

THE AWARDS 2020

Outstanding Library Team

Institution name	Edge Hill University
Submission title or project name	
Nominee/key personnel	
URL	
Submission	<p>Library and Learning Services have always been committed to creating an inclusive and digitally innovative workplace, developing the digital skills of colleagues to ensure we can deliver services that put our students needs at the heart of what we do.</p> <p>This approach was revitalised in 2019 and the delivery of a fully blended staff development offer has resulted in session attendance figures to almost double in 2018/19 when compared to attendance in 2017/18.</p> <p>Collaboration with other departments to gain a fuller understanding of staff development needs has been embedded into our approach to ensure that programmes are designed and refined to meet the needs of colleagues.</p> <p>Feedback has enabled us to grow sessions further and respond to real-time challenges facing staff.</p> <p>Upskilling our workforce has resulted in a positive experience for our students and has been demonstrated in high NSS scores for learning resources of 90.26% in 2019.</p>