

THE AWARDS 2020

Outstanding Library Team

Institution name	University of Strathclyde
Submission title or project name	An inclusive approach to work planning and project management
Nominee/key personnel	Elaine Blaxter and the Library Team
URL	https://www.strath.ac.uk/professionalservices/library/
Submission	<p>The library team took an inclusive, horizon-scanning project management approach to embed an outward-looking ethos of innovation and collaboration in our culture.</p> <p>A series of workshops engaged with staff on innovative projects, which in turn generated enhanced services for customers. Nine projects were instigated following suggestions and voting by staff, reflecting staff interests and the gamut of library services. These were a blend of physical and digital, technical and customer-focused, with an emphasis on collaboration with customers and university colleagues.</p> <p>Three of those projects form the basis of this submission: staff training and development coordination, alumni services online, and reading list software. This sector-leading initiative drew on the expertise of all staff, attracted ideas from every library service, and delivered tangible outcomes including creation of a Training & Development Framework; an online suite of alumni library databases, and new reading list software.</p>