ThreatAware

> As soon as COVID happened and we had to work from home, the alarm bells started ringing. Determined not to face a cyber-attack on my watch, I immediately began looking for solutions that would work for our new mode of operation. I found myself being introduced to ThreatAware.

STEVE CAIRNS
CIO, EXIGENT

CASE STUDY

Exigent | Legal Services | 500+ Employees

How ThreatAware transformed the cyber resilience of a global provider of legal services

> **With ThreatAware we have an IT security solution that can cope with people based at home or in the office and we can confidently say to our clients that we have done everything possible to keep their data safe. Not only that, but we can demonstrate it as well.**
>
> **STEVE CAIRNS, CIO, EXIGENT**

Customer overview

Exigent is a global partner for legal outsourcing services, consulting and ground-breaking technology, with over 500 employees in locations from Cape Town to Chicago. It is transforming the way legal services are offered, by leveraging the power of data that's locked in contracts and processes.

THE CHALLENGE

Securing Exigent's remote workforce, whilst maintaining business continuity

The impact of COVID and the subsequent global lockdown meant that Exigent's employees suddenly found themselves having to work from home. It was absolutely essential that business continuity was maintained whilst protecting client data; the move from centralised to distributed working represented a significant IT security challenge.

" **The attack surface had changed, and endpoints became our number one security concern.**"

Very quickly, clients were understandably asking Exigent to provide evidence of cyber resilience; with a particular focus on client sensitive data that was now being accessed by a remote workforce.

Exigent's IT team were uncomfortable with the legacy security monitoring solution, which was geared up to monitor and defend the office environment. Post lockdown, this was providing very little value to the organisation.

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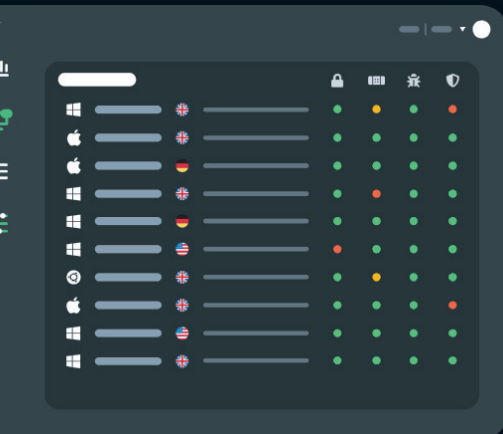
" **I asked my peer network if they knew of any similar solutions that would appeal to our kind of business at this price point. ThreatAware were clearly in a unique position.**"

THE SOLUTION

ThreatAware's breach prevention platform

ThreatAware is an IT security management platform that enables users to discover all computers accessing company data. ThreatAware provides detailed information on the security status of these assets. Agentless connections are made in real-time with an organisation's security tools meaning that IT professionals are connected to their entire IT estate simply and effectively 24/7.

Previously invisible vulnerabilities can now be quickly identified and easily resolved, either individually or in bulk, from within the ThreatAware platform.

" ThreatAware has built-in intelligence when reporting on hidden risks within your environment and gives you guidance on how you should be reacting; it's not just a lens, it's so much more than that."

THE RESULT

Impact on the business

" Two or three of our most strategic clients approached us shortly after the pandemic lockdown, looking for evidence that we were taking cyber security seriously. We demonstrated the global visibility we had over our IT estate on the ThreatAware platform. Some of these clients had large and highly experienced cyber security teams and we passed the audits with flying colours. This was the litmus test to reassure us that we were doing the right thing and ThreatAware seemed to be ticking all the boxes."

ThreatAware has contributed significantly to reducing cyber risk at Exigent. This is a crucial factor when maintaining the trust of existing clients and winning new business.

" We now feel we've got some robust protection in place and that we're doing our very best to mitigate the risk of having a cyber-attack at Exigent. I sleep a little better at night knowing that we're doing our very best to keep the organisation safe with ThreatAware's help."

THE RESULT

Impact on the IT team at Exigent

" ThreatAware takes away the workload of trying to manage multiple security products. In a small to medium sized company, you don't have the luxury of a large team of security experts monitoring a bank of computer screens. With ThreatAware, it's easy for one single IT person to check the platform each day and take important actions when prompted to do so."

KEY BENEFITS

- ✓ 90% less time spent on cyber security tasks
- ✓ Greatly enhanced visibility of critical security alerts within the tech environment
- ✓ Significantly increases the speed at which vulnerabilities are identified
- ✓ Time between identification and resolution of these issues considerably shortened