THE Awards Asia 2020 - Technological Innovation of the Year

Institution Name	Heriot-Watt University Malaysia
Submission title or project name	Heriot-Watt University Malaysia SafeZone
Nominee/key personnel	Les Allan; Janice Yew; Darren Chalmers-Stevens
URL	https://www.hw.ac.uk/services/safeguarding/safezone.htm
Submission	With tens of thousands of staff and students across its five campuses, and a growing number operating globally through research and collaboration projects, Heriot Watt, like many other global universities, was faced with the dilemma of how to consistently offer security to support its diverse community of local and international students. Combined with their desire to make safeguarding a key selling point to prospective students and their families, the university embarked on a transformational program. The program focused on a root and branch review to include the following services: reimagining/training of staff and extending duty of care provisions. Heriot Watt is now regarded as a pioneer of the security industry, offering a world-class service underpinned by technology, in particular the "SafeZone" app. Heriot Watt is considered one of the most desirable and safe places to study.