

THE Awards 2019 – Excellence in Registry Services

Institution/Nominee	Bishop Grosseteste University
Title	'Get More' - Admissions at BGU
Key personnel	The Admissions Team at Bishop Grosseteste University
Submission	BGU's Admissions Team designed 'Get More' with the intention of increasing undergraduate enrolments through three objectives; increasing the application to offer rate, the speed of offer making, and the offer acceptance rate.
	Our barriers included the often-complex relationship between Professional Services and Academic Staff (a universal issue in Higher Education) and a limited budget available to develop a conversion plan.
	Leading a collaborative project with Programme Leaders and Academic Heads of School, an Admissions matrix was developed to add clarity and consistency to offer making, successfully achieving our first two objectives.
	An innovative conversion strategy, entwined with key messaging, allowed the Admissions Team to support each applicant as an individual, successfully increasing offer acceptances.
	BGU's Admissions Team have set a precedent for future improvements in HE by unreservedly valuing each student – key to negating 'bums on seats' media – and have enthusiastically built success into the future of BGU.