Imagicle ApplicationSuite

One Suite with all the apps you must have for your Cisco UC.

Making your Communications faster, smarter, easier.

The Imagicle ApplicationSuite provides you the most complete set of UC apps all in one suite, simplifying deployment, administration and use.

Affordable, usable, user-friendly, it has everything you need to empower your customer service, integrate your apps via CTI, control and analyze your calls, virtualize your fax service, grant access and profile your corporate directories.

It's built for your team. All users can have an exceptional, unified, easy experience, from their deskphones, Jabber Desktop, browsers and mobile devices. It values your choices, granting native integration with Cisco Unified Communications & Collaboration platforms.

It runs on-premises or on the Cloud.
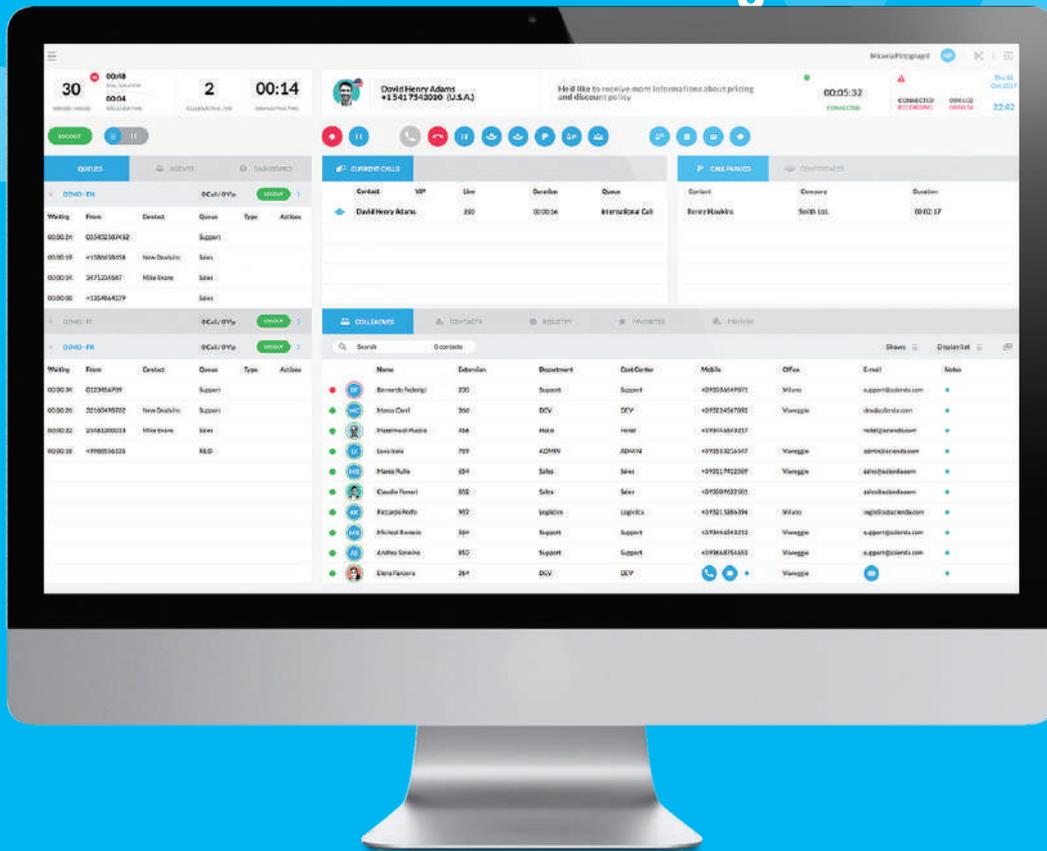It gets the job done. It's Imagicle.

No secrets: best technologies and passion for happy customers.

Everything starts from a real passion to make customers happy: first and foremost.

And the consequence of that passion? We design and develop software using the most advanced methodologies, base our ApplicationSuite on standard protocols and the latest web technologies, we are Cisco Preferred Solution Developer, the apps are compatible and certified with the most recent versions of Cisco UCM, BE 6000-7000 and HCS platforms, we can officially reside on UCS (UConUCS), Cisco has chosen 5 Imagicle applications and added them to the Cisco GPL.

This is also the prerequisite for the continuing innovation we present three times every year, with our Winter, Spring and Summer releases.

imagicle®

Best in class, attractive and easy apps.
The perfect fit for any workspace.

One Suite.
All the apps you need to add to your UC platform: one suite, one experience, one server, one support, one partner.

Easy to use.
We keep it in mind everyday, as it means helping you to save time. You'll love using them, in your language too.

For every company.
Enterprise class architecture and features that even small companies can have at the right price.

Best-in-class, certified.
Latest technologies for future proof solutions, official certifications and thousands of customers grant for us.

Up-to-date as you wish.
3 new seasonal releases each year, let you always have state of the art solutions and the best of breed.

On-prem, in the cloud.
Either if you love to run your AppSuite on premise, hosted or in the Cloud, we are ready to support you.

150+
countries served

20.000+
customers

9.7
★★★★☆

All the support you need.

You can always count on our support program,
ImagicleCare, with a dedicated team of specialists
able to answer you in **7 languages**
It's included in every app and you'll love it.

On your side with our partners.

While we are focused on the best apps development,
our partners help us in implementing them, studying
with you the perfect integration for your business and
giving you all the support you need.

ADPC

Ministero della Salute

Heineken®

GRUPPO
gabrielli

COMUNE DI FIRENZE

PRADA

LUXOTTICA®

PIRELLI

DIESEL

BARCLAYS

SHAZAM®

unicef

#loveimagicle

Imagicle ApplicationSuite

Must-have apps for your Cisco UC.

CISCO
Compatible

Attendant Console
The operator console software solution that simplifies and improves inbound telephone traffic handling.

Advanced Queueing
The ultimate queue management solution for handling, dispatching and monitoring incoming telephone calls.

Auto Attendant Module
Add all the Auto Attendant features, such as welcome or day-night messages required by the system.

Call Recording
Records your company calls in both selective and automatic mode. Ideal for compliance/orders/quality recordings.

Directory, ClicktoCall & Caller ID
Centralize and synchronize the company contacts to provide fast searches, click to call, Caller ID to the phone.

IP Fax Server
The all software-based solution of IP Fax Server that increases savings and productivity.

Call Accounting & Billing
The most advanced and easy to use solutions for monitoring and analyzing telephone traffic for Cisco UC.

Budget Control
Smartly assigns a budget to the calls, alerts via e-mail and locks the telephone when the budget has been reached.

Phones lock - XML services
Easily lock the company phones avoiding any kind of abuse and any surprise on the phone bill.

Desktop Solution CTI
The Computer Telephony Integration client-server software that simplifies and enhances the use of the phone.

Voice Mail
The simple voice mail system designed to integrate and extend the functionality of your Cisco UC.

Hospitality Services
Integrates the Cisco UC Platform with the Hotel PMS adding the necessary hotel services to fulfill the hospitality needs.

Mobile Apps
Access on the Imagicle apps everywhere from the tablet/smartphone. Available on AppStore and on Google Play.

Gadgets for Jabber
Make Cisco Jabber even better by integrating Imagicle applications directly into Jabber desktop.

ImagicleCare Services
Every app includes 12 months of support and software maintenance. Get more subscribing an ImagicleCare Gold plan.

If you are looking to empower your offer with Cloud services, we are ready to support you with the new plans for Service Providers and System Integrators who want offer solutions on Cloud UCaaS.

Available on
CISCO GPL

Imagicle Attendant Console with Queueing - Auto Attendant, Hospitality Services, Accounting & Billing, Fax Server and Directory solutions are directly available from **Cisco Global Price List.**

Imagicle Virtual Appliance
10' ready to go

Windows Server 2012 Certified

Compatible

GET IT ON
Google play

Available on the iPhone
App Store

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