



THE Awards 2019 – Outstanding Library Team

Institution/Nominee	University of Kent
Title	Enable, Empower, Engage: Inclusive library service design
Key personnel	University of Kent, Information Services, Library Collections Team
Submission	<p>At the University of Kent, we believe in the transformative power of library services to empower our academic community. Our inclusive ethos underpins all that we do and informs our efforts to remove barriers to accessing our services and collections.</p> <p>We work collaboratively across the university to support curriculum development, and contribute to an excellent student experience. Through 2017-18, our sustained contribution to the creation of an inclusive, diverse and accessible information environment resulted from two major collaborations.</p> <p>Firstly working with the OPERA project to develop a personalised service to support students with inclusive learning plans and secondly working with Student Success Project to create and embed diverse reading lists.</p> <p>These continue to support cultural change and deliver impactful outcomes at institutional level. In turn, our physical and digital collections have become a visible manifestation of the transformation of our university's curricula.</p>