

THE AWARDS 2021

Outstanding Library Team

Institution name	UCL
Submission title or project name	UCL Student Centre
Nominee/key personnel	Amad Uddin (Student Centre Manager); Peter Dennison (Head of Customer Service); UCL Student Centre Steering Group
URL	https://www.ucl.ac.uk/library/news/2020/feb/celebrating-first-year-student-centre
Submission	<p>The Student Centre is the new heart of the UCL campus in Bloomsbury. The 5,764 square metre library-managed building provides over 1,100 study spaces and only contains the books students bring in with them...</p> <p>Library Services staff work alongside different teams of Professional Services staff and the Students' Union to foster an environment where students and researchers love to study and socialise. According to Architecture Today magazine (April 2019), "UCL may well have invented a new building type for urban universities".</p> <p>The Library Team tailored the learning spaces and services available to exceed users' needs and expectations, drawing on student input from the inception of the building. The 24/7/365 building started its first full academic year of operation with 1,000,000 student visits in 2019-20, before closing temporarily during the first Covid-19 lockdown. The team re-opened the Student Centre in June 2020, and continued to provide a prized environment for students.</p>