

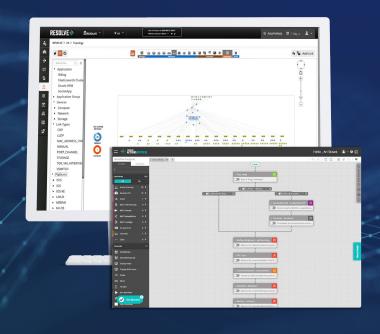
IT FASTER THAN THE SPEED OF BUSINESS

The business landscape is changing radically, driven by advancing technology, economic volatility, ongoing pandemic effects, political strains, and a global talent shortage. Businesses must accelerate their operations and be ready for anything. As the backbone of any organization, IT is at the forefront of handling growing pressures to keep pace and must operate faster than the speed of business—made possible with a comprehensive automation strategy.

Resolve Systems helps enterprise technology teams worldwide achieve agile operations with industry-leading intelligent IT automation. Resolve's solutions are purpose-built for IT, empowering teams to become the engine that drives business goals. Organizations use Resolve to automate IT operations, service management, network operations, cloud operations, and enable Centers of Excellence to orchestrate enterprise-wide automation with.



PURPOSE-BUILT INTELLIGENT AUTOMATION FOR IT



- » See fast results with ready-to-use SaaS solutions: Out-of-the-box accelerator packs delivered in a no/low code experience to start automating immediately
- Integrate with your existing IT systems: Hundreds of pre-built integrations along with the ability to add your own to integrate and orchestrate with existing IT infrastructure
 - Scale easily from simple tasks to the most complex processes: One powerful platform to orchestrate all IT use cases



RECOGNIZED INDUSTRY LEADER













AUTOMATION FOR EVERY IT TEAM

Resolve overcomes IT silos and offers the flexibility you need to automate everything from the simplest, high-volume tasks to the most complex processes across entire IT ecosystems, wherever you sit in IT, whether IT Operations, IT Service Management, Network Operations or Cloud Operations. Automate away your most common tasks or orchestrate your existing scripts and workloads to speed up resolution and free up resources for higher value impact.

No matter how complex the use case is be it a simple, but high-volume one such as password reset, onboarding/offboarding or a complex use case such as event autoremediation, our automation platform empowers IT teams to automate away their most high-volume tasks giving back precious time to focus on what they do best.

IT TEAMS AUTOMATION SOLUTIONS



Network Auto-Remediation

Health Checks & Troubleshooting

Patching & Configuration Updates

Restarting Services



Infrastructure &
Operations Service
Requests
(Resources Provisioning /
Decommissioning,
Application Performance
Issues)

Incident
Response &
Remediation
(events/alerts/outages)



Password Reset & Access Requests

General Service Requests

Onboarding/ Offboarding

General Change Requests

Configuration Management Database (CMDB) Updates



Provisioning/ Decommissioning

Audit & Compliance

VM Migration

Cost Optimization



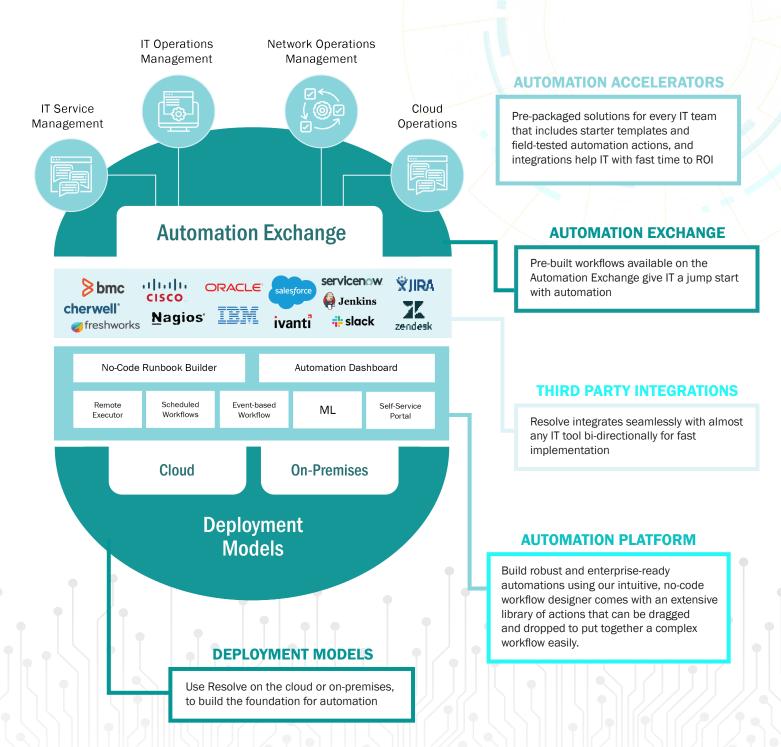
Automation, Orchestration & IT Oversight

Service Other Groups and Build Out Content





SCALABLE SOLUTIONS BUILT ON A POWERFUL PLATFORM





OUR CUSTOMERS UNLOCK UNLIMITED POSSIBILITIES WITH RESOLVE

Resolve enables organizations to maximize operational efficiency, overcome labor shortages, reduce costs, quickly troubleshoot and fix problems, and accelerate service delivery.

Improve IT Service

Drive Business Value



21%
Reduction in

customer escalations

\$1M+
Annual savings by

Annual savings by reducing MTTR and call volume



40%
Increase in efficiency
left shifting L3 to L0

\$1M+
Annual savings with proactive, automated

workflows

Interested?

Please email us at info@resolve.io
for more information or visit us at resolve.io.





























ABOUT RESOLVE

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Resolve Systems helps enterprise technology teams worldwide achieve agile operations with an industry-leading intelligent IT automation platform. With more than a decade of automation expertise, Resolve's solutions are purpose-built to address challenges posed by increasing IT complexity. Organizations use Resolve to automate IT operations, service management, network operations, cloud operations, and enable Centers of Excellence to orchestrate enterprise-wide automation. Resolve enables organizations to maximize operational efficiency, overcome labor shortages, reduce costs, quickly troubleshoot and fix problems, and accelerate service delivery. Resolve is majority-owned by Insight Partners, a leading global venture capital and private equity firm investing in high-growth technology and software companies.