



Empowering a secure global workspace for enterprises

Discover TeamViewer Tensor™, the enterprise remote support, remote access, and remote device control SaaS solution you can deploy and scale in hours, not days.





Built from the ground up for large organizations and based upon the world's largest remote connection infrastructure, TeamViewer Tensor scales linearly to the needs of your enterprise, providing the industry's leading connectivity and real-time support tools in a convenient, ready-to-deploy highly secure SaaS environment.

TeamViewer Tensor **solutions**

Centrally control remote connections

Control TeamViewer usage, define and enforce access rules at account, group or device level. Now you can manage and control all connections centrally and restrict the connection type, with a dedicated provisioned infrastructure.

Provide end-user support internally and externally at scale

TeamViewer Tensor allows your enterprise IT support to solve technical problems quickly for your teams wherever they are, whatever their devices. You can deploy our solution in minutes to thousands of devices without interrupting users in their work.

Remote access and control of servers

You are always just a few clicks away from any server, no matter where they are located. When it comes to managing and maintaining remote servers hosted in data centers, in-person management isn't always the most cost-efficient solution. Enable permanent access to unattended servers with the appropriate permissions, assign user rights to remote servers to prevent unauthorized access, and administer updates and resolve problems before they impact your business.

Empower your employees to work from anywhere, at any time

TeamViewer Tensor completely changes the paradigm of remote connectivity by allowing you to assign appropriate user access rights to employees so they can get full desktop access to their work computers and network servers, right from their mobile devices or laptops. No need to battle with low latency VPN.

Remotely manage, operate, and support POS machines, displays, and edge devices

Companies operating a larger network of point-of-sale (POS) systems or digital signage turn to TeamViewer Tensor when they want to reduce downtime and travel costs. With TeamViewer Tensor preinstalled on remote terminals, support is minutes away, not hours or days.

Solution highlights



Scales linearly
to your needs



Enables large IT deployments in hours,
not days



Provides state-of-the-art security
for all data and connections



Integrates with your identity provider
for Single Sign-On



Provides industry audit trails and
enterprise reporting to track every action



Controls remote connections and
enforce access rules at highest granularity

Key features

Single Sign-On (SSO)

Leveraging SAML 2.0 and SCIM, TeamViewer Tensor seamlessly integrates with these identity providers (IDP): ADFS, Azure AD, Centrify, G Suite, Okta, OneLogin.remote support solution.

Comprehensive auditing, logging, and reporting

With TeamViewer Tensor you can audit every connection made to and from PCs to the TeamViewer Tensor platform and all activities in the management console.

Mass deployment & silent rollout

TeamViewer Tensor can be installed and updated silently on all your corporate devices by network admins with appropriate security access, which makes it an interruption-free experience for end users.

Device-agnostic connectivity

TeamViewer Tensor supports Android, iOS, Linux, MacOS, and multiple Windows versions.

Conditional access

Providing an additional layer of security for your corporate network, Conditional Access enables you to centrally control TeamViewer usage and access rights using a rule-based engine.



About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.

Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

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Want to know more?

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