The London Institute of Banking & Finance

THE Awards 2019 – Outstanding Strategic Planning Team	
Institution/Nominee	The London Institute of Banking & Finance
Title	Transforming the organisation through outstanding strategic leadership and planning
Key personnel	Hema Tank, Associate Dean
Submission	This nomination is in recognition of the Higher Education Strategic Planning Team (SPT) of The London Institute of Banking & Finance for their focussed work to improve student recruitment and satisfaction.
	As new entrants to the HE sector, they needed to establish a reputation for quality and employability that students would recognise and embrace.
	The team was focused, identifying key areas for improvement, transforming ideas into actions resulting in impressive improvements across a series of published metrics. The London Institute of Banking & Finance has, in 8 years of launching its own undergraduate degree, through the work of the SPT:
	 achieved joint second place in the most recent NSS survey realised significant increases in student recruitment seen 100% of full-time students in employment or education 6 months after graduation; an achievement only equalled by circa 5 other institutions.