



pharmacy BUSINESS AWARDS

Thursday 21st January 2021

VIRTUAL EVENT



Chief Guest
The Rt Hon Matt Hancock MP
Secretary of State for Health and Social Care

@PharmacyBiz #pbawards20

www.pharmacybusinessawards.co.uk

Distinguished Guests,

It is our very great pleasure to welcome you to the 20th Annual Pharmacy Business Awards.

2020 has been a year of unprecedented change and of unparalleled challenges.

The Coronavirus pandemic has impacted on us in all manner of ways.

From our personal family lives to the way we conduct business, we have all adapted to new ways of living, thinking and working.

This is our first virtual awards ceremony and we're very pleased to recognise and pay tribute to the outstanding work of community pharmacists and their teams during the Coronavirus pandemic.

Without exception community pharmacies have risen to the challenge of the pandemic and visibly demonstrated that they really are the bedrock of our communities.

As A&E services and hospitals almost buckled under the pressure of huge demand and many GP surgeries shut their doors, the local community pharmacy remained open supporting patients with expert advice and ensuring continuity of the supply of their medicines.

Despite enormous personal risk and under considerable strain, community pharmacists and their teams worked all hours to selflessly help and treat patients, who in many cases had nowhere else to turn.

Community pharmacy has rightly won many plaudits from politicians of all hues and health leaders for its outstanding work during the pandemic.

This praise for the sector is welcome and well overdue, but it must be matched by action. Warm words will not pay the bills.

Community pharmacy is under severe financial strain and in urgent need of a funding model that sustains and fully values the network.

That would be the best way for the government to pay tribute to our great pharmacy heroes, some of whom we celebrate tonight.

We hope you enjoy the evening.

A handwritten signature in black ink, appearing to read "Kalpesh".

Kalpesh Solanki
Group Managing Editor

A handwritten signature in black ink, appearing to read "Shailesh".

Shailesh Solanki
Executive Editor

Distinguished Guests,

I would like to extend my sincere thanks to everyone working in pharmacies all over our city and across the country. You have been on the frontline of the fight against Covid-19 since the very start of the outbreak and I speak on behalf of all Londoners when I say we are incredibly grateful.



These awards pay tribute to a sector which is a cornerstone of our communities. There will be few among us who have not made a late-night dash to their local pharmacy to find something to soothe a stubborn ache or help settle a poorly child. Our pharmacies are special to us for the same reason we treasure our wider NHS, they are always there when we need them most.

To say the past year has been challenging would be a huge understatement. Since you last gathered for these awards, some of you will have lost friends and colleagues and others may be carrying a degree of trauma. I hope this evening allows you to reflect on the hard work and legacy of your colleagues as you celebrate your extraordinary field.

With a global pandemic disrupting our lives beyond recognition, we have come to appreciate the services we are able to access locally as never before and our pharmacies, led by our dedicated pharmacy workers, have been pillars of continuity.

Despite restrictions, local pharmacies have adapted and worked incredibly hard to remain open to serve their communities. They have been lifelines for many clinically vulnerable people reliant on prescriptions and, in offering local access to trained healthcare professionals without appointments, have helped reduce demand for non-emergency care elsewhere. With three vaccines now offering some light at the end of what has felt like a very dark tunnel, pharmacies will play a key role in enabling a successful roll-out and a return to a world with fewer restrictions.

So I want to say thank you to everyone who works in our pharmacies and in the wider profession, and congratulations to all the nominees and winners of this year's Pharmacy Business Awards.

Sadiq Khan
Mayor of London

Judging Panel

Pharmacy Business would like to thank our panel of judges:



Richard Brown
Pharmacy Business Awards
Roving Judge



Fin McCaul
Managing Director
Prestwich Pharmacy



Mark Lyonette
Chief Executive
National Pharmacy Association



Eoghan O'Brien
Bannside Pharmacy



Priyankur Mandav
Editor
Pharmacy Business



Shailesh Solanki
Executive Editor
Pharmacy Business



Speakers & Compère

Speakers

Shailesh R Solanki

Executive Editor, Pharmacy Business and Asian Media Group

Chief Guest

The Rt Matt Hancock MP,

Secretary of State for Health and Social Care

Compère

Rory Bremner

Rory Bremner is Britain's top political satirist. His impressions have defined PMs and Presidents from Major to Mandela, Blair to Brown, Clinton to Cameron and Bush to Trump. He is also a presenter, writer, quiz-show host, actor, translator and even a *Strictly Come Dancing* star. He returned to prime-time TV in September 2018 as team captain in the ITV series, *The Imitation Game*. Born in Edinburgh, he attended Kings College London, graduating in French and German in 1984 and already performing on the London stand-up circuit and at the Edinburgh Festival Fringe. Over a long TV career which started with the BBC in 1986, he's won no less than 3 BAFTAs for his Channel 4 satire series *Bremner Bird & Fortune*. He's written and starred in specials satirising four elections, the Blair Government, the Iraq War, the 2008 financial crisis, the Scottish Referendum and the Coalition. Meanwhile, he's guested on many other comedy shows (*Whose Line is it Anyway*, *Spitting Image*, *Have I Got News for You*, and *Mock the Week*) and was a regular on both *Wogan* and *Parkinson*, Radio 4's *Newsquiz* and *The Now Show*, among many others. He's also written columns for the *FT*, *New Statesman*, and *Daily Telegraph*. In 2013 Rory made his stage-acting debut in Noel Coward's *Relative Values*, directed by Trevor Nunn. In his endless spare time he translates operas and plays from French (*Carmen*, *Orpheus in the Underworld*) and German (Kurt Weill's *The Silver Lake*, *The Seven Deadly Sins*, Bertolt Brecht's *A Respectable Wedding*).



Thank you to the generous sponsors of the Pharmacy Business Awards



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Good luck!

To all the awards entrants

Sigma have served Independent community pharmacy for the last 39 years and have remained a family-owned and family-run business working with you **independent together.**

Proud sponsors of
The Community Award

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COMMUNITY AWARD

For the independent community pharmacy who has played an outstanding role in service to the community, locally or nationally.



Ahmeys Pharmacy Oxford

Faheem Ahmed has utilised his prescribing qualification to set up a pharmacist-led minor illness walk-in clinic which the judges felt was a prime example of how service development in a community pharmacy should work. This model of healthcare provision at Ahmeys Pharmacy highlights the use of a pharmacist's expert skills in consultation, assessment, diagnosis and treatment within their scope of competence and knowledge.



Harlow Town Pharmacy Harlow, Essex

Providing excellent care in a deprived area, this pharmacy has remained a pillar of support to a local community gripped by anxiety and fear during the pandemic. Our judges were particularly impressed by the way the pharmacist, Sabina Yasmin, has built a strong rapport with the local community. One panic-stricken customer, feeling suicidal, called her because he thought she would listen. The patient is recovering well, thanks to Sabina's good work. The pharmacy has also increased engagement and enhanced services much to local satisfaction.

“Pharmacy, like any other profession, will be subject to the ‘reset’ taking place in our world. The ‘new normal’ is destined to reform and reshape pharmacy. The Pharmacy Business Awards separates the very best in our profession and highlights the core values of what it means to be at the top of our game. Pharmacy is punching well above its weight and I’d like to extend my personal thanks and congratulations to all those who have shown exemplary dedication and professionalism. Sigma are happy to support these awards and wish all the contenders the very best in their journey towards success.”

Thank you

for all the amazing
work you are doing
to help and support
the communities
you serve.

Johnson & Johnson

CONSUMER HEALTH

UK-PM-2000004

LOCAL HEALTH INITIATIVE OF THE YEAR

For a pharmacy or group of local pharmacies for an outstanding health initiative which has led to better health outcomes in the local community and demonstrated collaborative working between pharmacy and other healthcare professionals.

Johnson & Johnson

LIMITED



Amish Patel Hodgson Pharmacy

Amish Patel has been leading the way for the profession in offering high quality, professional, patient-led services which provide business viability. Judges felt Amish is years ahead of most of his peers and has always looked to stretch the boundaries of what a community pharmacy can do. The aesthetics clinic set up three years ago attracts clients from all over England and beyond.



Keiran Eason Easons Pharmacy

An outstanding pharmacist delivering great clinical services, Kieran Eason approached a locally commissioned minor ailment service with vigour and passion – notching up 50 consultations in just a week. Easons Pharmacy now provides diagnosis and treatment to more than 200 patients a month – covering a range of minor health issues from ear and throat conditions to UTIs and eczema. A resounding success.

“ Johnson & Johnson Limited are delighted to support pharmacy through the sponsorship of the Local Health Initiative of the Year Award. This award recognises the hard work and initiatives of local pharmacies to help drive better health outcomes within their communities. We wish all the nominees the very best of luck! ”

Caroline Appleton, Pharmacy Team Lead, Johnson & Johnson Ltd

Bestway Medhub is proud to be a sponsor of the Pharmacy Business Awards.

We work in partnership with independent pharmacies and dispensing practices across the UK, helping to look after our communities and enabling independent pharmacies to prosper.

2020 has been a difficult year for us all and we would like to take this opportunity to **thank all our pharmacy heroes** who have been working tirelessly during these challenging times.

We look forward to this year's virtual awards and would like to wish all the nominees the very best of luck!

www.bestwaymedhub.co.uk



BESTWAY MEDHUB

PHARMACY TECHNOLOGY AWARD

For the pharmacy who has embraced new technologies, big or small and implemented them into their business to improve patient services, safety or enhance business performance.



Hodgson Pharmacy

Hodgson Pharmacy is leading the way for the profession to use technology in offering high quality, patient-led services and has seen a resulting uptick in numbers. Located in a rural area with 60 per cent of locals over 65, pharmacist Amish Patel has reached out – using a variety of technological tools – and has even seen people travel from abroad to access his services. Hodgson has also invested in remote consultation software which allows patients to book a virtual consultation with the pharmacist for all concerns.



Knights Pharmacy

Knights Pharmacy uses technology to implement better stock management across the chain which has in turn improved its overall offering to patients. An IT functionality has enabled the group to redistribute stock that would have been unavailable from wholesale due to recent shortages and led to preventing customers from receiving their required medication. Pharmacy teams across the chain are motivated by knowing that their excess stock is being put to good use by other colleagues.

“Bestway Medhub and Wardles are proud to sponsor this award as we believe the use of technology represents opportunities across the pharmacy sector. The nominees for the this award has shown a true embracing of technology and can be proud of their recognition at the Pharmacy Business Awards.”



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PUBLIC HEALTH PHARMACIST AWARD

For the pharmacist who has excelled in providing outstanding public health services and enhanced patient care in the community.



Amit Pattni
Sonichem, Leicestershire

Amit Pattni is very passionate about mental health and his pharmacy provides a service that encourages wellbeing and gives patients struggling with these kinds of conditions the opportunity to have a medicine use review while also discussing any issues they are going through in a private environment. For patients who need additional support, he is able to signpost them to local psychiatric services – with the main aim being to find the right solution for each patient.



Graham Phillips
Manor Pharmacy,
St Albans

Graham Phillips's eight-week ProLongevity programme is based on a personalised lifestyle approach that helps people lose weight, improve wellbeing and avoid or reverse diabetes. It involves monitoring a patient by attached a glucose monitor to the patient's arm and using an app to establish links between their diet and corresponding blood sugar levels. This game-changing innovation has been a huge success with life changing results for participants.



Pooja Kashyap, Day Lewis
Pharmacy, Spencers Wood

For her patients, Pooja Kashyap believes she's their local healthcare advisor and clinical pharmacist – which admittedly is far more than just dispensing medication. In addition to offering multiple private PGDs for erectile dysfunction, hair loss, UTI, sore throat, she provides services around weight loss and smoking cessation to the local community to support healthy lifestyles. Pooja managed to forge stronger ties with her local surgery team which has meant better appreciation of each other's work.

“2020 has been a hugely challenging year for us all, Teva would like to thank each and every pharmacy in the country for the inspirational role you have played in the ongoing fight against Covid-19 – demonstrating the crucial part you all play in the health and wellbeing of communities across the UK. Your continued dedication and commitment to patients has not gone unnoticed. Teva congratulates all Pharmacy Business Award 2020 entrants and winners this evening.”

We are delighted to be part of the Pharmacy Business Awards, celebrating and recognising real heroes of UK Pharmacy, who have continued to help support their communities over the last year despite the pandemic.

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**Best of luck to all the nominees.
We look forward to celebrating some
fantastic achievements.**

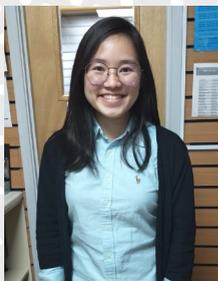


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PRE-REG PHARMACIST OF THE YEAR

Awarded to the young pharmacist who has achieved success from an innovative approach to professional services, patient care and promoting natural health and wellness.

pharmacy
BUSINESS



Jee Ji Ong
Kellaway Pharmacy

During her pre-registration year in Kellaway Pharmacy in Bristol, Jee Ji led on a pancreatic cancer awareness campaign that included a raffle where patients could enter if they successfully answered four questions right. This got customers talking about the signs and symptoms of the disease and the whole exercise created such a real buzz in the pharmacy that it led on to other campaigns such as one for Save the Children charity.



Yasmine Haq
Knights Pharmacy

Jasmine Haq started out as a 'Saturday girl' and has never looked back. Exceptional in her commitment and dedication, she already leads in the management of key services and works closely with the local surgery, understanding patient needs and seeing how the pharmacy and GP practice can both deliver better care. Despite her early years, she is already being seen as a role model in the profession.

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BRISTOL LABORATORIES

PHARMACY TEAM AWARD

For the pharmacy team who have worked collaboratively on a project or in the general workings of the pharmacy and can demonstrate a significant contribution to either patient care, business growth or the local community.



BRISTOL LABORATORIES



Bidford Pharmacy Alcester, Warwickshire

The majority of the team at Bidford has been at the pharmacy for over 10 years and with each of them living locally customers are more like friends than patients. The team hosts coffee mornings locally to promote healthy living campaigns and workshops on current health campaigns to support and educate the community. They deliver prescriptions on the way home to any elderly and vulnerable patients unable to collect in themselves.



Day Lewis Pharmacy Burnham-on-Sea

This Day Lewis Pharmacy team is all set up to free up the pharmacist, who spends less than half her time in the dispensary, to deliver clinical services. With two ACTs and one ACD, the team takes turns to perform the key roles. Once the pharmacist has clinically checked the scripts and identified any high risk meds or LASA drugs, they follow through the process. This has resulted in reduced near misses and errors.



Euro Chemist Liverpool

Based in Chinatown in Liverpool, Euro Chemist is a shining example of a team of pharmacists who operate more like a family – with its roots deeply embedded in its community – and acting like a health hub – from which young, the old and even the isolated can benefit. Hosting tea mornings, charity events and gardening clubs, the team try to make everybody who comes into the pharmacy feel better than when they entered.



Knights Pharmacy Chain

Knights Pharmacy has invested in two SymMed robots and the team running the central hub now assemble for 125 compliance aid patients per day across 30 pharmacies via their warehouse DSP. Over the past two years, the team has gone from strength to strength and now with the pharmacist, six to eight ACTs and 10 to 12 dispensers it is a large pharmacy team.

“At Bristol Laboratories working together means working as a team. We strongly believe in teamwork and nurturing talent. Teamwork involves the right team with the right formula sharing one common goal, and Bristol Laboratories understands how important it is to recognise the efforts of such a team. We are proud to be sponsoring the Pharmacy Team Award once again. Good luck to all nominees!”

Bristol Laboratories



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NATURAL HEALTHCARE PHARMACY AWARD

For the pharmacy who has embraced natural healthcare and is working hard to promote natural healthcare products to the public and educate their customers.



Anita Gribbin Pharmacy County Antrim

Anita Gribbin worked closely with the local community to develop an outstanding range of natural healthcare, new age beauty and homeopathic products. The pharmacy is a hub of knowledge for patients with a wide range of products and staff are well-trained in all areas of natural healthcare. The team promotes the ranges in a proactive manner, ensuring patients can make the best choices for their health.



Flora Fountain Pharmacy Uxbridge

Punil Shah is an authority on nutritional health and well-being. Punil and his knowledgeable team help patients lead healthier lives focussing on nutrition, lifestyle and the prevention agenda. His pharmacy has a full range of natural healthcare products to complement his prescription and pharmaceutical services. The pharmacy has produced an easy-to-read 'Guide to Good Health' booklet to help patients manage their own health.

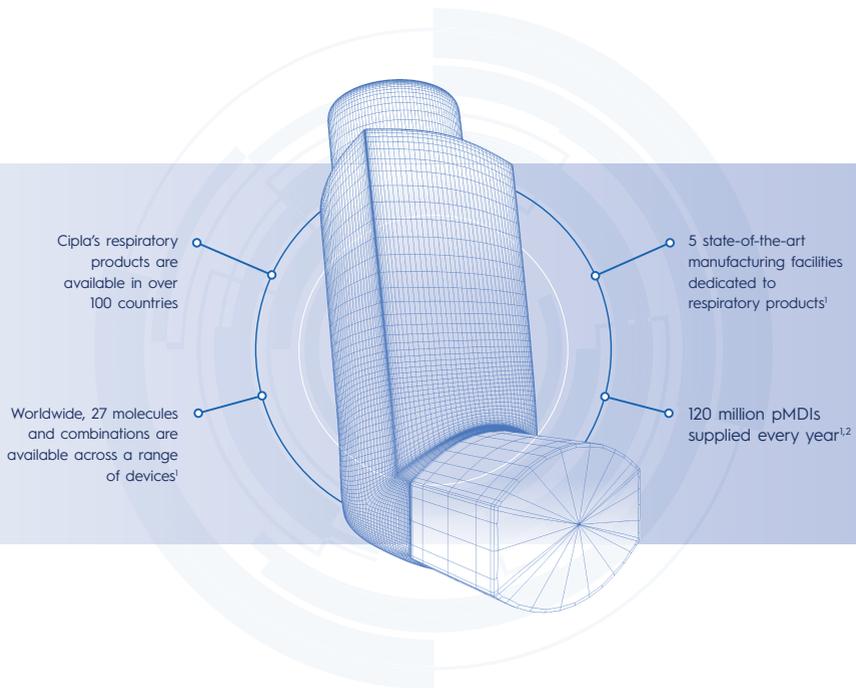
“ Nelsons would like to thank community pharmacists across the UK and acknowledge all the hard work they provide. It is your sound professional recommendations that make the difference to people’s lives. Good luck to all those shortlisted. We are looking forward to awarding 2020’s Natural Healthcare Pharmacy of the Year for your integrated approach to health and wellbeing and celebrating your achievements. ”

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References.

1. Cipla Ltd. Annual Report 2017-2018.
2. Cipla Ltd. Annual Report 2018-2019.
3. Dictionary of medicines and devices (dm+d), available at <http://dmd.medicines.org.uk/DesktopDefault.aspx> (accessed August 2019).

pMDI = pressurised metered dose inhaler.

August 2019 CIPRES20190015

Cipla

INNOVATION AWARD

For the independent community pharmacist showing distinction in bringing new business thinking to their professional pharmacy business.

Cipla



Faheem Ahmed, Ahmeys Pharmacy, Oxford

Faheem shows what can be done when innovation is combined with vision. He has utilised his prescribing qualification to set up a pharmacist-led minor illness walk-in clinic which the judges felt was a prime example of how service development in a community pharmacy should work. This model of healthcare provision reduced workloads on the local surgery, while improving Ahemys' bottom line considerably.



Knights Pharmacy Chain

Knights Pharmacy has developed an innovative solution to make stock redistribution across the chain more efficient. A great system which is simple in design but very effective at reducing stock write-off, his innovation has enabled the business to redistribute 12,000 packs of excess stock, with a peak of 70 requests across branches in just one day. This initiative has saved the chain £100,000 of wholesale spend in a year.



Graham Phillips, Manor Pharmacy, St. Albans

Graham Phillips' innovation Pro-Longevity is a game-changing diabetes prevention treatment. The programme involves monitoring a diabetic by using a Freestyle Libre glucose monitor attached to the patient's arm and using an app to establish links between their diet and corresponding blood sugar levels. Phillips' commitment, energy and determination to help patients live healthier and happier lives, and fight life-threatening diseases is truly incredible.



Sunil Kochhar, Regent Pharmacy, Gravesend, Kent

Regent decided to move to a non-medical prescribing (NMP) model four years ago, which has led to the pharmacy offering many more new services in recent years. The pharmacy now offers a private clinic with online appointments where clients can obtain a consultation for £15 plus the cost of the medication.

“Cipla are pleased to support once again the Pharmacy Business Awards. In a difficult year for us all Cipla has further established its range of products within the UK market. Our goal to provide affordable medicines to anybody who might need them has become even more appropriate in COVID times. The last 12 months has also required pharmacists to adapt the way in which they work and this award celebrates the best of these.”

Cipla UK



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RB would like to wish all the nominees for

Pharmacy Assistant of the Year

GOOD LUCK

at the annual Pharmacy Business Awards for 2020



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PHARMACY ASSISTANT OF THE YEAR

For the pharmacy assistant who has demonstrated a willingness to embrace new services and develop their OTC business.



Deb Collins, Knights Pharmacy Chain

After progressing through the ranks in her 25 years in Knights Pharmacy, Deb Collins took up the challenge of turning around a struggling branch. Over the course of 18 months, her intervention and methods led to a near total reduction in number of initial customer complaints, reduced dispensing error rate, enhancement in the diversity of pharmacy service offerings and broad increase in service usage.



Heidi Norton, Bidford Pharmacy, Birmingham

Transitioning from the airline industry to healthcare was probably the most inspired move Heidi ever made. A health champion, she is a key member of this forward-looking, hard-working team – and Heidi's particular strength is talking to people, sometimes even visiting them at home – in her own time. She has helped identify a stroke, skin cancer and helped countless others with sympathy, care and knowledge.



Karen Sirrell, Day Lewis Pharmacy, Bristol

Karen was diagnosed with cancer in 2019 but was determined not to let it stop her. Her commitment to the job goes far beyond what is ever expected of anyone and shows her dedication to her community. She's spent 30 years working in pharmacy and as an assistant manager in the past three years she has been truly on the frontline, taking pressure off the pharmacist by making sure all the jobs are kept on top of.



Sylwia Marzec, Alexandria Pharmacy, St Annes

Delivering over 500 NHS Health Checks in 10 months is no mean achievement. In addition to managing all those bookings, Sylwia link sells from one member of a household to another. A key member of the pharmacy, she has also taken a leading role in the Healthy Living Pharmacy project and ensures the 'advice wall' of the pharmacy is always up to date.

“ RBforHealth is proud to continue its sponsorship of the Pharmacy Assistant of the Year Award. Pharmacy Assistants are an integral part of the pharmacy team and their local community. In this role, methodical thinking alongside a high level of clinical competence is required. As a leading OTC manufacturer, we are committed to helping develop pharmacy teams to become confident and empowered experts in healthcare. Best of luck to all finalists. ”



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Business Awards.

Congratulations to all
the finalists and winners!

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GP/PRIMARY CARE INTEGRATION AWARD

Awarded to the Pharmacy Team who has shown the most innovative and forward-thinking approach to developing their primary care role.



Day Lewis Pharmacy Burnham-on-Sea

Not many community pharmacies deliver well over a thousand NHS flu vaccines, and even less do so by offering Saturday clinics after work to support patients who are self-isolating to have access to a vaccination without the risk of coming into contact with other members of the community. Pharmacist Pooja Kashyap has certainly taken the service to the next level and has also gone out to care homes and other business to vaccinate people.



Sonichem Pharmacy Leicestershire

Working closely with the local GP surgery, Sonichem Pharmacy has provided much needed bespoke consultations for mental health patients and on-going personal support. The service has been a huge success with positive outcomes for all participants. Pharmacist Amit Pattni also impressed local doctors enough to attract £25,000 to run a diabetes programme to reduce overall prescribing waste with insulin.

“ Rosemont have supported community pharmacy for over 50 years with high quality liquid medicines. We are delighted to be involved in the 2020 Pharmacy Business Awards and thank pharmacy teams across the country for their hard work over the past year, supporting patients during these unprecedented times. Rosemont are proud to sponsor the GP/Primary Care Integration Award, celebrating pharmacies who have demonstrated collaboration and innovative thinking in developing their role within primary care. ”



Good luck to all nominees in
the GSK sponsored category

Community Pharmacy Heroes

GSK would like to thank **all** community pharmacy teams who have worked **around the clock** to **support patients** face-to-face in primary care during the Covid-19 pandemic.

www.gskhealthpartner.com

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COMMUNITY PHARMACY HEROES

Awarded to the community pharmacy who went above and beyond in time of crisis to support their local community.



Calow Pharmacy Chesterfield

To avoid having the whole pharmacy team to isolate during the first lockdown, pharmacist owners of Calow split the team into two to work on a week in/ week off rota with a pharmacist and either an ACT or a locum, plus half the dispensers and a delivery driver on each. The owners stayed in a hotel on their working week before swapping over and doing the same the following week.



Dosthill Pharmacy Tamworth

Due to a fire, Dosthill Pharmacy was forced to operate from portacabin units – too cold in the winter and roasting in the summer – for two years. Yet the team stayed positive and continued to serve the local community despite their challenges made worse by the pandemic. The pharmacy implemented all Covid safety measures to ensure patient safety before and after returning to its main home in September 2020.



Rishi Bhatia RB Healthcare, Aintree

Pharmacist Rishi Bhatia raised over £3,000 to help ease chronic shortages of personal protective equipment in his local care homes by running five marathons over the course of a month in May 2020. He then rode, as part of a group of 20 cyclists called 'Blazing Saddles', from Manchester to Wales to raise over £45,000.



Reena Barai, SG Barai Pharmacy, Sutton

Pharmacist Reena Barai realised quite early on the impact Covid-19 was going to have on community pharmacy. Her post on social media with a list of action points for community pharmacy – in the absence of official guidance on how to prepare for the pandemic – went viral and paved the way for many businesses to invest in protective screens and social distancing measures which later became the norm across the sector.

“GSK is proud to recognise the outstanding contribution made by community pharmacists during the Coronavirus pandemic. It has taken determination, strength and resilience- and through your hard work, patients have been able to receive the highest quality of care. Every single individual working within community pharmacy is a hero and we celebrate you all tonight. Huge congratulations to all the short-listed nominees. We hope all pharmacy teams continue stay safe.”

David Healy, Pharmacy Channel Sales Controller



GOOD LUCK TO EVERYONE

Alliance Healthcare UK is proud to sponsor the **Pharmacy Business Enterprise Award**, which celebrates the entrepreneurial spirit of pharmacy in the UK.

Community pharmacy plays a key role in bringing healthcare closer to patients. We work closely with many entrepreneurial pharmacies that are creating new income streams and developing niche opportunities, while continuing to put patients at the heart of what they do.

By working in partnership with independent pharmacy, Alliance Healthcare will continue to help you navigate through the rapidly changing healthcare market, supporting you and your business to grow. Like the pharmacies we work with, we are committed to being the best provider of healthcare services, and finding solutions to help our customers make a real difference in their patients' lives.

Congratulations to all this year's nominees and the very best of luck!

Alliance Healthcare
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The Contenders

ENTERPRISE AWARD

For the pharmacy that has the most enterprising venture within any area of their pharmacy.



Amish Patel Hodgson Pharmacy, Kent

Hodgson Pharmacy has been leading the way for the profession in offering high quality, professional, patient-led services which provide business viability. Judges felt it's years ahead of most and has always looked to stretch the boundaries of what community pharmacy can do. The aesthetics clinic set up three years ago attracts clients from all over England and even as far away as New York and Dubai.

Day Lewis Pharmacy

Rebecca Myers Day Lewis Pharmacy, Croydon

Setting up a suite of PGDs for a pharmacy is challenging but setting them up across a multiple with nearly 300 pharmacies is another matter. With the aim to improve clinical quality, provide consistency with easy access and accreditation and reduce overall running costs, Day Lewis Pharmacy set about creating their own bespoke set of PGDs. Now with nearly 70 PGDs and over 1,000 accredited pharmacists, Day Lewis has opened up the suite to other independents.



Atika Taylor Sturdee Avenue Pharmacy, Kent

During recent months, consultations in Sturdee Avenue Pharmacy have been moved online. The pharmacist would conduct full risk assessments remotely – by sending patient pre-assessment forms through a software and then conducting a risk assessment via video link through the same software. This would ensure the patients' contact with the pharmacy would be brief, and all paperwork was stored digitally.

“Alliance Healthcare is proud to once again sponsor the Enterprise Award, which celebrates the essential entrepreneurial spirit of pharmacy. We work in partnership with many entrepreneurial pharmacies to find solutions that make a real difference to patients' lives. Your work is inspiring and now more than ever during the COVID-19 pandemic your commitment to help UK patients is making a difference. We are delighted to stand shoulder to shoulder with community pharmacy and to celebrate with you all tonight. We wish all the nominees the very best of luck!”

Alliance Healthcare



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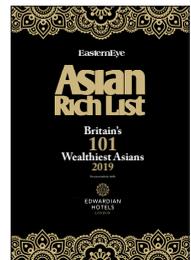
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PHARMACY BUSINESS OF THE YEAR

For the independent community pharmacist which has excelled in every aspect of their pharmacy.

pharmacy
BUSINESS



Graham Phillips
Manor Pharmacy,
Sandridge, St. Albans

Graham Phillips, the superintendent pharmacist of the Manor Group, came up with ProLongevity – a game-changing diabetes prevention treatment. The programme involves monitoring a diabetic by using a Freestyle Libre glucose monitor attached to the patient's arm and using an app to establish links between their diet and corresponding blood sugar levels. Phillips' commitment, energy and determination to help patients live healthier and happier lives, and fight life-threatening diseases is truly incredible.



Rikin Patel
Sharmans Pharmacy,
Northwood

Located at the heart of Northwood's shopping area, Sharmans has been providing pharmacy services for over 120 years. It is a forward-looking community pharmacy which is constantly looking at ways to innovate service models to deliver better health outcomes for its patients. An outstanding model that community pharmacy needs to strive for, Sharmans delivers the best service, having a locally selected offering of products that suits its customers.



Suketu Patel
Widnes Late Night
Pharmacy, Cheshire

This independent family run community pharmacy is a great example of how adaptation of technology can completely transform a pharmacy's day-to-day operations. Pharmacist owner Suketu Patel sums up: "Anything that saves time will generate profit and I've made more time as a pharmacist through automating as many tasks as possible which in turn frees up my time to provide more services."