

Intelligent conversations, automated

GMS AI Chatbots for Customer Care

- ✓ Resolve problems faster
- ✓ Increase customer satisfaction
- ✓ Boost team productivity

The art of conversation made easy

45% faster time to resolution

Resolve issues efficiently and reliably with conversational AI

60% increase in NPA

Provide immediate responses that your customers expect

80% savings on payroll

Increase your team efficiency by removing mundane tasks

Deployment process

As easy as it gets

Week 1

Technical preparation

Week 2

Chatbot development

1-3 months

Pilot run



Build outstanding experiences at any touch point

AI Chatbots for Customer Care

increase customer satisfaction with faster ticket resolution

AI Chatbots for HR and Recruitment

build empowered, informed and satisfied teams

AI Chatbots for Marketing and Sales

engage and win customers at any stage of the funnel

TALK TO OUR EXPERTS TODAY!

Visit [our website](#) or contact us at info@gms-worldwide.com

FEATURES AND TOOLS

Natural Language Understanding (NLU)

Multi-language capabilities

Unlimited system integrations and channels

Short- and long-term memory

Advanced analytics

USE CASES

Provide immediate responses 24/7

Arrange website or app tours

Offer product or service details

Enable transactional updates

Answer order status questions

Schedule and cancel appointments

Collect feedback

Automatically transfer to a live agent

ABOUT GMS

- 250+ AI Chatbots deployed
- 9/10 highly satisfied customers
- 17 years of leadership



Customer Support



ISO/IEC 27001



ISO 9001