

THE Awards 2019 – University of the Year

Institution/Nominee	Ulster University
Title	Widening Access to Widening Success
Submission	Ulster is leading the way with data rich interventions that allow us to enhance and deliver a transformative experience for our students.
	In 2017/18, we introduced an innovative new continuous assurance of enhancement cycle, working collaboratively with students to engage with programme teams, deliver targeted interventions and positively reward excellence, as well as minimising the reporting burden on staff.
	The scale of resulting activity and subsequent success has been phenomenal. Over 240 interventions were introduced across the programmes most requiring support, all sharing a common focus on enhancing interaction with students. Improvement was shown in 62% of those programmes, by an average of 23%.
	In NSS 2018, Ulster achieved an 87% satisfaction score – an increase of 4 percentage points on the 16/17 result, and moving from 90th to 23rd place in the survey.
	We are setting a new standard in enhancement activity, ensuring we widen opportunities for success for all students.