



**AECC**  
**University College**  
*Transforming lives  
through Health Sciences*

***THE Awards 2019 – Excellence in Registry Services***

Institution/Nominee	AECC University College
Title	Registration Transition Project
Key personnel	Karen Pichlmann, Academic Registrar Marc Hayes, Student Records Manager
Submission	<p>What has a Ford Fiesta with a bad boy spoiler got to do with excellence in Registry Services?</p> <p>Believe it or not, it was the inspiration for an online registration system at AECC University College, required after receiving Taught Degree Awarding Powers.</p> <p>As a small, specialist institution, our student record system (SRS) was developed in-house, and maintained remotely by the original developer in Thailand. Having a bespoke SRS meant we couldn't buy an 'out of the box' solution. And our Plan B? A paper-based form (shock/horror).</p> <p>Out came the Post-It notes, in came a 'Lean' consultant and the online registration system was born.</p> <p>The distance travelled from that blank slate to a fully functioning system was immense. We proved that an institution can create intuitive, student-focused systems that support statutory compliance without sector software houses.</p> <p>It was fast and furious, cheap and most definitely cheerful (just like an old Fiesta!).</p>