

WHY CHOOSE KENSON AS YOUR SOLARWINDS® SUPPLIER?

“

It's the extra level of support you get—for example with other providers you raise a ticket and then you don't hear anything back for days. With Kenson you hear back within a couple of hours and it's always really helpful and constructive in terms of how to progress an instant, issue or request. We also get frequent visits from our account manager and annual health checks, protecting our investment in SolarWinds technology.

”

Infrastructure Design Manager
UK Publisher

Kenson has been a SolarWinds partner for over 17 years and our operation continually evolves to support the increasing number of IT security and management applications they develop.

KENSON IS PROUD TO MAINTAIN LONG TERM CLIENT RELATIONSHIPS WITH A DEDICATION TO UNRIVALLED CLIENT SUPPORT.

kenson.co.uk/testimonials



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solarwinds®

VALUE ADDED SERVICES



INSTALLATION SERVICES



HEALTH CHECK & TROUBLESHOOTING



HELP DESK & ON-SITE SUPPORT



SOLARWINDS® MANAGED SERVICES



SOLARWINDS® TRAINING

With more than 35 years' cumulative experience in the installation and support of SolarWinds IT operations management software and support services across a wide range of business sectors, Kenson is ideally placed to help you install, maintain and understand the full range of options and features offered by SolarWinds solutions.

KENSON'S TEAM OF SOLARWINDS® CERTIFIED PROFESSIONALS CAN HELP YOU GET THE MOST FROM YOUR INVESTMENT IN SOLARWINDS SOFTWARE.

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solarwinds®
authorised reseller

SOLARWINDS® VALUE ADDED SERVICES



INSTALLATION SERVICES

We can provide complete system architecture and implementation from hardware requirements to installation and network discovery. We can customise your SolarWinds installation to your environment, providing logon accounts and system views as required by the various support functions within your business.



HEALTH CHECK & TROUBLESHOOTING

Do you have a feeling your SolarWinds system performance is not what it used to be? Our consultants will work with your team to understand your current issues and perform a full review of your deployment making any necessary changes, additions or recommendations to ensure each element of your SolarWinds system is performing optimally.



HELP DESK & ON-SITE SUPPORT

Our dedicated help desk allows for the resolution of incidents quickly to minimise down time and resultant impact on your business. Our engineers are all SolarWinds® Certified Professionals and continually up to date with SolarWinds applications and technology.



MANAGED SERVICES

Let Kenson maintain your day-to-day SolarWinds operations so you can focus on the bigger picture. We offer hourly, monthly or annual packages tailored to your unique needs. If you have a special project you need to resource, or you require assistance to resolve a specific issue, Kenson can help.



SOLARWINDS® TRAINING

As SolarWinds premier EMEA training and consultancy partner, we offer a range of courses on SolarWinds products to enable your System Administrators to obtain the optimum benefit from your investment in SolarWinds technology. We also offer tailored training based around your own custom installation.

SOLARWINDS® TRAINING COURSES

SolarWinds training from Kenson is firmly based on practical experience and professional delivery. When not leading training courses, our trainers, all of whom are SolarWinds® Certified Professionals, work on a variety of consultancy projects for customers, which has enabled them to gain a broad knowledge of the day-to-day challenges of implementing, configuring and managing SolarWinds systems of varying scopes and sizes. They also have a wide range of technical, practical and ITIL best practice knowledge. They bring all of this considerable knowledge and experience to the classroom.



Courses are run regularly throughout the year at our dedicated training centre in Cirencester, Gloucestershire. Alternatively we can provide on-site training to customers who would prefer to have a group of staff trained at their location.

COURSES OFFERED

- Comprehensive Training Course on SolarWinds® modules
- Introduction to SolarWinds® Orion for the Networking User
- SolarWinds® User Training
- SolarWinds® Expert - Reporting Masterclass
- SolarWinds® Expert - Alerting Masterclass
- SolarWinds® Security and Event Manager

FOR FURTHER INFORMATION ON SOLARWINDS TRAINING AND COURSE DESCRIPTIONS, VISIT:

kenson.co.uk/training