

avoira

Direct Routing for Microsoft Teams



Enable Calls in Microsoft Teams using your existing PBX phone system

Direct Routing is a simple add-on to Office 365 that connects Microsoft Teams to any PBX phone system in minutes allowing making and receiving work calls on any device using the Microsoft Teams App.

It is a cloud service that connects Microsoft Teams to any existing on-premise or cloud PBX phone system. There's no hardware or software to install and it can be set up in minutes. Now you can bring all users under one collaboration platform by using Microsoft Teams for collaboration, messaging and voice across all devices.

You can deliver a fluent voice solution that combines Unified Communications and Teams Collaboration.

Why?

- Enable Calling in Teams experience without needing any hardware or software
- Use your existing phone system PBX, numbers and facilities. No disruption. Any call centre or compliance features stay as they are
- A simple monthly subscription cloud service that can be delivered to selected users

True Teams Experience

- Add calling to teams to increase productivity
- Work on desktop and mobile to free your workforce
- The native Teams calling experience is familiar to users
- Fluent, effective communication

Simple Deployment

- Keep your existing phone system with all the features you rely on
- No hardware or software to install
- Only enable the solution for users and groups that need it
- Can be deployed in hours

Enterprise Level Service

- Global infrastructure in Microsoft Azure
- Around the clock monitoring and support
- Enterprise grade encryption and security built-in
- Low risk, non-disruptive, cost effective

Brings Microsoft Teams to life

- Voice enabled collaboration is driving in excess of a 50% increase in collaborative work
- 80% of employee time is spent collaborating and 62% connect to meetings using mobile phones
- Business goals are more quickly achieved when people enjoy working together

Preserve the current voice investment

- Current voice platforms deliver wide-ranging business services to many types of users
- Leveraging the current investment to power Office 365 saves on disruptive, costly new infrastructure and services
- Making Microsoft Teams integrate with current business processes can multiply the benefits of collaboration and integration

Simplified IT in the cloud delivers flexibility

- Increase working flexibility and efficiency - 72% of workers will be working remotely by 2021
- Reduce the number of applications needed for users
- Lower support costs and higher productivity

Provide enhanced collaborative tools for your teams to deliver a true productivity boost for your projects.

Why Avoira?

As an accredited Microsoft Business partner, you can trust our consultative approach, project management and implementation of your solution. With over 40 years' experience in business communications our expertise is backed by a commitment to always deliver the highest standards of service excellence.

Why not give it a try?

Redefine how your current voice platform is used

- Can be evaluated without disruption
- Evaluate the service free for up to 25 users for 30 days
- Discover the boost your team workers get from a new way of collaborating

Why Direct Routing?

- Leverage existing voice services to power the latest Microsoft Teams features
- Streamline the number of tools your users need to use, reducing cost, administration and training
- Take advantage of the latest enhanced communications to save costs and increase the level of service your users enjoy



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