

THE AWARDS ASIA 2022

Outstanding Support for Students

Institution name	Taylor's University
Submission title or project name	Resident Lifecycle Program for holistic student development and support
Nominee/key personnel	President, Taylor's Hostel Management: Sheena Angelina Vice President, Student Residences: Yap Elaine Manager, Student Relations, Events & Development: Lew Pik-Svonn
URL	https://taylorshostel.taylors.edu.my/news-events/newsletters
Submission	<p>Our structured Resident Lifecycle Program complements a nurturing environment for over 1,000 Taylor's students across 50 nationalities living on-campus by offering a holistic living and development experience that supports their Emotional, Physical and Social Wellbeing.</p> <p>Three key areas of intervention were identified:</p> <ul style="list-style-type: none">(a) Support the unique needs of individual student residents(b) Nurture a stronger sense of community spirit among students(c) Increase students' sense of purpose by responding to community needs. <p>From free skill workshops and communal pantries to a community service project to end menstruation poverty, residents were engaged offline and online despite the Covid pandemic's challenges.</p> <p>As a result, Resident Lifecycle events received an average NPS score of +92 from student attendees with 95% reporting they felt emotionally happy after the events.</p> <p>Over 1,000 refugee women were assisted by 40 students through the donation of reusable menstrual pads and visual tutorials.</p>