this reason that our products are designed and crafted with superior materials that filter out unwanted noise, clarify speech and are fully compatible with all your devices and systems. So you get perfect communication, every single time.





SDW 5000 Series



DW Series



D 10 Series



MB Pro Series



SC 600 Series



SC 200 Series



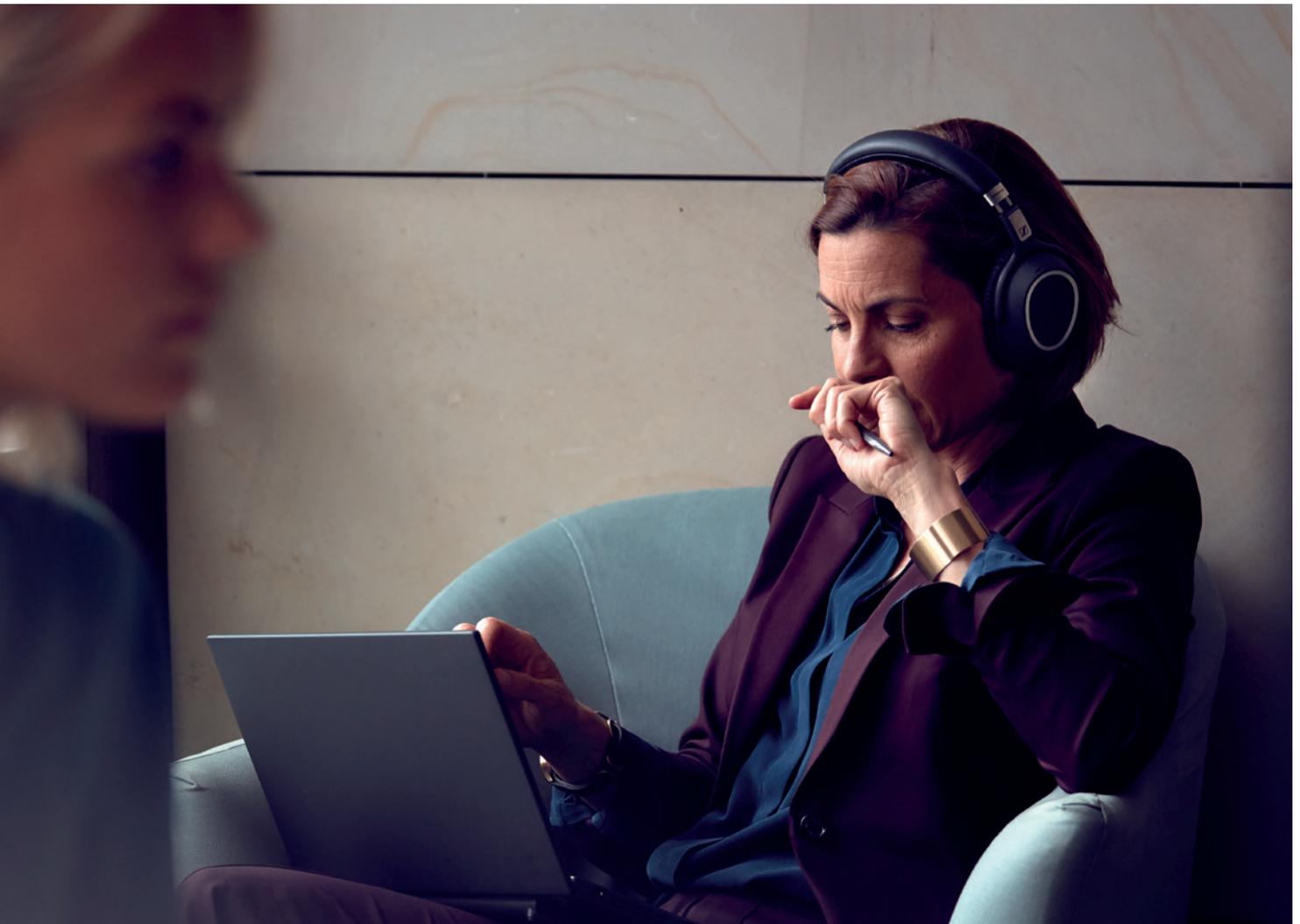
SC 30/60 Series

* Sennheiser annual report: "Work your way 2019. Insights and perspectives on the evolution of work".

ADAPT

Work your way

Modern workplaces are evolving every day – becoming more mobile, more versatile and more flexible – which is why for some, a personal headset is not just a preference, but a necessity. And since 25 percent* of all professionals spend more than half of their day away from their desk, our solutions enable perfect concentration and collaboration, anytime and anywhere. Whether in the office, open workspaces, at home or on the go, we offer best-in-class audio quality that can adapt to any situation.





MB 660 Series



MB 360 Series



PRESENCE™ Series



SC 100 Series

* Sennheiser annual report: "Work your way 2019. Insights and perspectives on the evolution of work".

EXPAND

Seamless collaboration

As collaboration becomes increasingly important for businesses around the world – with 59 percent* of office workers using an audio solution to communicate every day – the quality and reliability of audio devices is more essential than ever. Which is why we create devices for professionals who prioritize seamless collaboration over anything else. Whether in large meeting rooms, smaller huddle spaces or simply on-the-go, our products are designed and crafted for clear conversation, ease-of-use and perfect connectivity with all your devices – so you can turn any room into a meeting room.





TeamConnect Wireless Series



SP 30 Series



SP 220 Series



SP 20 Series



SP 10 Series

* Sennheiser annual report: "Work your way 2019. Insights and perspectives on the evolution of work".

“Sennheiser came out on top in key areas of our testing, often by a fair margin. Comfort was a key criteria... We also decided to look at the technology used in the build of the product... Battery life was a very big factor for us and environmental considerations, including packaging...”

Ben Thomas
Project Manager for the
Environment Agency



“The headsets are robust and provide clear sound quality. The flexibility they provide while being able to take calls away from your desk is brilliant. The battery life is exceptional and a full charge can keep you going all day.”

Sejal Patel
Project Coordinator
KNIGHT FRANK



“The sound quality is excellent and confirmed by our engineers at the other end of the line. Overall, the technology has the best possible look and feel.”

Jérôme Béquignon
Senior Programme Manager
ESA Office Brussels



“I think we underestimate how fatiguing it is to try and ignore competing noises while focusing on your job. Now I can use my efforts on the task in hand and don't have to spend energy filtering out disturbances. I think that's what made the biggest impression on me.”

Leon Castro Lagunas
Business Relationship
Manager IT

oticon
PEOPLE FIRST

For more information please visit
www.sennheiser.com/cases

Choosing the right headset

How will you use your headset?

IMPACT Line

Headset solutions for professionals working in energetic call center and office environments, spending much time at or around their desks talking with customers.

ADAPT Line

Headset solutions for professionals working away from their desks, participating in meetings or calls or working remotely from other locations.

EXPAND Line

Flexible plug-and-play speakerphone and conference solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

What device do you use?

You need your devices to work seamlessly with your headset. It's that simple. Sennheiser headsets are designed to cover every possibility – check our headset compatibility guide at www.sennheiser.com/headsetcompatibility



Softphone/PC

Connection via USB/USB-C cable or USB dongle (Bluetooth®) to Microsoft Windows or Apple Mac OS.



Desk phone

Connection via multiple types of cables via Easy Disconnect.



Mobile phone

Connection via Bluetooth® or 3.5 mm jack cable.



Tablet

Connection via Bluetooth®, 3.5 mm jack cable or USB depending on tablet.



Telecoil

Works with all standard telecoil-equipped hearing aids.



How noisy is your workplace?

In a noisy environment, such as a contact center or open plan office, your choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. Voice clarity for your listener is an often overlooked consideration.



Low noise environment
Omni-directional microphone



Medium noise environment
Noise-cancelling microphone



High noise environment
Ultra noise-cancelling microphone

Single or double-sided?



Single-sided

Ideal for situations where you need to both hear your caller clearly, and pay attention to what's going on around you.



Double-sided

Delivers calls in quality sound while reducing background noise – ideal for contact centers, where you need to focus solely on your caller.

Unified Communications



UC optimized

Products are optimized for major UC and softphone brands.



Certified for Skype for Business

Products are certified for Skype for Business.



A photograph of two women in a professional setting. The woman on the left has brown hair and is wearing a dark purple blazer over a dark blue polka-dot blouse. She is holding a blue mug with both hands. The woman on the right has blonde hair and is wearing a dark blue collared shirt. They are both looking towards the right of the frame. In the background, there are wooden beams and a window with a view of greenery. A laptop is visible on the table in front of them.

Our Sound Technologies

Innovation you can hear





The future of audio

Sound leadership

For more than 70 years, the name Sennheiser has been synonymous with the highest quality products across all areas of sound recording, transmission and reproduction. This expertise has enabled us to create a range of business audio solutions that lets you and your listener focus fully on your conversation – even in noisy environments.

Quality design

Every audio device we create is designed to look as good as it sounds. This unique combination of form, function and quality has been recognized by many international award panels and millions of professional users around the world. There's an unmistakable sense of quality in the design of a Sennheiser product and the right choice of materials is crucial when we build to last.

User focus

Sennheiser audio solutions are designed for long use throughout a working day. That's why we pay so much attention to comfort – from super soft ear pads to personalized fittings and varied wearing styles. However comfort is nothing without safety, and that's why hearing protection is paramount in all our headsets. ActiveGard® technology always protects from possible sound bursts ensuring that your hearing is never at risk.

Experience Sennheiser

No matter how much we try and explain, the only way to truly judge our products and understand what makes Sennheiser solutions unique, is through your senses. That's why we invite you to experience Sennheiser. Your senses will tell you what we can't describe in words: This is how great sound feels.

NoiseGard™ technology

Hear the ANC sound demo at:
www.sennheiser.com/sound-demo-mb-660
or scan the QR-code



Adaptive Active Noise Cancellation

Sennheiser has raised the bar on ANC technology with the introduction of MB 660 – the industry’s first UC certified adaptive ANC headset. MB 660 leverages the latest, most advanced Sennheiser NoiseGard™ technology to provide today’s knowledge workers with an elegant, effective business tool specifically designed to adjust to the challenges of open office environments. Sennheiser’s NoiseGard™ hybrid active noise-cancellation technology offers an “adaptive” dimension which constantly monitors your background environment and seamlessly adjusts to ambient noise around you, providing the correct level of suppression where and when it’s needed.

This solution is unique from other ANC headsets in that it empowers you to take control of your sound environment, bringing a new dimension of peace and quiet lacking in other noise-cancellation solutions.

SpeakFocus™ technology

Play sound
without
SpeakFocus™



Play sound
with
SpeakFocus™



Optimized speech clarity

SpeakFocus™ technology focuses on your voice to deliver a crystal clear sound that enhances speech intelligibility for your listeners.

The unique 3 digital microphone system in the PRESENCE™ and MB 660 headsets focuses on the target sound – your voice – to deliver a calm, steady sound picture, which enhances voice intelligibility for listeners.

SpeakFocus™ technology ensures that your listener receives all the important details of your call to reduce misunderstandings – no matter where you are calling from. The technology zooms in on your voice, works in all sound environments and adapts intelligently whatever the environment.

WindSafe™ technology

Play sound
without
WindSafe™



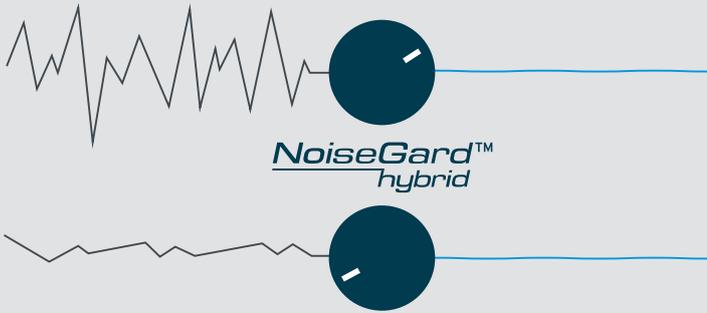
Play sound
with
WindSafe™



Wind noise reduction

Even the best microphones can suffer during breezy conditions, making sound and voices indistinct and difficult to understand. With WindSafe™ technology, you can be sure that your listener won’t be troubled by wind noise and that your message gets through, no matter what the weather forecast says.

WindSafe™ technology reduces wind noise to ensure the clearest possible sound is sent to your listener. By choosing the best mix of three microphones and processing the sound, WindSafe™ technology finds the best way to balance and enhance the user’s voice when speaking outside in windy conditions.



ActiveGard® technology

Play sound
without
ActiveGard®



Play sound
with
ActiveGard®



Hearing protection

During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to their hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear. To safeguard users, all Sennheiser headsets for contact center and office environments are equipped with innovative ActiveGard® technology.

Room Experience™ technology

Play sound
without
Room Experience™



Play sound
with
Room Experience™



A relaxed listening experience

In our ongoing quest for an even better user listening experience, Sennheiser has created a unique new way to experience headset sound on calls. We call it Sennheiser Room Experience™ and it's designed to reduce listener fatigue for all-day users. By externalizing the sound from your head, Room Experience™ gives you the impression that you are having a conversation with a person in the same room. This more realistic sound gives you a more natural and comfortable listening experience with less stress in noisy environments.

This unique feature can be activated and deactivated on the headset (MB 660 and MB Pro 2 headsets) as the user requires.

Voice Clarity technology

Play sound
without
Voice Clarity



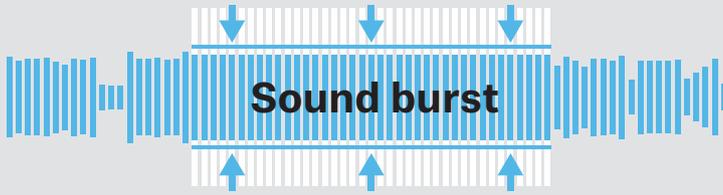
Play sound
with
Voice Clarity



The natural listening experience

For the best possible communication between caller and listener, Sennheiser Voice Clarity uniquely enhances the most important frequencies and details of the human voice. For the caller, sound is crisper and clearer, allowing them to hear the nuances contained in spoken conversation; for the listener, a noise-cancelling microphone sends the clearest signal to improve speech intelligibility. In combination this results in better, more natural sounding conversations where no important details are lost.

ActiveGard®



ActiveGard® Compressing



Without Room Experience™



With Room Experience™





Unified Communications

Moving towards a UC environment

A Unified Communications solution does precisely what it says: It brings together a company's voice, text and video based communication under one unified solution.

The advantages of a Unified Communications solution include enhanced overall efficiency of a business through increased productivity and mobility, resulting in a positive return on investment. The ability to view colleagues' availability status and send instant messages, reduces unnecessary emails and missed calls to an absolute minimum.

Whether in the office, at a meeting, traveling, or working from home, Sennheiser offers a comprehensive range of quality wired and wireless headsets and speakerphones to enhance your Unified Communications experience and helping you to stay in touch.

The human voice is still at the heart of all Unified Communications systems. It's the swiftest and most effective way of delivering and receiving important information. A Sennheiser headset for Unified Communications is designed to work seamlessly with major UC platforms and completes the solution with the best possible sound for both user and listener – ensuring your message always gets across clearly.

Our partnerships

Sennheiser's partnerships with other technology-driven companies and vendors have a common goal - to simplify your daily business.

We are your one-stop audio solution provider for all your business communication needs.

For more information, please visit www.sennheiser.com







Our Services

We've got you covered

Sennheiser HeadSetup™ Pro Manager

Keep in touch with your business

Save valuable time on unnecessary tasks and make life simpler and smarter for your IT department, your business and your colleagues. By keeping you in touch with your Sennheiser devices, Sennheiser HeadSetup™ Pro Manager puts you in control of three key areas:



Asset Management

Find out who, what, where, when – from wherever

From one location you get full visibility of all Sennheiser headsets and speakerphones deployed in your organization.

Get a perfect overview of who is registered as the device owner, the current user, device ID and FW version. See active and inactive headsets and re-allocate unused headsets elsewhere in the organization - in order to manage your resources effectively and improve productivity.

With the report function, it is possible to extract reports on device usage, device distribution and firmware compliance to get full control of your inventory and gain insights into the company's UC environment.



Update Management

Smart, easy and convenient

A flexible and cost effective way to get the latest firmware updates to all your organization's Sennheiser devices, whenever it's convenient for you and your end-users.

Push new updates to an unlimited number of devices across your organization from one simple dashboard. Schedule your automated updates to cause minimum downtime and disruption for your company's workflow.



Configuration Management

One tool puts you in control

The centralized configuration option allows all settings to be controlled from the IT department, ensuring that headset users experience a simple plug and play solution.

You can centrally push configurations or lock specific specifications on Sennheiser devices to comply with regulatory compliance settings for specific groups or individuals.



Sennheiser HeadSetup™ Pro Manager for IT administrators

Sennheiser HeadSetup™ Pro Manager has been developed for companies with a need to control their UC environment in a fast and secure way. By installing the client application, Sennheiser HeadSetup™ Pro, on your end-users' PCs, you gain a complete overview of all deployed devices and access to new updates and settings.

For companies with several locations, it's possible to manage, update and control settings for all end-users in the entire organization. For improved security, all communication and data are encrypted and no sensitive data is stored.

The resulting simplification of the asset, update and configuration management gives great savings in both time and money.

Sennheiser HeadSetup™ Pro for headset users

Sennheiser HeadSetup™ Pro is the client application running in the background on the headset users' PC. The solution ensures that Sennheiser headsets and speaker-phones work seamlessly with various leading softphones and give you access to latest firmware updates and personalized settings.

Sennheiser HeadSetup™ Pro is uniquely configured to either work together with a signed-up company account on Sennheiser Sennheiser HeadSetup™ Pro Manager or as a stand-alone application for smaller companies or personal use.

Sennheiser HeadSetup™ Pro is designed to be simple to use, allowing Sennheiser headset and speakerphone users to enhance their experience and productivity simply and quickly.

For more information or to sign up for a free trial, please visit:
www.sennheiser.com/headsetup-pro-manager



Service and Support

We've got you covered

Sennheiser Global Service and Support aims at providing a premium customer experience to all our customers across the world. With a standardized support process across all channels, we can guarantee a uniform, consistent, structured and high quality handling for all support requests, from either end user, resellers, distributors, country partners or subsidiaries, throughout the world.

Visit our Support Portal here:

www.sennheiser.com/support-me

E-mail:

help@senncom.com

Phone:

Find your local support

phone number and opening hours here:

www.sennheiser.com/call-us



Experience Sennheiser

Try our headsets first hand

The Sennheiser professional trial program gives you the opportunity to test and experience our range of headsets and speakerphones before you decide on the best choice for your office, contact center or Unified Communication solution.

www.sennheiser.com/try





Reimagine the way you work