Amidst COVID-19, NTU strives to minimize the disruption of university education for our 33,000 students (including 12,000 hostel residents) and to provide a safe environment for learning and living.

Our achievements for student support and services were:

- completed Global recall of 950 students safely from 37 countries within 2 weeks
- launched COVID-19 Relief Fund to provide financial assistance, distributing more than $1.9 million to more than 1,300 students
- organised virtual recruitment events to support the Class of 2020 in their job search, resulting in 93.1% of them being employed
- launched NTU Responsible Community approach and involved the community to practise a set of standard Safe Management Measures and to Learn, Live and Play Responsibly

Special attention was given to students Schools or Hall of Residences through regular check-ins, online talks, activities, peer-helping, and care packages to keep students engaged. We also established Office of Student Wellbeing in August 2020.