AUDIOCODES LIVE CLOUD FOR MICROSOFT TEAMS

WHITE-LABELLED MICROSOFT TEAMS VOICE SOLUTION FOR SERVICE PROVIDERS

The growing adoption of unified communications (UC) services such as Microsoft Teams provides an opportunity for service providers to deliver innovative and competitive UCaaS offerings to retain and grow their customer base.

Microsoft Teams, in particular, represents a compelling UC solution for small and mid-size businesses that service providers can take advantage of. However, complex setup and customer onboarding processes create a challenge for the successful and smooth introduction of such a service.

AudioCodes Live Cloud for Microsoft Teams enables service providers to build new UCaaS offerings based on Microsoft Teams via a white label service from AudioCodes. AudioCodes provides the voice connectivity infrastructure setup (Direct Routing SBCs), customer onboarding, user lifecycle management and tools for monitoring, reporting and analytics, to help get the service up and running rapidly and simply, with the service provider supplying the data connectivity and SIP trunk minutes.

Increase margin with UCaaS offering based on Microsoft Teams

Rapid time to market with automated voice infrastructure setup
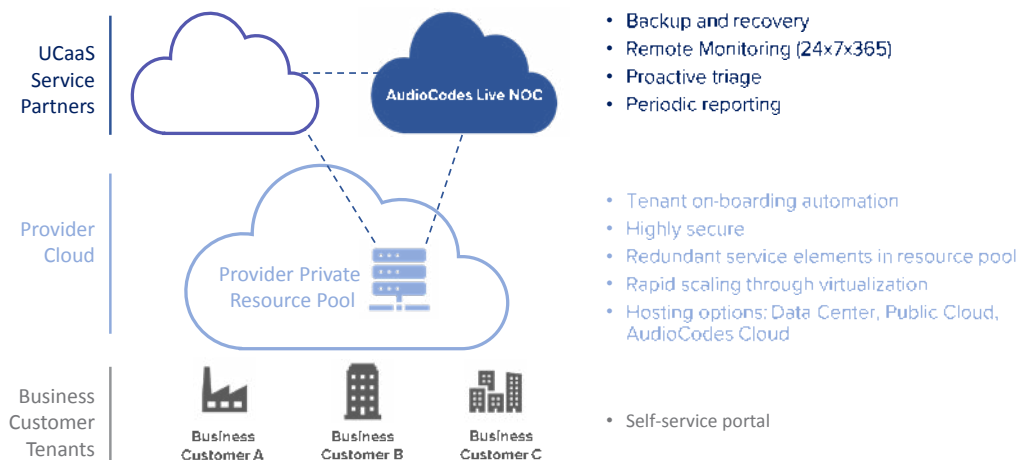
Simplified customer onboarding

Centralized user lifecycle management

Advanced monitoring, reporting and analytics tools

AudioCodes Live Cloud Architecture

UCaaS Service Partners

Provider Cloud

Business Customer Tenants

AudioCodes Live NOC

- Backup and recovery
- Remote Monitoring (24x7x365)
- Proactive triage
- Periodic reporting

Provider Private Resource Pool

- Tenant on-boarding automation
- Highly secure
- Redundant service elements in resource pool
- Rapid scaling through virtualization
- Hosting options: Data Center, Public Cloud, AudioCodes Cloud

Business Customer A   Business Customer B   Business Customer C

- Self-service portal

Optional Devices

AudioCodes desktop IP phones and meeting room solutions enhance the Microsoft Teams user experience with high definition audio and ease of use that simplify and accelerate user adoption.

IP Phones

| C450HD | 450HD | C448HD | 445HD |

| 440HD | 430HD | 420HD | 405HD |

Meeting Room Solutions

| RX10 | RX20 | RX50 |

AudioCodes Live Cloud for Microsoft Teams – is it for me?

If you want to build a Microsoft Teams offering for your SMB/SME customers, but:

- You don't want to build a new dedicated infrastructure
- You lack the resources to develop PowerShell scripts and automation tools
- You need to launch the service quickly
- You want to lower your CAPEX investment

Then AudioCodes Live Cloud for Microsoft Teams is the solution for you.