

Network Intelligence

What It Is and Why You Need It Now

EXECUTIVE BRIEF

The Cloud and Digital Transformation Challenge

As more organizations move their workloads to the cloud, the Internet is becoming an even more complex and unpredictable environment for businesses to control and navigate. This makes it challenging to manage performance issues impacting customer experience and critical business applications. Organizations must learn to evaluate global network topologies, dependencies and behavior to support better IT decision making and optimize digital experiences everywhere.

Key Business Problems

- How do we deliver a predictable digital experience when we depend on networks and infrastructure we no longer own?
- Can we see if our critical service and security dependencies are performing under an attack?
- How do we provide our Line of Business stakeholders visibility into the critical applications and services they uniquely care about?

Applying Network Intelligence

- Visualize Internet and hybrid environments as if it's your own network for both online applications and internal environments.
- Understand SaaS experience as if the applications are in your datacenter.
- Manage and govern the new ecosystem that you have become dependent on, including internal IT, SaaS vendors and service providers.

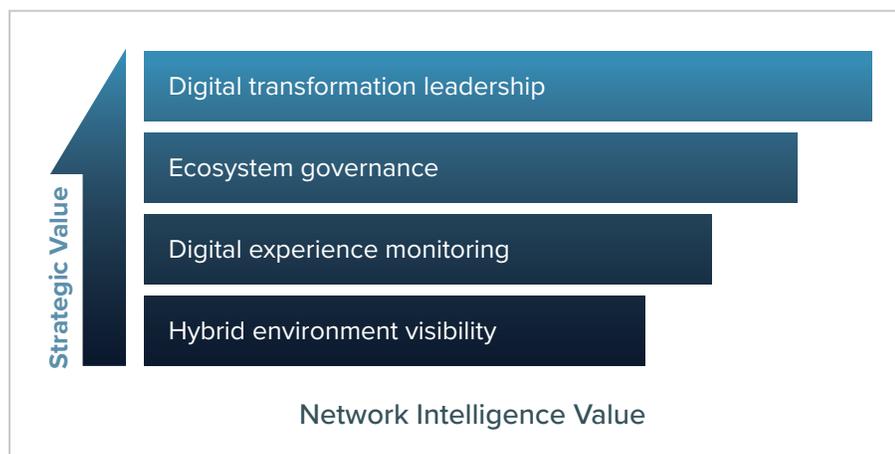
What is Network Intelligence?

The data, technology, algorithms and techniques used to collect, analyze and visualize the link between network information and user experience in the globally connected digital world.

Lead Your Company's Digital Transformation

The shift to the cloud and digital business pulls IT to the front lines of the business.

Taking leadership of the digital transformation means gaining and sharing visibility into customer experience from applications down into all the underlying layers where issues often lurk.



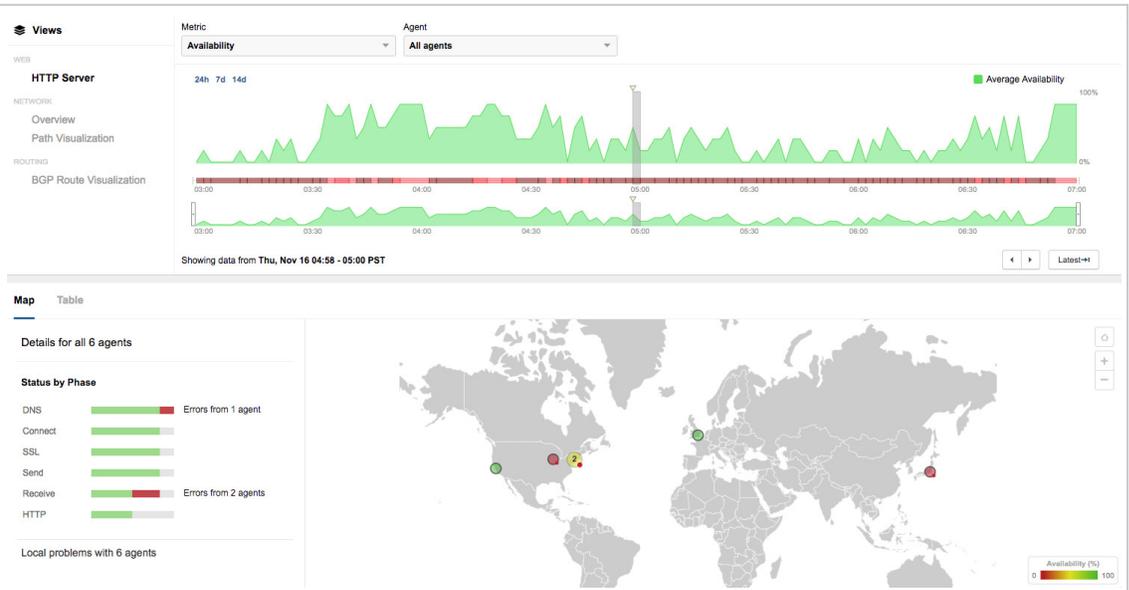
“ThousandEyes Network Intelligence helps us bulletproof the quality of our service, which in turn enables our customers to drive revenue and brand engagement.”

— Kevin Duffey | RichRelevance
VP of IT Operations

ThousandEyes provides Network Intelligence for every connected person, device and organization

Global Visibility

See application performance and network impacts from everywhere your users are located.



Views Metric: Availability Agent: All agents

HTTP Server 24h 7d 14d

Average Availability 100%

Showing data from Thu, Nov 16 04:58 - 05:00 PST

Map Table

Details for all 6 agents

Status by Phase

DNS	Errors from 1 agent
Connect	
SSL	
Send	
Receive	Errors from 2 agents
HTTP	

Local problems with 6 agents

How ThousandEyes Works

- Deploy Network Intelligence vantage points across the Internet, inside the corporate network and on employee endpoints
- Gain unprecedented visibility of digital experience—from every user to every application to every network dependency with an easy to use SaaS
- Share insights across organizations to empower client teams, operations teams and application teams with actionable intelligence

Benefits of Network Intelligence

- Gain visibility into performance for all your applications
- Manage every network like you own it
- Reduce “lights-on” workloads and invest in new initiatives
- Create understanding of digital experience and network dependencies across the whole organization
- Eliminate finger-pointing and hold service providers accountable to SLAs

Relied on by IT Leaders Everywhere

**8 of the TOP 10**
Global Software Companies

**5 of the TOP 6**
US Banks

3 of the FORTUNE 5

ThousandEyes 

201 Mission Street, Suite 1700
San Francisco, CA 94105
(415) 513-4526

thousandeyes.com

About ThousandEyes

ThousandEyes is a Network Intelligence platform that delivers visibility into every network your organization relies on, enabling you to resolve issues faster, improve application delivery and run your business smoothly.