

**QUEUE LESS,
MISS LESS,**

cash  
less 

**CARDS ONLY ACROSS ALL FOOD
AND DRINK OUTLETS AT THE NEC**

nec
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CASHLESS FAQs

What is 'cashless'?

Cashless means just that - paying by card rather than cash. Whether you're grabbing a quick bite to eat or a coffee at Starbucks, we want to make this as quick as possible for the customer. Therefore we are launching our new 'cashless' initiative - asking our customers to go cashless and pay by card. This means shorter queues and more time to relax or get back to the show quicker!

Some people don't have a contactless card and only have chip and pin card. Can this still be used?

Yes, you can still use chip and pin.

What's the contactless limit?

There is a £30 limit when using contactless. If a transaction exceeds £30 the customer can use chip and pin.

Are there any transaction charges?

No, using contactless is free of charge.

What cards / methods of payment are accepted?

We accept all cards, Google Pay and Apple Pay payments, except for American Express.

What will appear on my bank statement?

For purchases at our food and beverage points it will state Amadeus NEC.

What happens if a card doesn't work or is declined?

Don't worry, there is a till at each food and beverage kiosk that'll accept cash payments. If you don't have any cash on you, we have cash machines situated in the atrium and piazza.

If a customer only has cash, where can they eat/drink?

You can still buy anything from our food and beverage kiosks, you'll just need to ask a member of staff.

Is Resorts World Birmingham going cashless too?

Resorts World Birmingham is a separate business to the NEC, so isn't taking part in our cashless initiative. You can pay by cash or card over there as usual.