

KEY FEATURES:

Uncontended bandwidth

A typical broadband connection has up to 50 other businesses sharing the same link to the closest exchange, which means that high or peak time usage across all connected users can have a noticeable negative effect on reliability and speed. Leased Lines prevent this by ensuring that your business, and only your business, is using the service, therefore there's plenty of 'breathing room' during busy periods.

Symmetrical speeds

Businesses require reliable download speeds as well as upload speeds. Video conferencing, file sharing and remote backups can all be affected when a business' upload speed isn't up to the task. Leased lines provide the same upload and download speeds so that your business can complete whatever task you need.

Enhanced SLA

Our core network has an incredible availability score – in the last five years we've had a single outage of less than 15 minutes. We're so confident in the reliability of our network that we offer a full day's service credit for each hour of downtime, available from the first minute of any outage you suffer, rounded UP to the nearest hour. And we guarantee a fix in less than 5 hours.

ADDITIONAL BENEFITS

Free best-of-breed router

We will provide the best router for your business' needs, which is usually either a Cisco or Mikrotik branded router.

Free internet backup

With a secondary connection, even if your main Leased Line suffers an outage, your team will still be able to work and connect to the internet, so that you don't lose money because of downtime.

WHY VAIONI:

Vaioni is a leading provider of connectivity services – we provide over 4,000 connectivity solutions globally, alongside complementary security and voice services helping fast paced businesses meet the challenges of today's digital economy.

Quick installation

With direct access into our supply chain, and the direct support of our Prince2 qualified Service Delivery team, we offer one of the best installation times in the industry. Our mean Time-to-Provide is, on average, 23 days quicker than our competitors!

Network satisfaction guarantee

We're so convinced that you'll love the Vaioni way of business, that we offer a 30-day money back guarantee.

Extraordinary support

Our highly skilled engineers are one call away from supporting any issues you may face. Each engineer can log on to your service, diagnose and fix any problem there and then. Our engineers also proactively monitor all managed services 24/7 at our UK-based NOC. You also have the option to receive comprehensive reporting.

To find out more about how Vaioni can help your business grow whilst maximising the efficiency and functionality of your internet connection, call **0161 642 9900** or email **sales@vaioni.com**