### ClearVoice

### WHY VAIONI CLEARVOICE?

Vaioni ClearVoice is the only carrier-grade cloud-based telephony system that offers a plethora of rich unified communication features as standard that is tightly integrated with the best of breed analytics.



### WHAT IS VAIONI CLEARVOICE?

ClearVoice is a carrier-grade Unified Communications service which enables organisations to communicate, collaborate and remain productive from wherever they are, using any device. It brings together the best of data and insights through a single pane of glass to power your customers' businesses, offering easy access to hosted voice, call recording, contact centre and compliance functionality through this simple interface. What's more, ClearVoice provides mobile PBX capabilities which integrate with the hosted voice functionality to increase adoption and ensure usability – all with the same call recording and MiFID II compliance.

Industry leading Service Level Agreements (SLAs) and enterprise-grade infrastructure provide the peace of mind that business critical systems are safe in the cloud."

ClearVoice offers the opportunities to reduce cost and embrace the cloud as a feature-rich, powerful, UC tool that can be used across desktops, laptops and mobile devices.

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### **KEY FEATURES**

### **Centralised Portal**

Single portal for UC provisioning includes Contact Centre, PBX Extensions, Call Recordings and Compliance Functionality

### Portal Dashboard

Sophisticated Analytics and Reports

### Hosted PBX

A complete, collaborative online UC solution that delivers a smooth, seamless and consistent experience across devices

**Contact Centre** Unlimited IVRs, Hunt Groups and Wallboards

## clearvoice

### Call and Text Recording

Unlimited calls and texts captured, stored and ordered chronologically

**True Compliance** <u>Full MIFI</u>D II and PCI compliance

#### **Fraud Management**

Real-time platform enabling call alerting & fraud reduction

### Mobile PBX

SIMs become extensions with full PBX capabilities including MiFID II

### **Calling Bundles**

Cost Control a single monthly fixed fee for standard UK local, national calls and inclusive mobile minutes.

### WHY VAIONI?

Vaioni is a market leading provider of extraordinary connectivity, helping channel partners support their business customers to meet the challenges of today's digital economy through network, voice and cloud services. What's more, every solution enjoys 24/7/365 support from our technical engineers based in our Manchester NOC.

To find out more about how Vaioni can help your business to grow and maximise the opportunities out there, call 0161 672 9900 or email sales@vaioni.com

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