

Intelligent conversations, automated

GMS AI Chatbots for Enterprises

- ✓ Resolve problems faster
- ✓ Increase customer satisfaction
- ✓ Boost team productivity

Your team's virtual assistant

56% of customers would use self-service tools rather than make a call

70% of HR time is spent on repetitive administrative tasks

47% of customers are ready to use conversational commerce to shop

Week 1

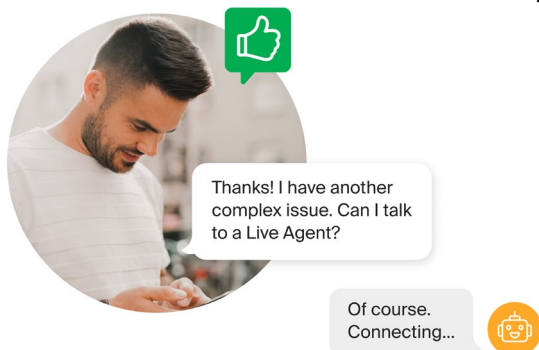
Technical preparation

Week 2




Chatbot development

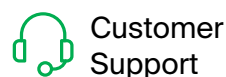
1-3 months

Pilot run



Build outstanding experiences at any touch point

-  **Customer Care** – increase customer satisfaction with faster ticket resolution
-  **HR and Recruitment** – build empowered, informed and satisfied teams
-  **Marketing and Sales** – engage and win customers at any stage



Customer Support



ISO/IEC 27001



ISO 9001

TALK TO OUR EXPERTS TODAY!

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AUTOMATE WITH EASE

Deployed within two weeks

Integrated with IT, CRM systems and databases

Available 24/7 across multiple channels and apps

Understands language including slang and misspellings

Analyses results and self-learns

Send and receive files, photos, and videos

Broadcasts messages via WhatsApp or Viber

FEATURES AND TOOLS

Natural Language Understanding (NLU)

Multi-language capabilities

Unlimited system integrations and channels

Short- and long-term memory

Advanced analytics

ABOUT GMS

- **9/10** highly satisfied customers
- **900** mobile operators in 200 countries
- **16 years** of leadership
- **8 bn** SMS and OTT