VSA AUTOMATION ESSENTIALS

Get more out of your VSA by Kaseya with VSA Automation Essentials

VSA Automation Essentials is a combination of best practice training on the recommended methods of implementing policy, profiles and content packages with one day of hands-on practical application of automation best practices with a Kaseya Professional in your VSA environment.

Automation Essentials is divided into two parts. The first is web-based training which will introduce you to Kaseya recommended practices for configuring VSA automation providing you with the knowledge to get the most out of the VSA.

Part 2 is a hands-on remote session with a Kaseya Consultant who will work with you to apply our best practice automation recommendations to your VSA environment. This includes up to one day instruction and ensures you are using the areas of the system that promote standardization and efficiency in the services you are delivering.

BENEFITS

- Learn the best ways to configure orgs/groups, policies, profiles and global standards to automate manual tasks.
- Understand how to build, modify and deploy scripts across the VSA as your needs or customer requirements change.
- Discover how to deploy content packs and leverage the AutomationExchange to implement crowd-sourced automation.
- Master the ability to import specific automation using Agent Procedures and Report Templates.
- Review specific services you are offering with a Kaseya Consultant to determine which processes can be automated.
- Apply best practices for automation to your specific VSA with the hands-on assistance of a skilled Kaseya Consultant.
- Optimize opportunities to leverage further efficiencies and services for your customers to maximize your VSA investment.

ABOUT KASEYA

Kaseya® is the leading provider of complete IT management solutions for Managed Service Providers and small to midsized businesses. Kaseya allows organizations to efficiently manage and secure IT in order to drive IT service and business success. Offered as both an industry-leading cloud solution and on-premise software, Kaseya solutions empower businesses to command all of IT centrally, manage remote and distributed environments with ease, and automate across IT management functions. Kaseya solutions currently manage over 10 million endpoints worldwide and are in use by customers in a wide variety of industries, including retail, manufacturing, healthcare, education, government, media, technology, finance, and more. Kaseya, headquartered in Dublin, Ireland is privately held with a presence in over 20 countries.
To learn more, please visit www.kaseya.com

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FOUR KEYS TO SUCCESS

Configuring Automation
Web Training

Comprehensive analysis of the VSA server and Infrastructure. Assessment of usage trends and configuration to review customer-supplied data and build reports. Self-paced training on how to configure policies and profiles based on Kaseya recommended automation best practices.

Practical Application
Web Meeting

A Kaseya Consultant will conduct an in depth review of the services you are offering to understand what processes and procedures should be automated. Working hands-on, directly with a Kaseya Consultant, this full day instruction and guidance will help building out best practice automation within your VSA to make you successful.

Creating Automation
Web Training

Self-paced training on the AutomationExchange – how to download, modify and import Agent Procedures and Report Templates and how to adapt automation for future requirements.

Automation Review
Web Meeting

A Kaseya Consultant will conduct an in depth review of the services you are offering to understand what processes and procedures should be automated.

EXECUTIVE SUMMARY

In today's world of rising labor costs, competitive market dynamics and expanded demand on technicians, automation is required for MSPs to be successful in delivering a quality service while maintaining profitability.

Kaseya's Automation Essentials for VSA gives MSPs the knowledge, training and hands-on practical application of critical automation methods enabling them to optimize their service delivery and grow their business.